

2020

READY REFERENCE GUIDE



WI Department of Agriculture, Trade and Consumer Protection
Bureau of Consumer Protection
2811 Agriculture Drive
PO Box 8911
Madison, WI 53708-8911
(800) 422-7128
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Wisconsin Department of Agriculture, Trade and Consumer Protection
Bureau of Consumer Protection
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
(608) 224-5058 V/TTY

Email: DATCPHotline@wi.gov
Website: datcp.wi.gov

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Wisconsin Department of Agriculture, Trade
and Consumer Protection (DATCP)

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AARP

(SEE ALSO AMERICAN ASSOCIATION OF RETIRED PERSONS)

ACCOUNTING EXAMINING BOARD

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

Licensing of certified public accountants. Number of complaints inquiry or file a new complaint.

ACUPUNCTURISTS

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

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ADDITIVES

(SEE ALSO FOOD, DRUGS, NUTRITION, OR DIETS)

Food & Drug Administration (FDA)
 Office of Regulatory Affairs Madison
 700 Regent St Set 202 (608) 264-5332
 Madison WI 53715 fda.gov

Agriculture, Trade and Consumer Protection, WI Dept. of
 Division of Food and Recreational Safety
 2811 Agriculture Dr (608) 224-4665
 PO Box 8911 (608) 224-4716
 Madison WI 53708-8911 datcp.wi.gov

Food complaints.
 Food compliance.

ADHESIVE – DANGEROUS

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

General inquiries & complaints.

ADJUSTMENT SERVICE COMPANIES

Financial Institutions, WI Dept. of
 Division of Banking
 4822 Madison Yards Way N Twr (800) 452-3328 (WI Only)
 Madison WI 53705 (608) 261-9555
wdfi.org

Licensing and complaints.

A

ADMINISTRATION, WI DEPT OF

Administration, WI Dept. of
101 E Wilson St 10th Fl
PO Box 7864
Madison WI 53707-7864

(608) 261-8427
doa.wi.gov

DOACommunications@wi.gov

Government Services.
Go to website for Division phone numbers and contact information
Media Room.

ADOPTION

Children & Families, WI Dept. of
201 E Washington Ave 2nd Fl
PO Box 8916
Madison WI 53708-8916

(608) 422-7874
dcf.wi.gov
dcfadoption@wi.gov

General Information.

ADVANCE FEE LOANS

Financial Institutions, WI Dept. of
4822 Madison Yards Way N Twr
Madison WI 53705

(800) 452-3328 (WI Only)
(608) 261-9555
wdfi.org

Wisconsin Law requires loan companies to register with WDFI.

ADVERTISING

(SEE ALSO BAIT AND SWITCH ADVERTISING OR PRICE COMPARISON ADVERTISING)

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

General inquiries & complaints.
Wis. Stat. § 100.18.

Federal Trade Commission, US (FTC)
600 Pennsylvania Ave NW
Washington DC 20580

(877) 382-4357
(877) 438-4338
ftc.gov

Consumer Complaint line.
(M-F 9am - 5pm ET)
Identity theft complaint hotline.

AEROSOLS

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Product safety.
Pesticides – See pesticides.

AGING

(SEE ALSO ELDERLY)

AGRICULTURE, TRADE & CONSUMER PROTECTION, WISCONSIN DEPT. OF

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (608) 224-5012
 PO Box 8911 (608) 224-5058 TDD
 Madison WI 53708-8911 datcp.wi.gov

Divisions of: Agricultural Resource Management, Animal Health, Food and Recreational Safety, Agricultural Development, and Trade & Consumer Protection. Consumer Protection Hotline.

(800) 422-7128
DATCPHotline@wisconsin.gov

Agriculture, US Dept. of (USDA)
 1400 Independence Ave SW
 Washington DC 20250

(202) 720-2791
usda.gov
askusda@usda.gov

(M-F 9am - 5:30pm ET)

AIDS

CDC-National Prevention Information Network

(800) CDC-INFO
 (800) 232-4636
npin.cdc.gov
NPIN-info@cdc.gov

Publications available. Answer questions regarding AIDS, sexually transmitted diseases, and general questions.

Aids Resource Center of Wisconsin (ARCW)

Aids Line-Milwaukee
 820 N Plankinton
 PO Box 510498
 Milwaukee WI 53203

(800) 359-9272 / (414) 273-1991
viventhealth.org

Aids Line-Madison
 600 Williamson St Ste H
 Madison WI 53703

(800) 486-6276

Health, WI Dept. of
 1 W Wilson St
 Madison WI 53703

(800) 334-2437
dhs.wi.gov

24 hour statewide AIDS hotline.

AIR

(SEE ALSO POLLUTION OR WASTE CONTROL)

Safety and Professional Services, WI Dept. of
 Division of Industry Services
 4822 Madison Yards Way
 Madison WI 53705

(877) 617-1565
 (608) 266-2112
dsps.wi.gov

Clean Indoor Air Act administered by DSPS.

A

AIRLINES, AIRFARES, AIRPLANES, ETC.

Federal Aviation Administration, US (FAA)
 800 Independence Ave SW (866) 835-5322
 Washington DC 20591 faa.gov

Consumer hotline for aviation safety & security. (M-F 8am - 4pm ET)

Transportation Security Administration, US (TSA)
 601 S 12th St (866) 289-9673
 Arlington VA 20598 tsa.gov
TSA-contactcenter@tsa.dhs.gov

Complaints relating to lost or damaged property occurring during the screening process. (Missing baggage – refer to airline and if it is not resolved to satisfaction through the airline, consumers may file a complaint with the US DOT.)

Transportation, US Dept. of
 Aviation Consumer Protection Division
 1200 New Jersey Ave SE (202) 366-2220
 Washington DC 20590 dot.gov/airconsumer

Service related issues regarding airplanes and publications Airline service concerns (first contact the airline).
 Missing baggage complaints (first attempt to resolve with airline; if the airline fails to satisfy, then consumers may file a complaint with the US DOT).

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Advertising complaints.

Fare Comparison
 18111 Preston Rd Ste 800 farecompare.com
 Dallas TX 75252

Check lowest round trip on fares between airports

ALCOHOL

Alcohol, Tobacco, Firearms & Explosives, US Bureau of (ATF) Milwaukee Field Office 1000 N Water St Ste 1400 Milwaukee WI 53202	(414) 727-6170 atf.gov	Alcohol or tobacco diversion, all firearms and explosive licensing. Criminal Enforcement.
Alcohol, Tobacco, Firearms & Explosives, US Bureau of (ATF) Madison Field Office 780 Regent St Ste 308 Madison WI 53715-2635	(608) 441-5050 atf.gov	Alcohol or tobacco diversion, all firearms and explosive licensing. Criminal Enforcement.
Revenue, WI Dept. of 2135 Rimrock Rd Madison WI 53713 PO Box 8900 Madison WI 53708-8900	(608) 266-6701 revenue.wi.gov	Alcohol & tobacco law enforcement. Beverage & cigarette tax enforcement. Registration and permits for spirits, wine and beer.
Treasury, US Alcohol & Tobacco Tax & Trade Bureau 1310 G St NW 4 th FL Box 12 Washington DC 20005	(866) 927-2533 ttb.gov	Application information for becoming a winery, brewery, distilled spirits plant, tax-free user, wholesaler or importer.
Health, WI Dept. of Alcohol & Other Drug Abuse 1 W Wilson St Madison WI 53703	(608) 266-2717 dhs.wi.gov	

AMERICAN ASSOCIATION OF RETIRED PERSONS (AARP)

Consumer Protection 601 E St NW Washington DC 20049	(888) 687-2277 (877) 434-7589 TTY aarp.org	Examines those consumer problems and issues that impact the financial security of people 50 years of age and older.
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AMUSEMENT RIDES

Safety and Professional Services, WI Dept. of 4822 Madison Yards Way Madison WI 53705	(877) 617-1565 (608) 266-2112 dsps.wi.gov	Registration.
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A

ANIMALS

Agriculture, Trade and Consumer Protection, WI Dept. of
 Veterinary Examining Board (608) 224-4353 Animal technicians and licensed
 2811 Agriculture Dr datcp.wi.gov veterinarians.
 PO Box 8911 datcpVEB@wi.gov Complaints.
 Madison WI 53708-8911

Agriculture, Trade and Consumer Protection, WI Dept. of
 Division of Animal Health
 2811 Agriculture Dr (608) 224-4872 Health, breeders, puppy mills,
 PO Box 8911 datcp.wi.gov humane treatment complaints.
 Madison WI 53708-8911 Import and transfer, CWD, Johnne 's
 disease, household and exotic pets,
 premises registration, fairs and
 shows, carcass disposal.

Agriculture, Trade and Consumer Protection, WI Dept. of
 Division of Agricultural Resource Management
 2811 Agriculture Dr (608) 224-4539 Pet food labels, pet snacks
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911

Agriculture, Trade and Consumer Protection, WI Dept. of
 Division of Food and Recreational Safety
 Meat Safety & Inspection Bureau
 2811 Agriculture Dr (608) 224-4694 Meat Safety & Inspection,
 PO Box 8911 datcp.wi.gov Licensing, labeling & standards.
 Madison WI 53708-8911

ANNUITIES

Commissioner of Insurance, Office of the
 125 S Webster St (800) 236-8517 Complaints.
 Madison WI 53703-3474 (608) 266-0103
 (608) 266-3585
oci.wi.gov
ocicomplaints@wi.gov

ANTI-TRUST

Justice, WI Dept. of
 Public Protection Unit
 17 W Main St 5th Fl (608) 266-1221 Consumer protection and anti-trust.
 PO Box 7857 doj.state.wi.us
 Madison WI 53703-7857

ANTIQUE SHOPS

(SEE ALSO PAWN SHOPS)

APPLIANCES

Administration, WI Dept. of
 Division of Energy, Housing, and Community Resources.
 101 E Wilson St 6th Fl (608) 266-8234
 PO Box 7970 (866) 432-8947
 Madison WI 53707-7864 doa.state.wi.us
homeenergyplus.wi.gov

Pamphlets on efficiency of home appliances. Energy assistance, weatherization, recalls, rebates.

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Sales and repairs.

Focus on Energy
 1 S Pinckney St Ste 340 (800) 762-7077
 Madison WI 53703 focusonenergy.com

(M-F 9am – 5pm CT)
 Energy efficiency and renewable resource program. Recycling info. Efficiency standards, lighting and rewards

APPRAISERS (REAL ESTATE)

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov
dsps@wisconsin.gov

Licensing. Complaints.
 General inquiries (residential).

ARBITRATION - AUTOMOBILES

Better Business Bureau
 10019 W Greenfield Ave (800) 955-5100
 Milwaukee WI 53214 bbb.org/autoline

(M-F 9am - 5:30pm ET)
 Automobiles only.

ARCHITECTS

Safety and Professional Services, WI Dept. of
 Architects, Professional Engineers, Designers & Professional Land Surveyors Examining Board
 4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov
dsps@wisconsin.gov

Licensing. Includes architectural and engineering corporations.
 Complaints.

A

ARSON

Justice, WI Dept. of
Division of Criminal Investigation
Arson Bureau
17 W Main St 5th Fl
Madison WI 53703

(800) 362-3005
doj.state.wi.us

Anonymous tips.

ASBESTOS

Health Services, WI Dept. of
Division of Public Health Asbestos & Lead Section
1 W Wilson Rm 137
PO Box 2659
Madison WI 53703-2659

(608) 261-6876
dhs.wi.gov/lead
dhs.wi.gov/asbestos

Certification and training for Wisconsin Asbestos Program. List of certified asbestos abatement companies.

ASSESSMENTS

(SEE ALSO PROPERTY ASSESSMENTS)

ASSISTED LIVING FACILITIES

Health Services, WI Dept. of
Division of Quality Assurance
1 W Wilson St
PO Box 2969
Madison WI 53701-2969

(800) 642-6552
(608) 266-8481
dhs.wi.gov

Complaints.
License and regulation.

ATCP

(SEE ALSO AGRICULTURE, TRADE & CONSUMER PROTECTION, WI DEPT OF)

ATHLETICS

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Business practices.
Equipment safety.

ATTORNEYS

(SEE ALSO LAWYER REFERRAL SERVICES OR LEGAL AID & RELATED SERVICES)

Lawyer Regulation, Office of
110 E Main St Ste 315
PO Box 1648
Madison WI 53701-1648

(877) 315-6941
(608) 267-7274
[wicourts.gov/courts/offices/
olr.intake@wicourts.gov](http://wicourts.gov/courts/offices/olr.intake@wicourts.gov)

Competency, misconduct. Can file a grievance.

LAWYER REFERRAL SERVICES OR LEGAL AID & RELATED SERVICES CONTINUED

<p>Lawyer Referral & Information Service 5302 Eastpark Blvd PO Box 7158 Madison WI 53707-7158</p>	<p>(800) 362-9082 (608) 257-4666 wisbar.org</p>	<p>24hr/day. Will refer to private attorneys in geographic areas. Consumers must tell attorney they were referred by LRIS to ensure initial half-hour consultation fee will be waived.</p>
<p>State Bar of Wisconsin 5302 Eastpark Blvd PO Box 7158 Madison WI 53707-7158</p>	<p>(608) 257-3838 (800) 728-7788 wisbar.org</p>	<p>Provides public services, attorney referrals, public education, and reduced fee legal assistance for low income state residents.</p>
<p>Fee Arbitration 5302 Eastpark Blvd Madison WI 53718</p>	<p>(608) 257-3838 wisbar.org</p>	<p>Fee disputes.</p>

ATTORNEY GENERAL

(SEE ALSO JUSTICE OR US ATTORNEY GENERAL)

ALL-TERRAIN VEHICLES (ATV)

(SEE ALSO RECREATIONAL VEHICLES)

<p>Natural Resources, WI Dept. of 101 S Webster St PO Box 7921 Madison WI 53707</p>	<p>(608) 266-2621 (888) 936-7463 dnr.wi.gov</p>	<p>Licensing and regulations</p>
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AUCTION

<p>Transportation, WI Dept. of Dealers & Agent Section 4822 Madison Yards Way PO Box 7909 Madison WI 53707-7909</p>	<p>(608) 266-1425 dot.wi.gov DealerlicensingUnit@dot.wi.gov</p>	<p>Motor Vehicle auctioneer dealer licensing information.</p>
<p>Safety and Professional Services, WI Dept. of 4822 Madison Yards Way Madison WI 53705</p>	<p>(877) 617-1565 (608) 266-2112 dsps.wi.gov dsps@wisconsin.gov</p>	<p>Auctioneer licensing.</p>

A

AUDIOLOGISTS

Safety and Professional Services, WI Dept. of
4822 Madison Yards Way

Madison WI 53705

(877) 617-1565
(608) 266-2112
dsps.wi.gov
dsps@wisconsin.gov

License information and complaints.

AUTO REPAIR

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

ATCP 132 – Does not apply to semi-tractor trailers or commercial vehicles

Better Business Bureau
10019 W Greenfield Ave
Milwaukee WI 53214

(800) 955-5100
(800) 273-1002
(414) 847-6000
wisconsin.bbb.org

Autoline program, out of court settlement, arbitration.
WI toll free general line.
Milwaukee area general line.

AUTO SAFETY

National Highway Traffic Safety Administration
US Dept. of Transportation
1200 New Jersey Ave SE
Washington DC 20590

(800) 424-9393
(888) 327-4236
nhtsa.gov/recalls
nhtsa.gov

Vehicle Safety Hotline.
Report vehicle safety defects and recall information.
General information.

Center for Auto Safety
4400 Jenifer St NW Ste 331
Washington DC 20015-2113

(202) 328-7700
autosafety.org
contact@autosafety.org

Concerned citizens can call and/or file a vehicle safety complaint.

AUTOMOBILES

(SEE ALSO **AUTO SAFETY**)

Transportation, WI Dept. of
Dealers & Agent Section
4822 Madison Yards Way
Madison WI 53705

(608) 266-1425
dot.wi.gov
Dealerlicensingunit@dot.wi.gov

Consumer complaints. Dealer Licensing. Ch. 138: Dealer facilities and records. Ch. 139: Motor Vehicle Trade Practices. Advertising, dealers, salesmen, salvage dealers, auction dealers, new & used warranties, secret warranties, extended warranties through manufacturer; leases with option to purchase; Lemon Law, sale of vehicles on internet.

(608) 267-3635

Financial Institutions, WI Dept. of
4822 Madison Yards Way N Twr
Madison WI 53705

(800) 452-3328 (WI Only)
(608) 261-9555
wdfi.org

Credit sales (financing); questions re: terms of leases.

Transportation, WI Dept. of Motor Vehicle Division
4822 Madison Yards Way
Madison WI 53705

(608) 264-7447
information.dmv@dot.wi.gov

(608) 266-3041
Special-plates.dmv@dot.wi.gov

Titles & vehicle registrations, driver & commercial licensing, ID cards, vehicle emissions, and opus inspection. Personalized, disabled, or special license plates.

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Ch. 132: Motor Vehicle Repair. Autos with expired warranties, expired extended manufacturer warranties and extended service contracts

Commissioner of Insurance, Office of the
125 S Webster St
PO Box 7873
Madison WI 53707-7873

(800) 236-8517
(608) 266-0103
oci.wi.gov

Rustproofing companies must be registered Wis. Stat. 101.203 – Vehicle Protection Product Warranty. Extended warranties through private companies.

National Highway Traffic Safety Administration
US Dept. of Transportation
1200 New Jersey Ave SE
Washington DC 20590

(888) 327-4236
nhtsa.gov

Auto Safety Hotline. Auto safety standards, recalls, importing standards, and how to detect if odometer was rolled back.

Center for Auto Safety
4400 Jenifer St NW Ste 331
Washington DC 20015-2113

(202) 328-7700
autosafety.org
contact@autosafety.org

Concerned citizens can call and/or file a vehicle safety complaint.

A AUTOMOBILES – INDIVIDUAL MANUFACTURERS LISTING

Chrysler Group Customer Care PO Box 21-8004 Auburn Hills MI 48321-8004	(800) 334-9200	General customer relations.
Dodge Customer Care PO Box 21-8004 Auburn Hills MI 48321-8004	(800) 423-6343	General customer relations
Ford Motor Customer Service 16800 Executive Plaza Dr PO Box 6248 Dearborn MI 48126	(800) 392-3673 ford.com	Customer assistance and Consumer Appeals Board (Contact dealership first).
Lincoln Motor Company	(800) 521-4140 lincoln.com	
General Motors Corp PO Box 33170 Detroit MI 48232-5170	gm.com	Customer assistance. Visit website for contact info by car maker
GM of Canada 1908 Colonel Sam Dr Oshawa Ontario L1H 8F7 Canada Mail code 163-055	(800) 263-3777	Canadian customer assistance.
Chevrolet (GEO) Motor Division PO Box 33136 Detroit MI 48323-5136	(800) 222-1020 chevrolet.com	Customer assistance (Contact dealership first).
Buick Motor Division Customer Assistance PO Box 33136 Detroit MI 48323-5136	(800) 521-7300 buick.com	
Cadillac Motor Division Customer Assistance PO Box 33169 Detroit MI 48323-5169	(800) 458-8006 cadillac.com	

AUTOMOBILES – INDIVIDUAL MANUFACTURERS CONTINUED

GMC Customer Assistance Center
 PO Box 33172 (800) 462-8782
 Detroit MI 48232-5172 gmc.com

Center for Auto Safety 4400 Jenifer St NW Ste 331 Washington DC 20015-2113	(202) 328-7700 autosafety.org contact@autosafety.org	Information on policy adjustments (hidden warranties). Consumer should call area manufacturer's office NOT the dealership or CAS
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National Institute for Automotive Service Excellence (ASE) 1503 Edwards Ferry Rd NW Ste 401 Leesburg VA 20176	(703) 669-6600 (800) 390-6789 ase.com	To find ASE blue seal facility and car care tips.
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CARFAX Inc 5860 Trinity Pkwy Ste 600 Centerville VA 20120	(703) 934-2664 carfax.com	Check a car's title history. Requires a one-time charge.
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B

BABY EQUIPMENT

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128 Product safety.
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

BAD CHECKS

Wisconsin Sheriffs and Deputy Sheriffs Association
 6737 W Washington St Ste 4210 (414) 488-3906 Directory of all sheriffs, Deputy
 Milwaukee WI 53214 wsdsa.org Sheriffs and local county District
info@wsda.org Attorneys

BADGER CARE PLUS

Health Services, WI Dept. of
 1 W Wilson St (800) 362-3002 Member Services Hotline
 Madison WI 53703 (608) 266-1865 (M-F 8am – 6pm)
dhs.wi.gov To apply in person, contact county
 or tribal agency.
ACCESS.wi.gov To apply online

Health & Human Services, US Dept. of
 200 Independence Ave SW (877) 696-6775 Health insurance for children.
 Washington DC 20201 hhs.gov

BAIT AND SWITCH ADVERTISING

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128 Fraudulent Advertising, Wis. Stats. §
 PO Box 8911 datcp.wi.gov 100.18.
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

BANKRUPTCY

Bankruptcy Courts, US
 Eastern District (Milwaukee)
 US District Court (866) 582-3156 Toll Free.
 517 E Wisconsin Ave Rm 126 (866) 222-8029 Main Number.
 Milwaukee WI 53202 (414) 297-3291 Case information number.
wied.uscourts.gov File a claim electronically.

Bankruptcy Courts, US
 Western District (Madison)
 US District Court (608) 264-5178 Clerk's office, Madison.
 120 N Henry St Rm 340 wiwd.uscourts.gov Case information number.
 Madison WI 53703-2559

BANKS

Financial Institutions, WI Dept. of
 4822 Madison Yards Way N Twr (800) 452-3328 (WI Only) General referrals. Jurisdiction:
 Madison WI 53705 (608) 261-9555 Licensing & supervisory power over
wdfi.org various lending agencies.
 Regulatory authority under the
 collateral loan law, the discount loan
 law and small loan law.
 Licensing & supervisory power over
 motor vehicle sales finance
 companies, debt adjustment
 companies and collection agencies.
 Regulatory authority over state
 banks.
 Administrator of the Wisconsin
 Consumer Act.

Consumer Financial Protection Bureau
 PO Box 2900 (855) 411-2372 Educate, enforce and study of
 Clinton IA 52733-2900 consumerfinance.gov federal consumer financial
 protection laws. Complaints can be
 mailed to Clinton, IA address.
consumerfinance.gov/complaint To submit a complaint online.

Federal Deposit Insurance Corporation (FDIC)
 550 17th St NW (877) 275-3342 General consumer information on:
 Washington DC 20429 fdic.gov -state chartered banks that are not
 members of Federal Reserve.
 -Deposit insurance.
 -How to obtain financial reports of
 FDIC insured institutions.
 -Failure of financial institutions.
 -Compliance or civil rights matter.

B

BANKS CONTINUED

Federal Reserve Consumer Help PO Box 1200 Minneapolis MN 55480	(888) 851-1920 federalreserveconsumerhelp.gov	Call for assistance. Cannot take complaints against banks, via postal mail, at this time.
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Comptroller of the Currency, US Office of the (OCC) Customer Assistance Group 1301 McKinney St Ste 3450 Houston TX 77010	(800) 613-6743 (713) 336-4301 FAX helpwithmybank.gov occ.gov	Charter/supervise national banks. Handle complaints against National banks for every state.
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BARBERS

Safety and Professional Services, WI Dept. of 4822 Madison Yards Way Madison WI 53705	(877) 617-1565 (608) 266-2112 dsps.wi.gov dsps@wisconsin.gov	Licensing and number of complaints. Can file a complaint.
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BASEMENT WATERPROOFING

Agriculture, Trade and Consumer Protection, WI Dept. of 2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911	(800) 422-7128 datcp.wi.gov DATCPHotline@wisconsin.gov	Chapter ATCP 110.09 “Basement Waterproofing Practices”.
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BATHROOM FACILITIES (PUBLIC)

Safety and Professional Services, WI Dept. of 4822 Madison Yards Way Madison WI 53705	(877) 617-1565 (608) 266-2112 dsps.wi.gov dsps@wisconsin.gov	Contact local building inspector. See SPS Chapters 361-366. Commercial Building Codes.
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BEAUTY SALONS

(SEE ALSO **COSMETOLOGY**)

BED AND BREAKFAST

Agriculture, Trade and Consumer Protection, WI Dept. of Division of Food and Recreational Safety 2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911	(608) 224-4923 datcp.wi.gov	Licensing.
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BETTER BUSINESS BUREAU

Wisconsin Main Office 10019 W Greenfield Ave Milwaukee WI 53214	(800) 273-1002 (414) 847-6000 (800) 955-5100 bbb.org	Toll free for Wisconsin residents' complaints. Autoline arbitration complaints.
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Council of Better Business Bureau Inc 257 N Park Dr Arlington VA 22203	(703) 276-0100 bbb.org	For phone numbers and addresses of BBB's in US and Canada go to bbb.org/bbb-locator . Information on non-profit organizations, Business Hotline, (Membership direct line).
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BEVERAGE LICENSING

Revenue, WI Dept. of 2135 Rimrock Rd Mail Stop 6-107 PO Box 8900 Madison WI 53708-8900	(608) 266-6701 (715) 842-2343 revenue.wi.gov	Wholesale beverage and retail licensing. Alcohol and Tobacco Enforcement Unit. General information.
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BICYCLES

Agriculture, Trade and Consumer Protection, WI Dept. of 2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911	(800) 422-7128 datcp.wi.gov DATCPHotline@wisconsin.gov	Product safety.
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BID-RIGGING

(SEE ALSO **ANTI-TRUST**)

BINGO

(SEE ALSO **CONTESTS**)

Administration, WI Dept. of Division of Gaming 3319 W Beltline Hwy 1st Fl Madison WI 53713	(608) 270-2530 (608) 270-2552 (608) 270-2555 doa.wi.gov/divisions/gaming DOADOGcharitablegaming@wi.gov	Charitable bingo. Raffles and crane games. Indian Gaming.
PO Box 8979 Madison WI 53708-8979	Charitable gaming.	

B

BIRTH CERTIFICATES

Vital Records, WI Office of
PO Box 309
Madison WI 53701-0309

(608) 266-1373
dhs.wi.gov/vitalrecords
dhsrecords@dhs.wisconsin.gov

Information on marriage, death, divorce, domestic partnerships, and birth certificates.

BLIND & VISUALLY IMPAIRED

Health Services, WI Dept. of
Bureau of Blind Services
1 W Wilson St
Madison WI 53703

(888) 879-0017
dhs.wi.gov/blind

Services for the blind.

PO Box 2659
Madison WI 53707-7851

BOATS, LICENSING AND SAFETY

Natural Resources, WI Dept. of
Boat Safety Unit
101 S Webster St
PO Box 7921
Madison WI 53707-7921

(608) 266-2621
(888) 936-7463

Boat licensing & titling section. Does not license dealers or marinas. ATV and snowmobile registration.

(608) 266-0859
dnr.wi.gov

Law enforcement and marine investigations.

Boat Owners, US Association of the
880 S Pickett St
Alexandria VA 22304-4606

(703) 461-2878
(800) 395-2628
(800) 391-4869
boatus.com

Main number.
Membership number.
Towing information number.

Boat repair disputes: contact private attorney or go to Small Claims Court.

BODY PIERCING

Safety and Professional Services, WI Dept. of
4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dsps.wi.gov
dsps@wisconsin.gov

Tattoo and Body Piercing license information. Can file a complaint. Wis. Stats. § 463.12.

BONDS

(SEE ALSO SECURITIES)

BOOKS

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128 Sales.
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

BOTTLED WATER

(SEE ALSO SODA WATER BEVERAGE)

BOXING

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565 Licensing.
 Madison WI 53705 (608) 266-2112 Number of complaints and can file a
dsps.wi.gov complaint.
dsps@wisconsin.gov

BREAST IMPLANTS

Food & Drug Administration, US
 Division of Industry and Consumer Education
 Center for Devices and Radiological Health
 10903 New Hampshire Ave (800) 638-2041 General inquiries. Medical device
 Silver Spring MD 20993 (301) 796-7100 information. Breast implant
fda.gov consumer inquiries.
dice@fda.hhs.gov

BROKERS

Financial Institutions, WI Dept. of
 Securities Division
 4822 Madison Yards Way N Twr (800) 452-3328 (WI Only) Investments & Securities.
 Madison WI 53705 (800) 472-4325 Licenses stock brokers, dealers in
 (608) 266-2139 securities.
wdfi.org

BUDGET COUNSELING

Financial Institutions, WI Dept. of
 4822 Madison Yards Way N Twr (800) 452-3328 (WI Only) WI Consumer Act, Ch. 421-427
 Madison WI 53705 (608) 261-9555 regulates consumer credit
wdfi.org transactions. Check local telephone
 book yellow pages under:
 - budget counseling
 - credit counseling
 - credit repair

B

BUILDING CODES/INSPECTORS

Rental Unit Inspections

Contact City Clerk's Office for building inspection.

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

New construction only or complaints against building inspectors.

Neighborhood Services, Dept. of
 City of Milwaukee
 841 N Broadway Rm 104 (414) 286-2268
 Madison WI 53705 City.milwaukee.gov/DNS

Building inspection, sanitation issues, and pests.

BUNGEE JUMPING

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov
dsps@wisconsin.gov

Inspection.

BURGLAR ALARMS

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

BUSINESS AND BUSINESS OPPORTUNITIES

(SEE ALSO DISTRIBUTORSHIPS, FRANCHISES, OR SMALL BUSINESS)

<p>Agriculture, Trade and Consumer Protection, WI Dept. of 2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911</p>	<p>(800) 422-7128 datcp.wi.gov DATCPHotline@wisconsin.gov</p>	<p>Fact Sheet available. Complaints.</p>
<p>Inspector General, Office of US Dept. of Commerce – Hotline 1401 Constitution Ave NW Washington DC 20230</p>	<p>(800) 424-5197 (202) 482-4661 oig.doc.gov</p>	<p>Report fraud, waste, or abuse number. Prevents unfair foreign trade competition. Social & economic statistics, analysis for businesses and governments. Grants patents & registers trademarks. Assists in growth of minority businesses. Assists in domestic economic development.</p>
<p>Small Business Administration, US 409 3rd St SW Washington DC 20416</p>	<p>(800) 659-2955 (800) 827-5722 sba.gov</p>	<p>Disaster Loans. Small business answer desk, assist entrepreneurs going into business and loan program guarantee.</p>
<p>Small Business Administration, US 310 W Wisconsin Ave Ste 580W Milwaukee WI 53203</p>	<p>(800) 827-5722 sba.gov wisconsin@sbc.gov</p>	<p>(M-F 8am – 4:30pm) Has prepared information to mail.</p>
<p>Small Business Development Center 432 N Lake St Rm 423 Madison WI 53706</p>	<p>(608) 263-7680 (800) 940-7232 wisconsinsbdc.org</p>	<p>“Starting a Business” brochure.</p>
<p>Small Business Administration, US (WI) 740 Regent St Ste 100 Madison WI 53715</p>	<p>(800) 827-5722 sba.gov</p>	<p>(M-F 8am – 4:30pm) Has prepared information to mail.</p>

B

BUSINESS PERMITS

Wisconsin Business Answer Line

Small Business Development (800) 940-7232
 Center (UW-Madison SBDC) (608) 263-2221
 Grainger Hall wisconsinsbdc.org
 975 University Ave
 Madison WI 53706

Help line, referrals to proper agency.
 Info for licenses, permits, tax requirements, and employer requirements.

BUSING-SCHOOL

(SEE ALSO MOTOR CARRIERS)

Wisconsin School Bus Association
 3980 River Rd (608) 514-5470
 Wisconsin Dells, WI 53965

General information.

Public Instruction, WI Dept. of
 125 S Webster St (608) 266-3390
 PO Box 7841 (800) 441-4563
 Madison WI 53707-7841 dpi.wi.gov

Not a consumer hotline. Consumers should contact local school board.

BUYING CLUBS (FUTURE SERVICE PLANS)

(SEE ALSO LEASES)

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact Sheet available.
 Wis. Stats. Ch. 136.

BUY ONE, GET ONE FREE

(SEE ALSO COMPARATIVE PRICE ADVERTISING)

CABLE TV

(SEE ALSO WIRELESS CABLE)

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

No cable in area:
 Wis. Stats. § 66.0420 refer to Dept.
 of Financial Institutions at (608) 261-
 7577.

CAMP GROUNDS

Agriculture, Trade and Consumer Protection, WI Dept. of
 Division of Food and Recreational Safety
 2811 Agriculture Dr (608) 224-4700
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911

Health and safety. Campground
 evaluation & permits, special event
 campgrounds. For billing issues
 contact Consumer Protection at
 (608) 224-5012.

CANADA

Better Business Bureaus in Canada

bbb.org/bbb-locator

Website directs who to contact in
 each providence.

Consumer Affairs Offices in Canada

Industry Canada (343) 291-3280
 235 Queen St 2nd Fl W Twr ic.gc.ca
 Ottawa, Ontario K1A 0H5

Contact for consumer affairs across
 Canada.

CAP

(SEE ALSO CLIENT ASSISTANCE PROGRAM)

CAP'S (CONSUMER ACTION PANELS)

AUTOCAP (Effective 1995)
 Auto Consumer Action Program
 8400 Westpark Dr (703) 821-7000
 McLean VA 22102 nada.org

Third party dispute program
 administered by State Automobile
 Dealers Assn. National Automobile
 Dealers Association website.

C

CAPITOL POLICE, WI

Administration, WI Dept. of
 Capitol Police, WI
 Madison Headquarters
 17 W Main St. Rm 301
 Madison WI 53703

(608) 266-7700
 (608) 266-8797

Emergency.
 Non-emergency.

Administration, WI Dept. of
 Capitol Police, WI
 Milwaukee Headquarters
 819 N 6th St
 Milwaukee WI 53203

(414) 227-4691

CAR

(SEE ALSO AUTOMOBILES)

CAR SEATS

(SEE ALSO CHILD RESTRAINING SEATS)

CARNIVAL RIDES (AMUSEMENT RIDES)

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way
 Madison WI 53705

(877) 617-1565
 (608) 266-2112
dsps.wi.gov

Inspections. Registration.

CARPETING

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Carpet and rug complaints including
 installation (home improvement) and
 product safety.

Carpet & Rug Institute
 Consumer Information
 100 S Hamilton St
 Dalton GA 30720

(706) 278-3176
carpet-rug.org

Carpet & indoor air quality
 questions; can track down
 manufacturer of your carpet; have
 technical & consumer information on
 request. Is a trade association. No
 complaints but can refer you to a
 certified carpet inspector in area

CELLULOSE INSULATION

(SEE ALSO INSULATION)

CEMETERIES

(SEE ALSO FUNERAL DIRECTORS AND EMBALMERS)

Safety and Professional Services, WI Dept. of 4822 Madison Yards Way Madison WI 53705	(877) 617-1565 (608) 266-2112 dps.wi.gov	Salespersons and authorities.
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CENSUS

Census Bureau, US 1111 W 22nd St Ste 400 Oak Brook IL 60523-1918	(800) 865-6384 (630) 288-9200 census.gov chicago.regional.office@census.gov	Chicago Regional Office supporting AK, IL, IN, IA, MI, MN, MO and WI.
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CERTIFICATE OF FREE SALE

Agriculture, Trade and Consumer Protection, WI Dept. of Division of Food and Recreational Safety 2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911	(608) 224-4720 (608) 224-4539 datcp.wi.gov datcpfeedexport@wi.gov	Food and feed. Notarized certificate for exporting feed products including livestock, pet, additives and ingredients.
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CHAIN DISTRIBUTORSHIPS

Agriculture, Trade and Consumer Protection, WI Dept. of 2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911	(800) 422-7128 datcp.wi.gov DATCPHotline@wisconsin.gov	ATCP Chapter 122 "Chain Distributorship Schemes." Fact Sheet available.
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CHAIN LETTERS

(SEE ALSO POSTAL INSPECTOR)

Chief Postal Inspector Criminal Investigations Service Center Attn: Mail Fraud 433 W Harrison St Rm 3255 Chicago IL 60669-3255	(877) 876-2455 postalinspectors.uspis.gov	Law enforcement of postal service. Investigates theft and fraud of mail.
Local Post Office Check local telephone directory also.	usps.com	

C

CHAMBER OF COMMERCE

Greater Madison Chamber of Commerce (GMCC)

1 S Pinckney St Ste 330

PO Box 71

Madison WI 53701-0071

(608) 256-8348

madisonbiz.com

info@madisonchamber.com

(M-Thu 8am – 4:30pm, F 8am – 3pm). Listing of members. Links to businesses. Links to visiting Madison.

Wisconsin Manufacturers & Commerce

501 E Washington Ave

Madison WI 53703-2914

(608) 258-3400

wmc.org

State of WI Chamber of commerce and business trade association. Listing of members. Links to other chambers of commerce.

CHARGEBACK

(SEE ALSO CREDIT CARDS)

CHARITABLE GAMES, ORGANIZATIONS, & SOLICITATIONS

Financial Institutions, WI Dept. of

4822 Madison Yards Way N Twr

Madison WI 53705

(608) 267-1711

(800) 452-3328 (WI Only)

(608) 261-9555

wdfi.org/CharitableOrganizations/default.htm

Complaints. Each charity must file an annual report with the Dept. of Financial Institutions detailing how its money is spent.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr

PO Box 8911

Madison WI 53708-8911

(800) 422-7128

datcp.wi.gov

DATCPHotline@wisconsin.gov

Fact Sheets available.

Justice, WI Dept. of

Civil Litigation

17 W Main St 6th Fl

Madison WI 53703

(608) 266-1221

doj.state.wi.us

Charitable trusts and private foundation forms are kept on file.

Better Business Bureau Wise Giving Alliance

3033 Wilson Blvd Ste 710

Arlington VA 22201

(703) 276-0100

(703) 247-9321

give.org

info@give.org

Better Business Bureau Wise Giving Alliance Reports.

Internal Revenue Service (IRS)

Internal Revenue Service

Exempt Org. Determinations

PO Box 2508 Rm 6403

Cincinnati OH 45201

(877) 829-4933

irs.gov

List of legitimate charities and nonprofit groups.

CHECK CASHING BUSINESS

Financial Institutions, WI Dept. of
 4822 Madison Yards Way N Twr (608) 261-9555
 Madison WI 53705 (800) 452-3328 (WI Only) General line for Wisconsin
 Consumer Act.
wdfi.org

CHEMICALS, HAZARDOUS SUBSTANCES

Agriculture, Trade and Consumer Protection, WI Dept. of
 Weights and Measures Bureau
 Product Safety Division
 2811 Agriculture Dr (800) 422-7128
 Madison WI 53708 (608) 224-4942 Reporting of dangerous chemicals in
 household or other products and
 requests for information, referrals.
datcp.wi.gov Agriculture pesticide and other
datcpweightsandmeasures@wi.gov product spills – contact DNR

CHILD ABUSE

Children & Families, WI Dept. of
 201 E Washington Ave 2nd Fl (608) 422-7000
 PO Box 8916 dcfweb.wi.gov General Information.
 Madison WI 53708-8916 dcfweb@wisconsin.gov Child abuse reporting varies by
 county where child or family resides.

County Social Services
 Human Services, WI Dept. of
 1 W Wilson St [dhs.wi.gov/areaadmin/
 hsd-programs.htm](http://dhs.wi.gov/areaadmin/hsd-programs.htm) List of local contacts on website.
 Madison WI 53701

Children and Families, WI Dept. of
 Milwaukee Child Welfare
 1220 W Vliet St (414) 343-5500
 Madison WI 53205 dcfmilwaukeechildwelfare@wi.gov

CHILD CARE

Children & Families, WI Dept. of
 Early Care & Education
 201 E Washington Ave Rm B205 (608) 422-7000
 PO Box 8916 dcf.wi.gov Day Care Centers – Licensing
 Madison WI 53708-8916
 (877) 302-3728 Nursery Schools, general
 complaints, can refer to a regional
 office. For licensing information
 child care centers, handle child
 abuse complaints, complaints re: too
 loud, noise of day care centers,
 handled by city or county.
 Fraud.

C CHILD FIND PROGRAM (FINGERPRINTING)

National Child Identification Program 624 Texas Central Pkwy Waco TX 76712	(972) 934-2211 childidprogram.com	To order fingerprint ID kit Child fingerprinting – Contact local law enforcement.
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National Center for Missing and Exploited Children 333 John Carlyle St Ste 125 Alexandria VA 22314-5450	(800) 843-5678 (703) 224-2150 missingkids.com	Information and resources to find missing children.
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CHILD LABOR

Workforce Development, WI Dept. of Equal Rights Division 201 E Washington Ave Rm A100 PO Box 8928 Madison WI 53708-8928	(608) 266-6860 dwd.wisconsin.gov erinfo@dwd.wisconsin.gov	Child labor laws, minors aged 11-17.
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Workforce Development, WI Dept. of Milwaukee Office 819 N 6th St Rm 723 Milwaukee WI 53203	(414) 227-4384 erinfo@dwd.wisconsin.gov	Child labor laws, minors aged 11-17, in the Milwaukee area.
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CHILD RESTRAINING SEATS

Transportation, WI Dept. of Motor Vehicle Division 4822 Madison Yards Way 9 th Fl S Madison WI 53705	(608) 266-1425 dot.wi.gov (855) 224-3692 carseatwi@chw.org	Wisconsin information. Child passenger safety line.
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Transportation, US Dept. of Consumer Service 1200 New Jersey Ave SE Washington DC 20590	(888) 327-4236 nhtsa.dot.gov nhtsa.webmaster@dot.gov	Car seat safety.
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CHILD RESTRAINING SEATS CONTINUED

Wisconsin Info Network for Safety (WINS)
 Safe Kids Wisconsin (715) 843-1890 DOT funded Provides information on
 705 S 24th Ave Ste 400 safekidswi.org car safety seats and other child
 Wausau WI 54401 safekidswi@chw.org transport questions/laws.
 Child Passenger Safety (CPS)
 Training general information
 Requests.

Agriculture, Trade and Consumer Protection, WI Dept. of
 Product Safety
 2811 Agriculture Dr (800) 422-7128 Product safety ATCP 139. Can file a
 PO Box 8911 datcp.wi.gov complaint.
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Consumer Product Safety Commission, US
 4330 E West Hwy (800) 638-2772
 Bethesda MD 20814 cpsc.gov

CHILD SUPPORT

Workforce Development, WI Dept. of
 Bureau of Child Support
 201 E Washington Ave (608) 266-9909 Interstate locator.
 PO Box 7946 fwd.wisconsin.gov
 Madison WI 53707-7946

Children and Families, WI Dept. of
 Child Support Bureau
 201 E Washington Ave 2nd Fl (608) 422-7000 General information. Assists parents
 Madison WI 53703 dcf.wi.gov to get court orders for financial and
 medical support for their children.

County Family Court Commissioner Economic Assistance
 Economic Assistance
 dcf.wisconsin.gov/cs/agencylist Local child support agency link.
 IV-D Program – Each county has
 this federal program to track down
 people in arrears of child support.
 Check with County Commissioner

CHILDREN AND FAMILIES, WI DEPT OF

Children and Families, WI Dept. of
 201 E Washington Ave 2nd Fl (608) 422-7000 Child welfare, child support, foster
 Madison WI 53703 dcf.wi.gov care, adoption early care, and
 education.

C

CHIROPRACTORS/CHIROPRACTIC EXAMINING BOARD

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565 Licensing requirements.
 Madison WI 53705 (608) 266-2112 Complaints.
dsps.wi.gov

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128 Billing problems.
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

CHRISTMAS DECORATIONS

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128 Product Safety, ATCP 139.
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

CIGARETTE SALES

Revenue, WI Dept. of
 Cigarette & Tobacco Division
 2135 Rimrock Rd (608) 266-6701 Inquiries regarding cigarette &
 PO Box 8900 revenue.wi.gov tobacco taxation.
 Madison WI 53708-8900

CIVIL LIBERTIES

American Civil Liberties Union of Wisconsin
 207 E Buffalo St Ste 325 (414) 272-4032 (M-F 9am – 5pm)
 Milwaukee WI 53202-5774 aclu-wi.org Defends civil liberties and rights of
 Wisconsin residents.

Civil Rights, City of Madison Dept. of
 210 MLK Jr Blvd Rm 523 (608) 266-4910 (M-F 8am - 4:30pm)
 Madison WI 53703 cityofmadison.com/dcr Discrimination complaints for City of
dcr@cityofmadison.com Madison.

CLASS ACTIONS (PRIVATE LAWSUITS)

Classaction.org classaction.org Periodical may also be available at
 libraries.

CLEANING PRODUCTS (HOUSEHOLD)

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128 Complaints.
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Agriculture, Trade and Consumer Protection, WI Dept. of
 Division of Agriculture Resource Management
 Wisconsin Clean Sweep
 2811 Agriculture Dr (608) 224-4536 Disposal of agriculture chemicals,
 PO Box 8911 (608) 224-4522 hazardous wastes, and household
 Madison WI 53708-8911 datcpswp@wi.gov chemicals.

CLIENT ASSISTANCE PROGRAM (CAP)

Agriculture, Trade and Consumer Protection, WI Dept. of
 Division of Ag Development
 Client Assistance Program (800) 362-1290 Information referral and client
 2811 Agriculture Dr (608) 224-5071 advocacy on vocational or
 Madison WI 53708 independent living.

CLOTHING

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128 Child care safety, flammable items,
 PO Box 8911 datcp.wi.gov and labeling Fact Sheets available.
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

COBRA ACT

Labor, US Dept. of
 Employee Benefit Security Administration
 200 Constitution Ave NW (312) 353-0900 WI claims through the IL regional
 Washington DC 20210 office.
 (866) 444-3272 EBSA National Toll Free Number.
dol.gov

COLLECTION AGENCIES PRACTICES

Financial Institutions, WI Dept. of
 4822 Madison Yards Way N Twr (608) 261-9555 Collection agencies inquiries.
 Madison WI 53705 (800) 452-3328 (WI Only) Collection calls, consumer tips,
wdfi.org prohibited practices.

C

COLLEGE – TECHNICAL

(SEE ALSO TECHNICAL COLLEGES, SCHOOLS, AND EDUCATION)

COMMODITIES

Commodities Futures Trading Commission, US
 525 W Monroe St Ste 1100 (312) 596-0700 Central Region agency.
 Chicago IL 60661 cftc.gov

COMMUNICATION

(SEE ALSO FEDERAL COMMUNICATION COMMISSION)

Federal Communication Commission (FCC)
 45 L St NE (888) 225-5322 Consumer Center, complaints,
 Washington DC 20554 fcc.gov inquiries of cell and landline phone,
 cable, satellite and radio. Recorded
 listing of releases and texts.
 Slamming, cramming complaints.
 Interference with radio to stereo.

COMMUNITY COLLEGES

Wisconsin Technical College System Board
 4622 University Ave (608) 266-1207 Approval board accreditations.
 PO Box 7874 wtcssystem.edu
 Madison WI 53705

COMMUNITY ADVOCATES

Community Advocates
 728 N James Lovell St (414) 449-4777 Advocacy services for families &
 Milwaukee WI 53223 communityadvocates.net individuals to meet basic needs.

COMPARATIVE PRICE ADVERTISING

Agriculture, Trade and Consumer Protection, WI Dept. of
 Trade Bureau
 2811 Agriculture Dr (608) 224-4925 Price Comparison Advertising ATCP
 Madison WI 53708-8911 (608) 224-4989 124.
datcp.wi.gov

COMPTROLLER OF THE CURRENCY, US OFFICE OF THE

Comptroller of the Currency, Office of the
 Customer Assistance Group
 1301 McKinney St Ste 3450 (800) 613-6743 (M-F 7am - 7pm)
 Houston TX 77010 helpwithmybank.gov Complaints against national banks
 or federal savings.

COMPUTER DATING SERVICES

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

CONDEMNATION

Safety and Professional Services, WI Dept. of
 Public Service Commission (877) 617-1565
 4822 Madison Yards Way (608) 266-2112
 Madison WI 53705 dsps.wi.gov

Condemnation in real estate. Wis. Stats. § 32, Eminent Domain easements for electric facility construction.

CONDOMINIUMS

(SEE ALSO TIMESHARES, REAL ESTATE, OR INVESTMENTS & SECURITIES)

Contact an attorney for legal advice.

CONSUMER ACT, WISCONSIN

Financial Institutions, WI Dept. of
 4822 Madison Yards Way N Twr (608) 261-9555
 Madison WI 53705 (800) 452-3328 (WI Only)
wdfi.org

General inquiries. The Consumer Act is a state law that regulates consumer credit transactions and debt collection.

CONSUMER ACTION HANDBOOK

National Contact Center
 US General Services Administration
 Office of Citizen Services & Innovative Technologies
 1800 F St NW (800) 333-4636
 Washington DC 20405 (844) 872-4681
usa.gov/consumer

Handbook provides a consumer assistance directory and public resources and contact information.

CONSUMER EDUCATION

(SEE ALSO SCHOOLS)

Public Instruction, WI Dept. of
 125 S Webster St (608) 266-3390
 PO Box 7841
 Madison WI 53707-7841

(800) 441-4563
dpi.wi.gov

Consumer Education Curriculum Guide for Wis. public high schools and other information & materials. General information.

Agriculture, Trade and Consumer Protection WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

C

CONSUMER EDUCATION CONTINUED

Federal Information Center, US
 US General Services Administration
 Office of Citizen Services &
 Innovative Technologies
 1800 F St NW
 Washington DC 20405

(844) 872-4681
usa.gov/consumer

Answer questions about programs of any federal agency. How to get Visa or passport information.

CONSUMER ORGANIZATIONS - WISCONSIN

Center for Consumer Affairs
 University of Wisconsin Milwaukee
 161 W Wisconsin Ave 6th and 7th FL
 Milwaukee WI 53203

(800) 222-3623
 (414) 227-3200
uwm.edu/sce/community-engagement/

Continuing education for consumers.

CONSUMER PRICE INDEX

Bureau of Labor Statistics, US
 J C Kluczynski Federal Bldg
 230 S Dearborn St Rm 960
 Chicago IL 60604

(312) 353-1880
 (312) 353-1886 FAX
bls.gov/regions/midwest/il_chicago_msa.htm

(M-F 8am - 4pm CT)
 Midwest office includes Wisconsin.

bls.gov

CONSUMER PRODUCT SAFETY COMMISSION (CPSC), US

(SEE ALSO PRODUCT SAFETY)

Consumer Product Safety Commission, US
 4330 E West Highway
 Bethesda MD 20814

(800) 638-2772
cpsc.gov

Product safety, regulations, laws, standards, and recalls.
 Recorded message.

CONSUMER PROTECTION

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

For a listing of US state, county and city government consumer protection offices online at:
usa.gov/topics/handbook

CONSUMER REPORTS MAGAZINE

Consumer Reports
 101 Truman Ave
 Yonkers NY 10703

(800) 333-0663
ConsumerReports.org

Past copies of magazine and annual Buyer's Guides available in local Public Library.

CONTACT LENSES

US Food & Drug Administration
Office of Communication & Education
Center for Devices & Radiological Health
10903 New Hampshire Ave
W066-4621
Silver Spring MD 20993

(888) 463-6332
(920) 433-3924
(608) 264-5332
(414) 326-3960
(612) 234-4100
fda.gov

Product Safety.
Green Bay district office.
Madison district office.
Milwaukee district office.
Minneapolis district office.

CONTESTS

(SEE ALSO BINGO, RAFFLES, OR PRIZE OFFERS)

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Information on contest scams.
Refer to private attorney for further information.

Administration, WI Dept. of
Division of Gaming
3319 W Beltline Hwy #1
Madison WI 53713

PO Box 8979
Madison WI 53708-8979

(608) 270-2555
(608) 270-2530
(608) 270-2552
doa.state.wi.us/division/gaming
doagaming@wi.gov
DOADOGcharitablegaming@wi.gov

General phone.
Bingo and crane games information.
Raffle information.

Charitable gaming.

Justice, WI Dept. of

17 W Main St 5th Fl
Madison WI 53703

(608) 266-1221
doj.state.wi.us

Questions from Media and DA's only, gambling.

Wisconsin Lottery
PO Box 8941
Madison WI 53708-8941

(608) 261-4916
wilottery.com

General.

Gambling Addiction

(800)-GAMBLE-5
(850) 888-HOPE

Toll free help line.
Text help line.

C CONTRACTORS

Agriculture, Trade and Consumer Protection, WI Dept. of 2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911	(800) 422-7128 datcp.wi.gov DATCPHotline@wisconsin.gov	Home improvements, ATCP 110 Unfair Trade Practices, (misrepresentations).
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Financial Institutions, WI Dept. of 4822 Madison Yards Way N Twr Madison WI 53705	(800) 452-3328 (WI Only) (608) 261-9555 wdfi.org	Loans, financial, and 3 day right to cancel.
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Safety and Professional Services, WI Dept. of Division of Professional Credential Processing 4822 Madison Yards Way Madison WI 53705	(877) 617-1565 (608) 266-2112 dsps.wi.gov	Licensing, credential, and registration requirements. Verify if a contractor holds a current license, credential, or registration. General information.
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CONTRIBUTIONS

(SEE ALSO CHARITABLE SOLICITATIONS)

CONVICTIONS (LANDLORD-TENANT)

(SEE ALSO DISCRIMINATION OR HOUSING)

COOPERATIVES

Wisconsin Electric Cooperative Association 222 W Washington Ave Ste 680 Madison WI 53703-2719	(608) 467-4650 weca.coop
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Cooperative Network 16 N Carroll St Ste 900 Madison WI 53703-2721	(608) 258-4400 cooperativenetwork.coop	Trade association for cooperatives.
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COPYRIGHTS

(SEE ALSO PATENTS OR TRADE NAMES/TRADEMARKS)

Library of Congress, US US Copyright Office 101 Independence Ave SE Washington DC 20559	(877) 476-0778 (202) 707-3000 copyright.gov	Administered by this office. Protects Work of authors, composers and artists, obtain copyright, patent forms.
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Agriculture, Trade and Consumer Protection, WI Dept. of Trade Practices 2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911	(608) 224-4925 datcp.wi.gov DATCPHotline@wisconsin.gov	Music royalties.
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CORPORATION INFORMATION

Financial Institutions, WI Dept. of Division of Corporate & Consumer Services 4822 Madison Yards Way N Twr Madison WI 53705	(608) 261-7577 (800) 452-3328 (WI Only) wdfi.org DFICorporations@wisconsin.gov	Filing office for the organization instruments to create corporations, limited partnerships, limited liability partnerships, and limited liability companies.
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Revenue, WI Dept. of 2135 Rimrock Rd Madison WI 53713 PO Box 8908 Madison WI 53708-8908	(608) 266-2772 (608) 266-2776 revenue.wi.gov DORFranchise@wisconsin.gov	Corporation, franchise, and tax information.
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CORRECTIONS, WISCONSIN DEPT OF

Corrections, WI Dept. of 3099 E Washington Ave PO Box 7925 Madison WI 53707-7925	(608) 240-5000 doc.wi.gov	Regulate and oversight of Wisconsin detention facilities. Maintains Sex Offender Registry.
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CORRESPONDENCE SCHOOLS

(SEE ALSO **SCHOOLS**)

DSPS Educational Approval Program 4822 Madison Yards Way PO Box 8366 Madison WI 53705	(608) 266-1996 [press 5 for EAP] dsp.wi.gov/Pages/Programs/EducationalApproval dspseap@wi.gov	Evaluates and approves private trade, technical, career, distance learning and degree-granting schools.
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C

COSMETICS

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Advertising, product safety.
 ATCP 139.

Food and Drug Administration, US
 Center for Food Safety & Applied Nutrition
 5001 Campus Dr, HFS 009 (888) 723-3366
 College Park MD 20740 fda.gov

Safety. Cosmetics handled in food
 and nutrition center.

Local FDA offices:
 Madison (608) 264-5332
 Milwaukee (414) 326-3960
 Green Bay (920) 433-3924

Product safety, complaints, and
 general information.

COSMETOLOGY

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

Licensing requirements.
 Enforcement, complaints, and
 licenses beauty salons.

COUNSELORS

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

Complaints, licenses, counselors
 (e.g. marriage and family) and social
 workers.

COUNTERFEIT ITEMS

(SEE ALSO INTELLECTUAL PROPERTY CRIMES)

COUNTY BAR ASSOCIATIONS

State Bar of Wisconsin PO Box 7158 Madison WI 53707	(800) 362-9082 (608) 257-3838 wisbar.org service@wisbar.org	Mandatory professional association for all attorneys who hold a Wisconsin law license.
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Milwaukee Bar Association Inc 747 N Broadway Milwaukee WI 53202	(414) 274-6760 (414) 274-6768 milwbar.org findmilwaukeeelawyers.org	Referral service.
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COUPON BOOKS

Agriculture, Trade and Consumer Protection, WI Dept. of 2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911	(800) 422-7128 datcp.wi.gov DATCPHotline@wisconsin.gov	Coupon Sales Promotions. ATCP 131.
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COURTS

Wisconsin Court System 16 E Capitol PO Box 1688 Madison WI 53701-1688	(608) 266-6828 wicourts.gov	Juror information, self-help resources (small claims, divorce, restraining orders); Bar applicant and attorney resources.
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Judicial Commission, WI 110 E Main St Ste 700 Madison WI 53703	(608) 266-7637 wicourts.gov/judcom judcmm@wicourts.gov	Complaints regarding misconduct of court commissioners, judges, etc.
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CRAMMING

(SEE ALSO TELECOMMUNICATIONS)

Agriculture, Trade and Consumer Protection, WI Dept. of 2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911	(800) 422-7128 datcp.wi.gov DATCPHotline@wisconsin.gov	Charge on telephone bill for unauthorized services.
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C

CREDIT

(SEE ALSO FAIR CREDIT BILLING ACT)

Financial Institutions, WI Dept. of
 4822 Madison Yards Way N Twr (608) 264-7969
 Madison WI 53705 (800) 452-3328 (WI Only)
wdfi.org

Complaints – Office of Consumer Affairs.
 FTC - Fair Credit Reporting Act.
 All brochures are on the web or can be ordered by website.

Title III - Fair Credit Billing Act & Equal Credit Opp Act (Title IV)
INCLUDES:
 Collection methods, credit life insurance, credit reporting (rating), deceptive practices, failure to disclose terms, defective merchandise, discrimination, excessive charges, real estate, three-day cooling off period.

Federal Trade Commission, US
 230 S Dearborn St Ste 3030 (877) 382-4357
 Chicago IL 60604 ftc.gov

(M-F 9am - 8pm ET)
 Midwest Region.

CREDIT BUREAUS

(SEE ALSO CREDIT REPORTS OR CREDIT REPORTING AGENCIES)

CREDIT CARDS

Financial Institutions, WI Dept. of
 4822 Madison Yards Way N Twr (608) 264-7969
 Madison WI 53705 (800) 452-3328 (WI Only)
wdfi.org

Fraud - Loss & Credit practices, unauthorized or unsolicited charges. Credit tips and general credit information available.

Opt-Out Program
 Opt-Out Department (888) 567-8688
 PO Box 530201 optoutprescreen.com
 Atlanta GA 30353

Call or go online to opt out of receiving prescreened offers of credit and insurance.

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact Sheets available

CREDIT CARDS CONTINUED

Consumer Financial Protection Bureau, US PO Box 2900 Clinton IA 52733-2900	(855) 411-2372 consumerfinance.gov	Educate, enforce and study of federal consumer financial protection laws. Complaints.
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CREDIT COUNSELING

Check with County Social Services. Counseling.
Check local yellow pages under
Credit Counseling, Debt

Financial Institutions, WI Dept. of 4822 Madison Yards Way N Twr Madison WI 53705	(608) 261-9555 (800) 452-3328 (WI Only) wdfi.org	Licensing and lists of debt consolidation and adjustment service companies.
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National Foundation for Credit Counseling 2000 M St NW Ste 505 Washington DC 20036	(800) 388-2227 (202) 780-5432 nfcc.org	For a directory of offices in your area if none listed in local phone book.
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National Consumer Credit Counseling Service (800) 388-2227 nfcc.org	For nearest office near you.
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Consumer Credit Counseling Service, Madison 128 E Olin Ave Madison WI 53713	(608) 252-1320 fsmad.org info@fsmad.org
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CREDIT REPAIR

Financial Institutions, WI Dept. of 4822 Madison Yards Way N Twr Madison WI 53705	(800) 452-3328 (WI Only) (608) 264-7969 wdfi.org	Brochure: How to Spot Credit Repair Scams. Check with County Social Services as listed in local telephone directory.
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C CREDIT REPORTS

Check local telephone book yellow pages

Federal law allows credit reporting agencies to report all truthful information (even if it is negative) for 7 years.

Automated OPT-OUT Line
Opt-Out Department
PO Box 530201
Atlanta GA 30353

(888) 567-8688
optoutprescreen.com

Call or go online to opt out of receiving prescreened offers of credit and insurance.

Annual Credit Report Request Service
Central Source LLC
PO Box 105281
Atlanta GA 30348-5281

(877) 322-8228
annualcreditreport.com

Free credit report.

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Complaints.

CREDIT REPORTING AGENCIES

Equifax Information Services LLC
PO Box 740241
Atlanta GA 30374

(866) 349-5191
(800) 685-1111
equifax.com

Fraud alert/assistance.
Credit report requests.
Automated service line

Experian Info Solutions Inc
PO Box 2002
Allen TX 75013

(888) 397-3742
experian.com

Credit management services.
Free credit report requests.

TransUnion LLC
PO Box 1000
Chester PA 19016

(800) 888-4213
transunion.com

General support for help with anything related to your credit report: charge dispute, credit freeze, fraud alert, credit score, etc.
To request FREE report.

CREDIT REPORTING AGENCIES CONTINUED

<p>Annual Credit Report Request PO Box 105281 Atlanta GA 30348-5281</p>	<p>(877) 322-8228 annualcreditreport.com ftc.gov/credit</p>	<p>The law allows you to order one free copy from each of the nationwide consumer reporting companies every 12 months. You can order from one or all at the same time. Additional credit reports available by contacting credit reporting agency in writing by certified mail with \$10 fee.</p>
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CREDIT UNIONS

<p>Financial Institutions, WI Dept. of Credit Unions 4822 Madison Yards Way N Twr Madison WI 53705</p>	<p>(608) 261-9543 (800) 452-3328 (WI Only) wdfi.org DFI-OCU@dfi.wisconsin.gov</p>	<p>Regulates credit unions chartered to do business in Wisconsin.</p>
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<p>National Credit Union Administration 1775 Duke St Alexandria VA 22314-3428</p>	<p>(800) 755-1030 (703) 518-6300 ncua.gov dcamail@ncua.gov</p>	<p>Independent federal agency that insures deposits at credit unions</p>
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<p>Credit Union National Association 5710 Mineral Point Rd Madison WI 53705</p>	<p>(800) 356-9655 cuna.org helio@cuna.corp</p>	<p>Trade Association. Lobbies for financial reform on credit legislation. Publishes consumer films and publications including quarterly magazine on issues such as money management, insurance, wills, buying a home and setting up a small business and a complaint directory, including names and addresses of retail companies.</p>
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CRIBS

<p>Agriculture, Trade and Consumer Protection, WI Dept. of 2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911</p>	<p>(800) 422-7128 datcp.wi.gov DATCPHotline@wisconsin.gov</p>	<p>Safety, ATCP 139.</p>
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<p>Consumer Product Safety Commission, US 4330 E West Hwy Bethesda MD 20814</p>	<p>(800) 638-2772 cpsc.gov</p>	<p>Product safety issues and recalls. Recorded message.</p>
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C

CRIME STATISTICS

Justice, WI Dept. of 17 W Main St PO Box 7857 Madison WI 53703-7857	(608) 266-1221 (608) 267-2779 (FAX) doj.state.wi.us	Arrest statistics from law enforcement.
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CRIME VICTIMS SERVICES

Justice, WI Dept. of Office of Crime Victims Services 17 W Main St PO Box 7951 Madison WI 53703-7951	(608) 264-9497 (800) 446-6564 doj.state.wi.us ocvs@doj.state.wi.us	Crime victim rights and assistance. Victims only.
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CRIMINAL BACKGROUND CHECK

Justice, WI Dept. of Division of Law Enforcement Services Crime Information Bureau 17 W Main St 4th Fl Madison WI 53703	(608) 266-7314 doj.state.wi.us recordcheck.doj.state.wi.us	
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Justice, WI Dept. of Division of Criminal Investigation 17 W Main St 5th Fl Madison WI 53703	(608) 266-1671 doj.state.wi.us	Charged with criminal investigative mission and function. Consumers should contact local law office.
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CURRENCY EXCHANGE

Financial Institutions, WI Dept. of 4822 Madison Yards Way N Twr Madison WI 53705	(608) 261-7578 (800) 452-3328 (WI Only) wdfi.org	Licenses and regulates currency exchanges (also called check cashers).
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DAIRY PRODUCTS

Agriculture, Trade and Consumer Protection, WI Dept. of
 Division of Agriculture Development (800) 462-5237
 International Agri-Business Center (608) 224-5100
 2811 Agriculture Dr datcp.wi.gov/Pages/Growing_WI/InternationalAgribusiness.aspx
 PO Box 8911 International@wi.gov
 Madison WI 53708-8911

Technical & financial resources.
 Consulting to help agriculture, food, equipment, forestry product, and service companies enter and expand in global markets.

Agriculture, Trade and Consumer Protection, WI Dept. of
 Division of Food and Recreational Safety
 2811 Agriculture Dr (608) 224-4700
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911

Licensure and inspections of dairy, farms, producers, and transporters. Resources spanning the dairy industry including technical assistance, standards development, and evaluation.

DANCE STUDIOS

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Complaints.

DATCP

(SEE ALSO AGRICULTURE, TRADE AND CONSUMER PROTECTION, WIS. DEPT. OF)

DATING SERVICES

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Complaints.
 Proof of financial responsibility requirements.

DAY CARE CENTERS

(SEE ALSO CHILD CARE OR NURSING HOMES)

D

DEAF AND HARD OF HEARING

Health Services, WI Dept. of
Office for the Deaf & Hard of Hearing
1 W Wilson St
PO Box 2659
Madison WI 53701-2659

(855) 359-5252
dhs.wi.gov/odhh
dhsodhh@wisconsin.gov

Hearing aids, interpreters, sign language, complaints, counseling services, deaf/blind resources, job training, technology accommodations and telecommunications assistance program.

DEBT COLLECTION

(SEE ALSO CREDIT)

DEBT CONSOLIDATION

(SEE ALSO ADJUSTMENT SERVICE COMPANIES AND CREDIT COUNSELING)

Financial Institutions, WI Dept. of
Division of Banking
4822 Madison Yards Way N Twr
Madison WI 53705

(608) 262-7578
(800) 452-3328 (WI Only)
wdfi.org

List of adjustment service companies and reference materials.

DEBT SETTLEMENT

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov

Bankruptcy Fact Sheet available.

DEFENSE SPRAYS

For questions and/or local ordinances, refer to local law enforcement or DOJ.

DENTAL SERVICES

Safety and Professional Services, WI Dept. of
4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dsps.wi.gov

General and licensing information. Complaints against dentists, dental hygienists, or dental assistants.

DENTISTRY

(SEE ALSO DOCTORS)

Safety and Professional Services, WI Dept. of
Dentistry Examining Board
4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dsps.wi.gov

Licensing requirements and licensing complaints. Includes dental hygienists. Rules and enforcement.

DENTISTRY CONTINUED

Wisconsin Dental Association 6737 W Washington St Ste 2360 West Allis WI 53214	(800) 364-7646 (414) 276-4520 wda.org	Complaints from patients, insurance company, and other dentists.
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DETECTIVES, PRIVATE

Safety and Professional Services, WI Dept. of 4822 Madison Yards Way Madison WI 53705	(877) 617-1565 (608) 266-2112 dsps.wi.gov dsps@wigov	Licensing information. Number of complaints.
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DIET CENTERS

(SEE ALSO FOOD)

Agriculture, Trade and Consumer Protection, WI Dept. of 2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911	(800) 422-7128 datcp.wi.gov	Complaints. Fact Sheet available.
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Food & Drug Administration - Milwaukee 2675 N Mayfair Rd Ste 200 Milwaukee WI 53226-1305	(414) 326-3963 (888) 463-6332 fda.gov	Public Affairs Officer. General info.
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DIRECT SELLING

(SEE ALSO DOOR TO DOOR SALES)

D

DISABILITIES

(SEE ALSO DISCRIMINATION OR HOUSING)

Great Lakes ADA Center – ADA Wisconsin Partnership University of Illinois at Chicago Institute on Disability & Human Development 1640 W Roosevelt Rd Rm 405 Chicago IL 60608	(800) 949-4232 (312) 413-1407 adawipartnership.org adagreatlakes.org	American Disabilities Act and state protection advocacy for people with disabilities. Provides informal guidance on the Americans with Disabilities Act (ADA) and Accessible Information Technology (AIT).
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Disability Rights Wisconsin 131 W Wilson St Ste 700 Madison WI 53703	(800) 928-8778 (800) 926-4862 (844) 347-8683	Protection and advocacy. Medicare Part D helpline. Voter hotline.
6737 W Washington St Ste 3230 Milwaukee WI 53214	disabilityrightswi.org (608) 267-0214 (414) 773-4646	Madison area. Milwaukee area.
217 W Knapp St Rice Lake WI 54868	(715) 736-1232	Rice Lake area.

DISASTER

Military Affairs, WI Dept. of Wisconsin Emergency Management 2400 Wright St Madison WI 53708	(800) 943-0003 (608) 242-3000 dma.wi.gov	State Office 24 hour duty officer.
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DISCONNECTION – TELEPHONE

Agriculture, Trade and Consumer Protection, WI Dept. of 2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911	(800) 224-7128 datcp.wi.gov DATCPHotline@wisconsin.gov	Consumer complaints.
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DISCRIMINATION

Civil Rights, WI Dept. of
 Equal Opportunities Division
 210 ML King Jr Blvd Rm 523
 Madison WI 53703

(608) 266-4910
cityofmadison.com/dcr
dcr@cityofmadison.com

File complaints related to discrimination in the city of Madison; housing, employment, credit, public accommodations (clinics, restaurants, malls, theaters, motels, taverns, barber shops) and Madison city facilities.

Equal Employment Opportunity Commission
 US EEOC Milwaukee Office
 Reuss Federal Plaza
 310 W Wisconsin Ave Ste 500
 Milwaukee WI 53203-2292

(800) 669-4000
 (414) 662-3680
eeoc.gov
info@eeoc.gov

Federal law enforcement of laws that make it illegal to discriminate against a job applicant or employee.

Workforce Development, WI Dept. of
 Equal Rights & Labor Standards Division
 201 E Washington Ave
 PO Box 8928
 Madison WI 53708-8928

(608) 266-6860
dwd.wisconsin.gov/er

Housing, job discrimination and general information. File employment or housing civil rights complaints.

819 N 6th St Rm 723
 PO Box 7997
 Milwaukee WI 53203

(414) 227-4384
dwd.wisconsin.gov/er
erinfo@dwd.wisconsin.gov

DISTRIBUTORSHIPS

(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES OR FRANCHISES)

Financial Institutions, WI Dept. of
 Division of Securities
 4822 Madison Yards Way N Twr
 PO Box 1768
 Madison WI 53701-1768

(608) 266-0448
 (800) 452-3328 (WI Only)
wdfi.org

D DISTRICT ATTORNEYS

Wisconsin Sheriffs and Deputy Sheriffs Association
 6737 W Washington St Ste 4210 (414) 488-3906
 Milwaukee, WI 53214 wsdsa.org

Directory of all sheriffs, deputy sheriffs, and District Attorneys by county.

Wisconsin District Attorneys Association
thewdaa.org

District Attorney lists by county.

DO NOT CALL

(SEE ALSO NO CALL)

DOCTORS

(SEE ALSO DENTISTRY)

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

Licensing requirements. Also for physical therapists, podiatrists. Number of complaints.

DOCUMENTS (COPIES OF STATE)

Administration, WI Dept. of
 Document Sales (608) 243-2441
 2310 Darwin Rd (800) 362-7253
 Madison WI 53704-3108 docsales.wi.gov
DOADocumentSalesInformation@wi.gov
[.gov](http://wi.gov)

Copies of State Statutes and other state published materials. Online ordering is available.

DOOR-TO-DOOR SALES

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact Sheet available. ATCP 127 Contracts and Practices covering purchase for personal use, not businesses.

Financial Institutions, WI Dept. of
 4822 Madison Yards Way N Twr (608) 261-9555
 Madison WI 53705 (800) 452-3328 (WI Only)
wdfi.org

Three-day right to cancel, credit problems. If a business wants its right-to-cancel form approved only.

DOOR-TO-DOOR SALES CONTINUED

Local Police
Check blue pages of local telephone directory.

Need to register with local police to sell door-to-door. Business-to-business purchases contact an attorney.

DRIVERS SCHOOLS

Transportation, WI Dept. of
Drivers Records & Licensing Information Section
Hill Farms State Office Building (608) 264-7447
4822 Madison Yards Way dot.wi.gov
Madison WI 53705 information.dmv@dot.wi.gov

Commercial driving and list of private driving schools.

DRIVEWAY REPAIRS

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr (800) 422-7128
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Home Improvement Practices ATCP 110.

DRUGS

Food & Drug Administration, US
Division of Drug Information
10001 New Hampshire Ave (301) 796-3400
Hillandale Bldg 4th Fl (888) 463-6332
Silver Spring MD 20993 (855) 543-3784
fda.gov
druginfo@fda.hhs.gov

Food & Drug Administration Regional Offices
Madison Office (608) 264-5332
Milwaukee Office (414) 326-3969
Green Bay Office (920) 433-3924

Justice, WI Dept. of
Wisconsin Drug Tip Line
Division of Criminal Investigations
17 W Main St 5th Fl
Madison WI 53703

(608) 266-1671
(888) 373-1671
doj.state.wi.us

Tip line.
Human Trafficking.

D

DRUGS CONTINUED

Cocaine Hotline/Drug Help

Substance Abuse & Mental Health Services Administration
 5600 Fishers Ln (877) 726-4727
 Rockville MD 20857 (800) 622-HELP (4357)
samhsa.gov

Substance abuse/mental health.

Agriculture, Trade and Consumer Protection, WI Dept. of
 Prescription Drug Clean Sweep

2811 Agriculture Dr (608) 224-4545
 PO Box 8911 DATCPcswp@wi.gov
 Madison WI 53708-8911

Grant program.

DRY CLEANING

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Advertising and refunds.

Natural Resources, WI Dept. of

101 S Webster St
 PO Box 7921 (888) 936-7463
 Madison WI 53707-7921 dnr.wisconsin.gov

Industrial Laundry Facilities Fact
 Sheet. Compliance calendar.
 Training on waste and air pollution
 Best Management Practices.

Dry Cleaning and Laundry Institute

14700 Sweitzer Lane (800) 638-2627
 Laurel MD 20707 dlionline.org

Association for professional dry
 cleaners.

EDUCATION

(SEE ALSO CONSUMER EDUCATION OR SCHOOLS)

Educational Approval Board
 4822 Madison Yards Way
 Madison WI 53705
 (608) 266-1996
dps.wi.gov/Pages/Programs/EducationalApproval
 EAB inspects and approves schools and courses of instruction of private trade, correspondence, business and technical schools; approves schools and courses of instruction for the training of veterans receiving assistance from the federal government.

Wisconsin Technical College System
 4622 University Ave
 PO Box 7874
 Madison WI 53707-7874
 (608) 266-1207
wtcssystem.edu
 Technical school questions.

EGGS

Agriculture, Trade and Consumer Protection, WI Dept. of
 Division of Food and Recreational Safety
 2811 Agriculture Dr
 Madison WI 53708
 (608) 224-4700
datcp.wi.gov
 Sanitation, grading, labeling, licensing, and registration.

ELDERLY

Check local telephone directory
 yellow pages under Senior
 Citizens.
 Local Commission on Aging Groups will help with public benefit programs (SS, SSI, Medicare, etc.)

Check County Social Services
 Office Elder Adults At Risk
 Helplines.
dhs.wi.gov/aps/contacts/eaaragencies.htm
 For a listing of elder adults- at-risk help lines.

Workforce Development, WI Dept. of
 Bureau of Information & Public Affairs
 PO Box 7946
 Madison WI 53707-7972
 (608) 266-3131
dwd.wisconsin.gov
 Pamphlet with job and interview tips for the older worker.

Board on Aging & Long Term Care, WI
 1402 Pankratz St Ste 111
 Madison WI 53704-4001
 (800) 815-0015
 (800) 242-1060
longtermcare.wi.gov
 Local number.
 Statewide toll free number.
 (Medigap Helpline).

E

ELDERLY CONTINUED

Ombudsman For Aging, WI
1402 Pankratz St Ste 111
Madison WI 53704-4001

(800) 815-0015
longtermcare.wi.gov
boaltc@wi.gov

Ombudsman program. Oversees care for elderly and disabled, has ombudsman service, provides information on Medicare supplemental insurance.

Health Services, WI Dept. of
Elder Abuse
1 W Wilson St
Madison WI 53703

(608) 266-1865
dhs.wi.gov
dhswebmaster@wi.gov

Call 9-1-1 in case of life- threatening emergency. Elder abuse – Wis. Stats. § 46.90 (Age 60 and over). Physical, mental or financial abuse or exploitation, neglect, or self-neglect.

Justice, WI Dept. of
Elder Abuse Hotline
PO Box 7857
Madison WI 53707-7857

(833) 586-0107 (toll-free)
ReportElderAbuseWI.org

Report Elder Abuse. Assistance available for victims, family members and concerned citizens in reporting abuse of older adults.

Ombudsman for Elderly & Disabled, WI
5424 US Hwy 10 East Ste F
Stevens Point WI 54482

(715) 345-5229

Central Region Office for Board of Aging & Long Term Care, counties served: Adams, Clark, Jackson, Juneau, Portage, Wood, Marathon, Fond du Lac, Green Lake, Marquette, Waupaca, Waushara, Winnebago.

Bureau of Aging & Disability Resources, WI
1 W Wilson St
Madison WI 53703

(608) 266-1865
dhs.wi.gov
dhs.wisconsin.gov/adrc/consumer/index.htm

Resource for all issues. Listing of Aging & Disability Resource Centers through the state.

Coalition of Wisconsin Aging Groups (CWAG)
30 W Mifflin St Ste 406
Madison WI 53703

(608) 224-0606
(800) 488-2596
cwagwisconsin.org

Benefit specialist program. Medicare appeals, etc.

ELDERLY CONTINUED

Senior Care Hotline
Senior Care
PO Box 6710
Madison WI 53716-0710

(800) 657-2038
dhs.wi.gov/seniorcare

Prescription drug assistance
Program for Wisconsin Seniors.

Senior LAW-Legal Action WI
Legal Action of Wisconsin
Administrative Offices
633 W Wisconsin Ave Ste 2000
Milwaukee WI 53203

(855) 947-2529
(414) 278-1222
legalaction.org

Free legal services for age 60+ residents with issues such as: Medicaid, Medicare, Long Term Care, Social Security, SSI, food stamps, subsidized housing, Homestead Credits, elder abuse and consumer law.

ELECTIONS

(SEE ALSO VOTING RIGHTS)

Federal Election Commission, US
1050 First St NE
Washington DC 20463

(800) 424-9530
(202) 694-1000
fec.gov
info@fec.gov

Offers information about federal election fundraising and provides financial records on candidates for federal office.

Wisconsin Elections Commission
212 E Washington Ave 3rd Fl
PO Box 7984
Madison WI 53707-7984

(866) 868-3947
(608) 266-8005
(800) 947-3929 TTY
(608) 267-0500 FAX
elections.wi.gov
elections@wi.gov

Voter Helpline.

ELECTRICAL PRODUCTS - SAFETY

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Product Safety.

ELECTRICITY

(SEE ALSO UTILITIES)

E ELECTRICIANS

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565 Code violations & licensing.
 Madison WI 53705 (608) 266-2112
[dsps.wi.gov/Pages/Programs/
 ElectricalLighting/](http://dsps.wi.gov/Pages/Programs/ElectricalLighting/)
SAPSSBElectrictech@wi.gov

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128 Handles billing disputes and home
 PO Box 8911 datcp.wi.gov improvement problems.
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

ELECTROLOGISTS

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565 Licensing requirements.
 Madison WI 53705 (608) 266-2112 Complaints.
[dsps.wi.gov/Pages/Professions/
 Electrologist/](http://dsps.wi.gov/Pages/Professions/Electrologist/)
dsps@wisconsin.gov

ELEVATORS

Safety and Professional Services, WI Dept. of
 Elevator Inspection
 4822 Madison Yards Way (877) 617-1565 WI Elevator Code SPS 18.12.
 Madison WI 53705 (608) 266-2112
[dsps.wi.gov/Pages/Programs/
 Elevators](http://dsps.wi.gov/Pages/Programs/Elevators)
DSPSSBElevatorTech@wi.gov

EMBALMING

(SEE ALSO FUNERAL DIRECTORS AND EMBALMERS)

EMERGENCY

(SEE ALSO **DISASTER**)

EMISSIONS CONTROLS

Wisconsin Vehicle Inspection Program
 Managed by: Systech International LLC
 5470 S Westridge Dr (866) 623-8378 Vehicle Emission Inspection
 New Berlin WI 53151 wisconsinvip.org Program. Managed by Systech
helpdesk@websti.com Website helps find inspection
 facility.

EMPLOYEE RETIREMENT INCOME SECURITY ACT – ERISA

(SEE ALSO PENSION PLANS)

EMPLOYMENT

(SEE ALSO WAGES OR OCCUPATIONAL SAFETY)

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128 ATCP 116.
 PO Box 8911 datcp.wi.gov Fact Sheets available.
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Workforce Development, WI Dept. of
 Equal Rights Division
 201 E Washington Ave Rm A100 (608) 266-6860 Madison office. Discrimination
 PO Box 8928 dwd.wisconsin.gov complaints wage claims. Wages &
 Madison WI 53703-8928 hours, UEC questions on
 employment applications.

Equal Rights Division
 819 N 6th St Rm 723 (414) 227-4384 Milwaukee office. Discrimination
 Milwaukee WI 53203 dwd.wisconsin.gov complaints wage claims. Wages &
 hours, UEC questions on
 employment applications.

Equal Employment Opportunity Commission, US
 Milwaukee Area Office
 310 W Wisconsin Ave Ste 500 (800) 669-4000 Have information for public and take
 Milwaukee WI 53203-2292 eeoc.gov complaints.

EMPLOYMENT AGENCY

Workforce Development, WI Dept. of
 Equal Rights Division
 201 E Washington Ave A100 (608) 266-3345 Agencies must be licensed.
 PO Box 8928 (608) 266-6860 Equal rights.
 Madison WI 53708-8928 dwd.wisconsin.gov

E

ENERGY

(SEE ALSO FUEL AND GASOLINE OR WEATHERIZATION)

Administration, WI Dept. of
 Division of Energy Services
 101 E Wilson St 5th & 6th Fl
 PO Box 7970
 Madison WI 53707-7970

(608) 267-0227
doa.state.wi.us
doawwebmaster@wi.gov

Alternative Energy Systems.
 - Monitor fuel prices.
 - Alternative energy systems.
 - Appliance efficiency.
 - Funding for energy saving programs.
 - Prices - current & future projections.
 - Energy statistics.
 - Weatherization information.
 - Projections.
 - Raising fuel costs.
 - Solar systems.
 - Efficiency.
 Home energy assistance program (WHEAP).

homeenergyplus.wi.gov

Wisconsin Office of Energy Innovation
 Public Service Commission
 4822 Madison Yards Way 6th Fl
 Madison WI 53705

(608) 261-6609
psc.wi.gov/Pages/Programs/OEI

Local Building Inspectors
 Check blue pages in local telephone directory

Local building codes. For building inspectors contact local city clerk.

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way
 Madison WI 53705

(877) 617-1565
 (608) 266-2112
dsps.wi.gov

State building codes.

Focus on Energy Program

(800) 762-7077
focusonenergy.com

Business programs.
 9am – 5pm M-F CST.

Administration, WI Dept. of
 Home Energy Plus Program
 PO Box 7970
 Madison WI 53707-7970

(866) 432-8947
homeenergyplus.wi.gov
energybenefit.wi.gov

State and federal heat assistance.
 List of Wisconsin home energy assistance programs.
 Online energy assistance application.

ENERGY ASSISTANCE

Administration, WI Dept. of
 Wisconsin Home Energy Assistance Program (WHEAP)
 Home Energy Plus Program (866) 432-8947
 PO Box 7970 (608) 267-6931 FAX
 Madison WI 53707-7970 (608) 267-3680

homeenergyplus.wi.gov

Low income home energy assistance by county, e.g. furnace repair, weatherization, and conservation services.
 List of Wisconsin Home Energy Assistance Programs.

ENGINEERS (PROFESSIONAL)

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

Licensing of architects, landscape architects, geologists, engineers, designers & professional land surveyors, examining board. Complaints.

ENTERTAINMENT RATINGS

(SEE ALSO VIDEO GAMES)

ENVIRONMENT

Environmental Protection Agency
 1200 Pennsylvania Ave NW (202) 564-4700
 Washington DC 20460 epa.gov

General number. Depending on complaint or info needed, will direct you to appropriate unit.

Natural Resources, WI Dept. of
 101 S Webster St (888) 936-7463
 PO Box 7921
 Madison WI 53707-7921

 (800) 847-9367
 (800) 943-0003
 (608) 267-7691

dnr.wi.gov

Outdoor activities: general info, license applications, fishing, hunting, boating.
 Report violations.
 Emergency spill.
 DNR Law Enforcement non-emergency.
 General info, online license applications, maps, etc.

Service Center
 3911 Fish Hatchery Rd (608) 275-3266
 Fitchburg WI 53711 dnr.wi.gov

Environmental standards for air management. Water (private and municipal wells.)

Bureau of Watershed Management
 101 S Webster (608) 267-7694
 PO Box 7921 dnr.wi.gov
 Madison WI 53707-7921

Water resources management. Information on water quality, pollution, invasive plants, etc.

E

ENVIRONMENT CONTINUED

Bureau of Fisheries Management
 101 S Webster St (608) 267-7498 Fishing habitat protection.
 PO Box 7921 dnr.wi.gov
 Madison WI 53703-7921

Health Services, WI Dept. of
 Bureau of Environmental Health
 1 W Wilson St #150 (608) 266-1120 Air Quality, Asbestos program, bed
 Madison WI 53703 dhs.wi.gov bugs, children's health issues,
 environmental public health tracking,
 fish consumption, health homes-
 human health hazards, lead
 poisoning prevention, mercury spills,
 mold, radon, sewer gas, well water
 testing.

County/City Health Dept.
 Check blue pages in local Indoor health.
 telephone directory.

ENVIRONMENTAL LABELING OF PRODUCTS

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 224-7128 ATCP 137 Representations.
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

ENVIRONMENTAL SANITATION

Agriculture, Trade and Consumer Protection, WI Dept. of
 Division of Food and Recreational Safety
 2811 Agriculture Dr (608) 224-4700 Complaints and licensing
 PO Box 8911 datcp.wi.gov requirements regarding hotels,
 Madison WI 53708-8911 motels, restaurants, bed and
 breakfasts, swimming pools, tourist
 rooming houses, campgrounds &
 water parks, recreational education
 camps.
 Complaints regarding bed bugs for
 hotels/motels.

EQUAL CREDIT OPPORTUNITY ACT

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128 Fact Sheet available.
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

EQUAL RIGHTS

Workforce Development, WI Dept. of
 Equal Rights Division
 201 E Washington Ave Rm A100
 PO Box 8928
 Madison WI 53708-8928

(608) 266-6860
dwd.wisconsin.gov/er

Inquiries, employees and
 discrimination complaints, labor
 standards.

Workforce Development, WI Dept. of
 Milwaukee Office
 819 N 6th St Rm 723
 Milwaukee WI 53203

(414) 227-4384

Inquiries.

Equal Employment Opportunities Commission
 310 W Wisconsin Ave Ste 500
 Milwaukee WI 53203

(800) 669-4000
eeoc.gov

Federal complaints.
 Employment discrimination.

Equal Opportunities Commission
 210 M L King Jr Blvd Rm 523
 Madison WI 53703

(608) 266-4910
cityofmadison.com/civil-rights
dcr@cityofmadison.com

Discrimination within the City of
 Madison only: employment, housing,
 etc.
 Can report discrimination online.

ERISA (EMPLOYEE RETIREMENT INCOME SECURITY ACT)

(SEE ALSO PENSION PLANS)

ETHICS, GOVERNMENT

Ethics Commission, State of WI
 101 E Wilson St Rm 127
 PO Box 7125
 Madison WI 53703-7125

(608) 266-8123
 (608) 264-9319 FAX
ethics.wi.gov
ethics@wi.gov

Government ethics: campaign
 finance, lobbying, enforcement,
 resources, and filing complaints.

E

EVICTION

(SEE ALSO LANDLORD-TENANT)

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

ATCP 134.
 Refer to Wis. Stat. 704.

EXPORTS

Agriculture, Trade and Consumer Protection, WI Dept. of
 Division of Agriculture Development
 International Agri-Business Center
 2811 Agriculture Dr (608) 224-5100
 PO Box 8911 (800) 462-5237
 Madison WI 53708-8911 datcp.wi.gov
International@wi.gov

Exporting of livestock, non-
 agricultural products, food and food
 products. Organic cost share.

EXTENDED WARRANTIES

(SEE ALSO WARRANTIES – EXTENDED)

EYE GLASSES

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Advertising, billing and warranty
 problems.

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

Optometrists. Licensing
 requirements.
 Complaints.

FABRICS

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128 Inquiries Flammable labels.
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Consumer Product Safety Commission, US
 4330 E West Hwy (301) 504-7923 Recalls or product poses danger to
 Bethesda MD 20814 (800) 638-2772 person.
cpsc.gov

FAIR CREDIT BILLING ACT

(SEE ALSO CREDIT)

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128 Fact Sheets available.
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

FAIR CREDIT REPORTING ACT

Federal Trade Commission - Midwest
 230 Dearborn St Ste 3030 (312) 960-5633 Inquiries.
 Chicago IL 60604-5036 ftc.gov

Federal Trade Commission - National
 Consumer Response Center
 600 Pennsylvania Ave NW (877) 382-4357 Consumer complaints.
 Washington DC 20580 (202) 326-2222
reportfraud.ftc.gov

FAIR DEALERSHIP

Justice, WI Dept. of
 17 W Main St 5th Fl (800) 998-0700 Chapter 133, antitrust.
 PO Box 7857 (608) 266-1852
 Madison WI 53707-7857 doj.state.wi.us

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128 Fact Sheet available.
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

F

FAIR DEALERSHIP CONTINUED

Fair Housing Center
612 W Main St Ste 200
Madison WI 53703

(608) 257-0853
(877) 647-3247
fairhousingwisconsin.com

Fair housing information, discrimination. Satellite of the Metropolitan Milwaukee Fair Housing Council.

FAIR TRADE ACT (REPEALED 3/11/76)

Justice, WI Dept. of
Antitrust Section
17 W Main St
Madison WI 53703

(800) 998-0700
(608) 266-1852
doj.state.wi.us

Hotline.

FARMERS MARKETS

Agriculture, Trade and Consumer Protection, WI Dept. of
Division of Food and Recreational Safety
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4923
datcp.wi.gov
datcpdfslicensing@wisconsin.gov

Guidance for farmers markets, vendors, and customers to provide best practices on how to safely operate and interact. Locate markets throughout Wisconsin.

Wisconsin Farmers Market Association

wifarmersmarkets.org

Find a market, check seasonal availability of produce, and become a member.

Wisconsin Farm Fresh Atlas

farmfreshatlas.org

Search for farmers' markets, farms, restaurants, and events.

FARMING

Agriculture, Trade and Consumer Protection, WI Dept. of
 Division of Agricultural Development
 Rural Electric Power Services
 2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911

(800) 942-2474
farmcenter@wisconsin.gov

Wisconsin Farm Center Hotline:
 farm financial and business
 consultation, successional and
 transition planning, mediation
 (conflict, legal, financial), herd based
 diagnostics, veteran farmer
 assistance, and farmer wellness.

(608) 224-5095
[datcp.wi.gov/Pages/Growing_/Rural
 ElectricPowerServices.aspx](http://datcp.wi.gov/Pages/Growing_/RuralElectricPowerServices.aspx)
farmcenter@wisconsin.gov

Wisconsin Farm Center Farmer
 Assistance Hotline: stray voltage
 assessment application.

Farm Service Agency
 US Dept. of Agriculture
 8030 Excelsior Dr Ste 100
 Madison WI 53717

(608) 662-4422
fsa.usda.gov

(M-F 8am – 4:30pm)
 Wisconsin USDA general
 information line.

FEDERAL BUREAU OF INVESTIGATION (FBI)

Federal Bureau of Investigation (FBI)
 3600 S Lake Dr
 St Francis WI 53235

(414) 276-4684
fbi.gov
milwaukee.fbi.gov

Milwaukee office serves all of
 Wisconsin.

FEDERAL CITIZEN INFORMATION CENTER

Federal Citizen Information Center (FCIC)
 GSA Headquarters Bldg
 1800 F St NW
 Washington DC 20405

(844) 872-4681
usa.gov

(M-F 8am – 8pm ET) Phone and
 web chat answers questions about
 programs of any federal agency.

Government Bookstore and Publications

(719) 295-2675
Pueblo.GPO.gov
Pueblo@gpo.gov

Mon. – Fri. 9:00am – 5:00pm (ET)
 Federal citizen and consumer
 information publications.

F FEDERAL COMMUNICATIONS COMMISSION

Federal Communications Commission, US

Licensing Division
445 12th St SW
Washington DC 20554

(888) 225-5322
(717) 337-1212
fcc.gov

Business and private radio license renewal by online application only, completing FCC Form 405-A. Fees imposed on telephone & cable services.

Federal Communications Commission, US

Enforcement Division
445 12th St SW
Washington DC 20554

(888) 225-5322
fcc.gov

Complaints, inquiries of cell and landline phone, cable, satellite and radio. Recorded listing of releases and texts. Slamming, cramming complaints. Interference with radio to stereo, etc.

FEDERAL EMERGENCY MANAGEMENT AGENCY (FEMA)

Federal Emergency Management Agency (FEMA)

500 C St SW
Washington DC 20472

(800) 621-3362
(202) 646-2500
fema.gov

Disaster Assistance.
General operator

FEDERAL HOUSING ADMINISTRATION (FHA)

Housing and Urban Development (HUD), US Dept. of

Denver Homeownership Center
UMB Plaza Bldg
1670 Broadway
Denver CO 80202-4801

(800) 225-5342
fha.gov
hud.gov/FHAFAQ
answers@hud.gov

(M-F 8am- 8pm ET). General mail and case binders. Housing counseling on all subjects.

Denver Homeownership Center
Technical Support Branch 21st Fl
1670 Broadway
Denver CO 80202-4801

Condominium approval requests.

Housing & Urban Development, US Dept. of

Milwaukee Field Office
310 W Wisconsin Ave Ste 950
Milwaukee WI 53203-2289

(414) 297-3214
(414) 297-1423 TTY
hud.gov/states.wisconsin

Referral of people with complaints on FHA loan. Complaints regarding activities of lender (issuing rejections or overcharging) and appraiser. Handle complaints on Fair Housing Act-disabilities and discrimination.

FEDERAL JOB INFORMATION

Federal Government, US

usajobs.gov

Official employment website of the United States Federal Government. Job search, create account, and apply for federal jobs online.

Job Center of Wisconsin

(888) 258-9966
jobcenterofwisconsin.com
JobCenterofWisconsin@dwd.wi.gov

General information, post or search jobs, post or search resumes, labor market exploration, workforce events, labor market information, education and training, veteran services.
 Locate local Job Center offices.

wisconsinjobcenter.org/directory

FEDERAL TRADE COMMISSION

Federal Trade Commission, US

Midwest Regional Office
 230 S Dearborn St Ste 3030
 Chicago IL 60604

(202) 326-2222
 (202) 326-2502 TDD
 (877) 382-4357
ftc.gov/about-ftc/bureaus-offices/regional-offices

Milwaukee regional office.
 National general information line.
 List of other regional contacts offices.

Federal Trade Commission, US

Consumer Response Center
 600 Pennsylvania Ave NW
 Washington DC 20580

(877) 382-4357
 (866) 653-4261 TDD
ftc.gov

National general information line regarding federal consumer protection and complaint forms.

FEMA

(SEE ALSO FEDERAL EMERGENCY MANAGEMENT AGENCY)

FHA

(SEE FEDERAL HOUSING ADMINISTRATION)

FINANCE CHARGES AND INTEREST RATES

Financial Institutions, WI Dept. of
 4822 Madison Yards Way N Twr
 Madison WI 53705

(800) 452-3328 (WI Only)
 (608) 261-9555
wdfi.org

F

FINANCE COMPANIES

Financial Institutions, WI Dept. of
 4822 Madison Yards Way N Twr (800) 452-3328 (WI Only)
 Madison WI 53705 (608) 261-9555
wdfi.org

FINANCIAL AIDE - SCHOOL

Public Instruction, WI Dept. of 125 S Webster St PO Box 7841 Madison WI 53707-7841	(608) 266-3390 (800) 441-4563 dpi.wi.gov (608) 267-9114 dpifin@dpi.wi.gov	K-12 Schools state education agency. School Finance Team.
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FINANCIAL ASSISTANCE

Health Services, WI Dept. of Wisconsin Community Program, Social Service, and Human Service Agencies	dhs.wi.gov/areaadmin/hscd-programs.htm dhs.wi.gov	County agency listings. General Information.
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FINANCIAL COUNSELING

(SEE ALSO CREDIT COUNSELING)

FINANCIAL INSTITUTIONS, WISCONSIN DEPARTMENT OF

Financial Institutions, WI Dept. of 4822 Madison Yards Way N Twr Madison WI 53705	(800) 452-3328 (WI Only) (608) 261-9555 wdfi.org	Banking, credit unions, mortgage banking, savings, institutions, securities. Apostilles and Authentications Publication of State laws.
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FINGERPRINTING

Justice, WI Dept. of Crime Information Bureau 17 W Main St Madison WI 53703	(608) 266-7314 (608) 267-1338 FAX doj.state.wi.us	Criminal records, handgun hotline, background checks.
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FIRE AND BURGLARY ALARMS AND SMOKE DETECTORS

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128 Safety issues, sales practice.
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Justice, WI Dept. of
 Division of Criminal Investigation
 State Fire Marshal (608) 266-1671 Fire Marshal and Arson Bureau.
 17 W Main St (800) 362-3005 Arson Tip line. (M-F 8am - 4pm)
 Madison WI 53703 doj.state.wi.us

Local Fire Department
 Look in the front of local telephone 911 Emergency services.
 directory for non-emergency
 number.

FIREARMS

(SEE ALSO GUNS)

Alcohol, Tobacco & Firearms
 Milwaukee Field Office (414) 727-6170 Federal laws, regulations and li-
 1000 N Water Ste 1400 atf.gov cense compliance, and criminal en-
 Milwaukee WI 53202 enforcement.

Madison Field Office (608) 441-5050 Federal laws, regulations, license
 780 Regent St Ste 308 atf.gov compliance, and criminal
 Madison WI 53715-2635 enforcement.

Justice, WI Dept. of
 17 W Main St (608) 261-7998 (M-F 9am – 9pm Sa-Su 9am – 5pm)
 PO Box 7857 Firearms unit is operational seven
 Madison WI 53707-7857 (608) 266-1221 days per week.
 Main general phone line.
doj.state.wi.us/dles/cib/firearms-unit/

F

FIREWOOD

Natural Resources, WI Dept. of
101 S Webster St
PO Box 7921
Madison WI 53707-7921

(877) 303-9663
dnr.wi.gov/topic/invasives/firewood.html

Information about restrictions on moving firewood in Wisconsin and certifies firewood.

Agriculture, Trade and Consumer Protection, WI Dept. of
Division of Agricultural Resource Management
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(715) 891-8158
datcp.wi.gov/Pages/Programs_Services/Firewood.aspx

Firewood dealer certification program and firewood movement.

FIREWORKS

Agriculture, Trade and Consumer Protection, WI Dept. of
Product Safety Section
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Wis. Stats. § 167.10.

Local Police Department and/or Sheriff

Check in front of local telephone director

Wisconsin Sheriffs and Deputy Sheriffs Association
6737 W Washington St Ste 4210
Milwaukee, 53214

(414) 488-3906
(414) 276-7704 FAX
wsdsa.org
wsdsa.org/resources/directories/wilenet@doj.state.wi.us

Directory of all Sheriffs and Deputy Sheriffs. Refer to local municipality for user permit information.

FISH

Natural Resources, WI Dept. of
101 S Webster St
PO Box 7921
Madison WI 53707-7921

(800) 847-9367
(608) 266-2621
dnr.wi.gov

Violations hotline only.
All other calls.

FITNESS CENTERS

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Proof of financial responsibility requirements, Wis. Stats. § 100.177
Fact Sheet available.

FLAG (STATE OF WISCONSIN)

Military Affairs, WI Dept. of
2400 Wright St
Madison WI 53704

(608) 242-3050
dma.wi.gov

Public Affairs office. Flags can be borrowed by legitimate organizations or purchased from Madison School Supplies. Also receives complaints regarding the status of others' flags.

FLAMMABLE PRODUCTS

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Carpets, clothing, liquids, mattresses, sleepwear.

FLOODING

Military Affairs, WI Dept. of
Wisconsin Emergency Management
2400 Wright St
Madison WI 53704

(800) 943-0003
(608) 267-7454
dma.wi.gov/DMA/wem

State emergency hotline for reporting a spill, requesting a hazardous materials team, requesting air support, or request for officer on duty (24 hours).

FOOD

(SEE ALSO DIET CENTERS OR NUTRITION)

Agriculture, Trade and Consumer Protection, WI Dept. of
Division of Food and Recreational Safety
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4700
datcp.wi.gov

General information, advertising, adulteration, bakeries, dairy products. Licenses and inspects restaurants, schools, food, trailers, hotels, motels, resorts and coin operated vending machines dispensing food and drink. Bed & breakfast campgrounds.

Agriculture, Trade and Consumer Protection, WI Dept. of
Division of Food and Recreational Safety, Food Inspection
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4700
datcp.wi.gov

Food Emergency Response. Regulates sanitation and food handling, foreign matter.

F

FOOD CONTINUED

Agriculture, Trade and Consumer Protection, WI Dept. of
 Division of Agricultural Development
 2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911

(608) 224-5100
 (608) 224-5050

(608) 224-5071
 (800) 362-1290
datcp.wi.gov

Administration.
 General information. Promotes
 Wisconsin products worldwide and
 provides assistance to farmers.
 Client Assistance Program.

Food & Drug Administration, US
 700 Regent St Ste 202
 Madison WI 53715

(608) 264-5332
fda.gov

Consumer complaints about food,
 drugs, cosmetics, medical devices,
 blood banks, plasma centers

Food & Drug Administration, US
 Office of Consumer Affairs
 10903 New Hampshire Ave
 Silver Spring MD 20993-0002

(888) 463-6332
 (608) 264-5332
 (414) 771-7167
 (920) 433-3924
fda.gov

National headquarters.
 Madison office.
 Milwaukee office.
 Green Bay office.

Public Instruction, WI Dept. of
 School and Nutrition Program
 125 S Webster St
 PO Box 7841
 Madison WI 53707-7841

(800) 441-4563
 (608) 266-3509
dpi.wi.gov/school-nutrition
dpifns@dpi.wi.gov

DPI helpline.
 Multi-program directory including the
 school and nutrition program
 information.

Agriculture, Trade and Consumer Protection, WI Dept. of
 Bureau of Laboratory Services
 4702 University Ave
 Madison WI 53705

(608) 266-2761
datcp.wi.gov

Refer to Southern Regional (first).

Agriculture, Trade and Consumer Protection, WI Dept. of
 Bureau of Weights & Measures
 2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911

(608) 224-4942
datcp.wi.gov
datcpweightsandmeasures@wi.gov

Weight, measure, tare
 (packet/container adjustment), and
 price scanning.

FOOD CONTINUED

University of Wisconsin Food Research Institute 1550 Linden Dr Madison WI 53706	(608) 263-7062 fri.wisc.edu	Food safety research and development. Outreach director, Adam Borger. Institute director, Dr. Charles Czupynski.
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FOOD PROGRAMS – EMERGENCY

WIC (Women, Infant & Children) Program
 See WI Dept. of Health Services, below.

Health Services, WI Dept. of WIC (Women, Infant & Children) Program 1 W Wilson St PO Box 2659 Madison WI 53701-2659	(800) 722-2295 (608) 266-9824 (866) 260-1727 dhs.wisconsin.gov/wic/local-projects.htm dhs.wisconsin.gov/wic	WIC Program: Supplemental food available for pregnant or post-partum women, and children to age 5 years. WIC Vendor Fraud Hotline. Local WIC office directory.
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United Way of Dane County 2059 Atwood Ave PO Box 7548 Madison WI 53707-7548	211 (608) 246-4350 Unitedwaydanecounty.org writeus@uwdc.org	First Call for Help resource helpline provides information on area food pantries. Main general phone line.
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Agriculture, Trade and Consumer Protection, WI Dept. of 2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911	(800) 422-7128 datcp.wi.gov DATCPHotline@wisconsin.gov	Food service plans/home delivery plans, ATCP 109 misrepresentations.
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FOOD STAMPS

Agriculture, US Dept. of Midwest Regional Office Food and Nutrition Service 77 W Jackson Blvd 20 th Floor Chicago IL 60604-3507	(877) 823-4369 (312) 353-6664 fns.usda.gov/snap	Retailer hotline; complaints regarding store food stamp policies. Retailer participation and renewal. "ask the expert"
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F

FOOD STAMPS CONTINUED

Dane County Job Center – Foodshare Wisconsin
 1819 Aberg Ave Ste D (888) 794-5556
 Madison WI 53704 (608) 242-7410 FAX

Capital Consortium supporting
 Adams, Columbia, Dane, Dodge,
 Juneau, Richland, Sauk, and
 Sheboygan counties only.
 Member benefits line.

(800) 362-3002
[dhs.wisconsin.gov/foodshare/
 index.htm](http://dhs.wisconsin.gov/foodshare/index.htm)
 (877) 865-3432
dhs.wisconsin.gov/fraud/index.htm

WI only, fraud hotline.

Supplemental Nutrition Assistance Program (SNAP)
 United States Department of Agriculture
 Midwest Regional Office (800) 221-5689
 Food and Nutrition Service (312) 353-6664
 77 W Jackson Blvd 20th Fl
 Chicago IL 60604-3507 fns.usda.gov/snap

Information/Hotline number.
 Supports WI, MN, IL, MI, IN, OH.

FOOT AND MOUTH DISEASE

Agriculture, US Dept. of
 Animal & Plant Health Inspection Services
 4700 River Rd Unit 41 (844) 820-2234
 Riverdale MD 207137-1231 aphis.usda.gov
[customerservicecallcenter@aphis.
 usda.gov](mailto:customerservicecallcenter@aphis.usda.gov)

Agriculture, Trade and Consumer Protection, WI Dept. of
 Animal Health Division
 2811 Agriculture Dr (608) 224-4872
 PO Box 8911 (608) 516-9121
 Madison WI 53708-8911 datcp.wi.gov
datcpdahlabs@wisconsin.gov

Reporting Foot and Mouth Disease
 (224#)
 WI Assistant State Veterinarian
 (516#)

FOREIGN PURCHASES

(SEE ALSO OVERSEAS COMPLAINTS/PURCHASES)

FORESTRY

Resources, WI Dept. of
 101 S Webster St (888) 936-7463
 PO Box 7921 (608) 266-2621
 Madison WI 53707-7921 (800) 847-9367
[dnr.wi.gov/topic/urbanforests/
 contact.html](http://dnr.wi.gov/topic/urbanforests/contact.html)

Forestry education, forest health,
 state forests, tree planting.
 Violation hotline.

FORMALDEHYDE IN MOBILE HOMES

F

(SEE ALSO INSULATION)

Health Services, WI Dept. of
Division of Public Health
1 W Wilson St
Madison WI 53703

(608) 266-2817
dhs.wi.gov/environmental/index.htm

Environmental health, testing for lead poisoning, radon, and formaldehyde.

FRANCHISES

(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES, DISTRIBUTORSHIPS, OR SMALL BUSINESS)

International Franchise Association
1900 K St NW Ste 700
Washington DC 20006

(202) 628-8000

(800) 543-1038
franchise.org

(M-F 8am – 5pm)
General information.
To order catalog of brochures available regarding starting a franchise business.

Financial Institutions, WI Dept. of
Division of Securities
4822 Madison Yards Way North
Tower
Madison WI 54705
PO Box 1768
Madison WI 53701-1768

(800) 472-4325
(608) 266-0448
wdfi.org/fi.securities/franchise

Securities Enforcement.
Securities General Information.

Transportation, WI Dept. of
Dealer & Agent Section
4822 Madison Yards Way
PO Box 7910
Madison WI 53707-7909

(608) 266-1425
dot.wi.gov
Dealerlicensingunit@dot.wi.gov

Auto franchises, car dealership complaints. Dealer, salesperson, salvage, wholesale auction licensing.

FRAUD

Ethics Commission, State of WI
101 E Wilson St Rm 127
PO Box 7125
Madison WI 53703-7125

(608) 266-8123
(608) 264-9319 FAX
ethics.wi.gov
ethics@wi.gov

Government ethics: campaign finance, lobbying, enforcement, resources, and filing complaints.

National Consumers League
1701 K St NW Ste 1200
Washington DC 20006

(202) 835-3323
nclnet.org
fraud.org

NCL general information.

File telemarketing or internet complaints online. Complaint shared with FTC.

F

FREE SALE, CERTIFICATE OF

(SEE ALSO CERTIFICATE OF FREE SALE)

FUEL ASSISTANCE

(SEE ALSO ENERGY ASSISTANCE)

FUEL AND GASOLINE

(SEE ALSO ENERGY OR GASOLINE)

Administration, WI Dept. of
 Division of Energy, Housing, and Community Resources
 101 E Wilson 6th Fl (608) 266-8234
 PO Box 7970 (866) 432-8947
 Madison WI 53707-7970 doa.wi.gov
heat@wisconsin.gov Wisconsin Home Energy Assistance
 Program (WHEAP) assistance for
 heating & electric costs. Also, the
 Weatherization Program.

Energy Information Administration, US
 National Energy Information Center (EIA)
 1000 Independence Ave SW (202) 586-8800
 Washington DC 20585 eia.gov 24 Hour automated. Information on
 gas and fuel oil, coal, nuclear,
 alternative fuels, electricity.
 Recordings only.

Agriculture, Trade and Consumer Protection, WI Dept. of
 Trade Bureau
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 (608) 224-4989
 Madison WI 53708-8911 datcp.wi.gov False, misleading or deceptive
 advertising or sales representations
 to induce customers to purchase the
 product. Gas gouging. Includes
 propane gas.

Military Affairs, WI Dept. of
 Wisconsin Emergency Management
 2400 Wright St (800) 943-0003
 PO Box 7865 (608) 242-3232
 Madison WI 53704-7865 emergencymanagement.wi.gov
<http://dma.wi.gov/dma/> 24-hour number to report major
 spills.
 Combined call center for Wisconsin
 Emergency Management and Dept.
 of Natural Resources.

Agriculture, Trade and Consumer Protection, WI Dept. of
 Weights and Measures Metrology Lab
 3601 Galleon Run (608) 224-4914
 Madison WI 53718 datcp.wi.gov
datcpmetrology@wisconsin.gov Fuel Lab and standard calibrations.
 Test and verify testers of all weights
 and measures standards.

FUEL AND GASOLINE CONTINUED

Agriculture, Trade and Consumer Protection, WI Dept. of
 Bureau of Weights and Measures
 2811 Agriculture Dr (608) 224-4942
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 datcpweightsandmeasures@wi.gov

For accuracy of pumps when a municipality does not have its own weights and measures inspector.

Retail and non-retail inspections, storage tank facilities, plan approvals, material approvals, product quality, pump delivery and pricing accuracy.

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Complaints. LP (Propane) Gas – No regulations, suggest price comparison. Kerosene heaters.

FUNDRAISERS

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact Sheet available. Complaints on failure to honor requested removal from calling list and unauthorized billing.

Financial Institution, WI Dept. of
 Division of Corporate and Consumer Services
 4822 Madison Yards Way N Twr (608) 267-1711
 PO Box 7876 wdfi.gov
 Madison WI 53707-7876 dficharitableorgs@dfi.wisconsin.gov

Charitable organizations and fundraisers must be licensed. To inquire if complaints filed and if so how many.

FUNERAL DIRECTORS AND EMBALMERS

(SEE ALSO CEMETERIES)

Safety and Professional Services, WI Dept. of
 Funeral Directors Examining Board
 4822 Madison Yards Way (877) 617-1565
 PO Box 8366 (608) 266-2112
 Madison WI 53708-8366 dsps.wi.gov

Formulate and enforce rules, issue and renew licenses, conduct Investigations, and receives complaints.

National Funeral Directors Association (NFDA)
 13625 Bishops Dr (800) 228-6332
 Brookfield WI 53005 (262) 789-1880
nfda.org
nfda@nfda.org

Washington D.C office
 Wisconsin Chapter.

F

FUTURE SERVICE PLANS

(SEE ALSO BUYING CLUBS)

FUTURES

(SEE ALSO **COMMODITIES**)

GAMBLING

Justice, WI Dept. of
 Special Litigation Unit
 17 W Main St
 PO Box 7857
 Madison WI 53707-7857
 (608) 266-1221
doj.state.wi.us
 Gambling machines or video poker.
 Video poker has limited legality and strict
 guidelines. Video games not regulated.

Revenue, WI Dept. of
 2135 Rimrock Rd
 PO Box 8906
 Madison WI 53708-8906
 (608) 266-2772
revenue.wi.gov
 Enforcement of video poker games.

GAMING

Administration, WI Dept. of
 Division of Gaming
 3319 W Beltline Hwy #1
 PO Box 8979
 Madison WI 53708-8979
 (608) 270-2555
doa.wi.gov
doadogcharitablegaming@wi.gov
 General number for Indian and charitable.
 Information on for profit and charitable
 gaming raffles, racing, bingo, raffles, and
 carnival style games.
 Also complaints related to bingo, crane
 games, duck races, or casino style
 establishments.

Justice, WI Dept of
 PO Box 7857
 Madison WI 53707-7857
 (608) 270-2555
doj.state.wi.us
 Indian gaming.

GARNISHMENT

WI Court System, Circuit Courts, Clerks of Court
 Check blue pages in local
 telephone directory.
wicourts.gov/courts/circuit/clerk.htm
 If related to SCC judgment.

Financial Institutions, WI Dept. of
 4822 Madison Yards Way N Twr
 Madison WI 53705
 PO Box 7876
 Madison WI 53707-7876
 (800) 452-3328
 (608) 264-7969
wdfi.org
 Wisconsin Consumer Act, regulates
 consumer credit transactions and debt
 collection.
 Questions regarding garnishment of pay
 checks.

Dept. of Labor, US
 Frances Perkins Bldg
 200 Constitution Ave NW
 Washington DC 20210
 (866) 487-2365
 (414) 297-1590
 (866) 487-9243
dol.gov/whd/garnishment/index.htm
 General information.
 Milwaukee Wage and Hour Division.
 To file a complaint.

G GASES (COMPRESSED)

Compressed Gas Association Inc
 14501 George Carter Way Ste 103 (703) 788-2700
 Chantilly VA 20151 cganet.com
cga@cganet.com

Promote ever-improving safe, secure, and environmentally responsible manufacturer, transportation, storage, trans filling/disposal of industrial and medical gases/containers.

GASOLINE

(SEE ALSO FUEL AND GASOLINE)

Agriculture, Trade and Consumer Protection, WI Dept. of Trade Bureau
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 (608) 224-4998
 Madison WI 53708-8911 datcp.wi.gov

Can change price only one time in a 24 hr. period.

GEMS

(SEE ALSO JEWELRY)

GENERAL ACCOUNTING OFFICE

Government Accountability Office, US
 GAO - Fraud Hotline
 441 G St NW Mailstop 4T21 (800) 424-5454
 Washington DC 20548 (202) 512-3000
 (202) 512-2841 FAX
gao.gov/fraudnet
fraudnet@gao.gov
contact@gao.gov

(M-F 9am – 3pm CT)
 Whistle blowers hotline to report misspent federal dollars and fraud reporting.

GENERIC DRUG LAW

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565
 PO Box 8935 (608) 266-2112
 Madison WI 53708-8935 dsps.wi.gov

Drug substitution requirements.

GIFT CARDS/GIFT CERTIFICATES

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact Sheet available.
 File a complaint

GLASS

(SEE ALSO PRODUCT SAFETY)

GOING OUT OF BUSINESS SALE

Wisconsin Small Business Development Center (SBDC)
 423 N Lake St Rm 423 (800) 940-7232
 Madison WI 53706

(608) 263-7794
wisconsinsbdc.org
inwisconsin.com

WI Business Answer Line. For any questions having to do with starting a business in Wisconsin including permits and registration questions.
 WI SBDC.

WI Economic Development Corporation (WEDC)

Revenue, WI Dept. of
 Division of Income, Sales, and Excise Tax
 Customer Service Bureau
 2135 Rimrock Rd
 PO Box 8949 Mail Stop 5-77
 Madison WI 53708-8949

(608) 266-2776
 (608) 267-1030 FAX
dorsalesanduse@wisconsin.gov
revenue.wi.gov

Closing a business. Provides info for taxpayer inquiries, department programs, and department forms & publications.

GOVERNMENT JOBS

Federal Government, US

usajobs.gov
careeronestop.org

Official employment website of the United States Federal Government. Job search, create account, and apply for federal jobs online.

Job Center of Wisconsin

(888) 258-9966
jobcenterofwisconsin.com
JobCenterofWisconsin@dwd.wi.gov

wisconsinjobcenter.org/directory

General information, post or search jobs, post or search resumes, labor market exploration, workforce events, labor market information, education and training, veteran services.
 Locate local Job Center offices.

Administration, WI Dept. of
 Division of Personnel Management

(608) 267-1012
wisc.jobs
wiscjobs@wisconsin.gov

(M-F 7:45am – 4:30pm)
 WI government job search, build or upload resumes, and online job application.

G

GOVERNMENT SURPLUS

grants.gov

(800) 518-4726
grants.gov
support@grants.gov

A common website for federal agencies to post discretionary funding opportunities and for grantees to find and apply to. No surplus sales or auctions. Grant info only.

usa.gov/auctions-and-sales

(844) 872-4681
usa.gov/auctions-and-sales

Government online directory. Search in word "surplus" and get results from multiple agencies.

GOVERNOR'S OFFICE

Governor, WI Office of the
 115 E Capitol Dr #1
 PO Box 7863
 Madison WI 53707-7863

(608) 266-1212
 (608) 267-8983 FAX
 (414) 227-4344
evers.wi.gov
govgeneral@wi.gov

Madison office.
 Milwaukee office.
 Governor Evers official government website.

GUARANTEES

(SEE ALSO WARRANTIES)

GUNS

(SEE ALSO FIREARMS)

Alcohol, Tobacco & Firearms - Milwaukee
 1000 N Water St Ste 1400
 Milwaukee WI 53202

(414) 727-6200
 (414) 727-6170
atf.gov
ATFTips@atf.gov

Milwaukee area supervisor and industry operations.
 Milwaukee resident Agent in Charge.
 Federal laws (compliance), law enforcement, and criminal matters.
 Report crime.

Alcohol, Tobacco & Firearms - Madison
 780 Regent St Ste 308
 Madison WI 53715-2635

(608) 441-5050
atf.gov
ATFTips@atf.gov

Madison field office.
 Federal laws (compliance), law enforcement, and criminal matters.
 Report crime.

GUNS CONTINUED

Justice, WI Dept. of
 Crime Info Bureau
 17 W Main St
 PO Box 7857
 Madison WI 53707-7857

(608) 266-7314
CIBRecordCheck@doj.state.wi.us
 (608) 261-7998
concealedcarry.doj.wi.gov

firearms.doj.wi.gov/welcome.doj
wihotline@doj.state.wi.us
doj.state.wi.us
wi_helpdesk@egov.com

Criminal records and background checks (Crime Info Bureau).
 Handgun Hotline (Firearms Unit).
 WI Concealed Carry online application, renewal, and general information.
 Online background check system for firearm dealers ONLY.
 General information.
 After hours support email.

GYPSY MOTH HOTLINE

Agriculture, Trade and Consumer Protection, WI Dept. of
 Division of Agriculture Resource Management
 2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911

(800) 642-6684
gypsymoth.wi.gov
gypsymoth@wi.gov

Gypsy Moth Treatment Program.
 Statewide info portal. Program maintained by UW Madison Extension, DATCP, and DNR.

H

HAIR DYE

Federal Communications Commission (FCC)
 10903 New Hampshire Ave (888) 463-6322
 Silver Spring MD 20993 fda.gov
 700 Regent St Ste 202 (608) 264-5332
 Madison WI 53715-2634

National info line for consumers, professionals, and manufacturers about hair products including dyes and straighteners. Cosmetic related complaint available online. Madison office.

HAM RADIOS

Federal Communications Commission (FCC)
 Consumer & Governmental Affairs Bureau
 445 12th St SW (888) 225-5322
 Washington DC 20554 fcc.gov

Questions and complaints.

UW Space Place
 Amateur Radio Center (608) 262-4779
 2300 S Park St spaceplace.wisc.edu
 Madison WI 53713

License workshops and exams.

HANDICAPPED

(SEE ALSO DISABILITIES)

HARASSMENT (DEBT COLLECTION)

Financial Institutions, WI Dept. of
 4822 Madison Yards Way N Twr (800) 452-3328
 PO Box 7876 (608) 264-7969
 Madison WI 53707-7876 wdfi.org

Consumer tips, collection calls, and collection prohibited practices.

HAZARDOUS PRODUCTS

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Cleaning materials, electrical, flammable, household chemicals, mechanical.

Natural Resources, WI Dept. of
 101 S Webster St (800) 847-9367
 PO Box 7921 (800) 936-7463
 Madison WI 53707-7921 (800) 943-0003
 (608) 267-7454
dnr.wi.gov/topic/spills

Violations hotline.
 General customer service.
 Hazardous or chemical spill hotline.
 WEM and DNR combined call center

HAZARDOUS PRODUCTS CONTINUED

Military Affairs, WI Dept. of Division of Emergency Management 2400 Wright St PO Box 7865 Madison WI 53707-7865	(800) 943-0003 (608) 267-7454 dma.wi.gov/dma/wem	Hazardous or chemical spill hotline. WEM and DNR combined call center.
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HEALTH – FACILITIES

Health Services, WI Dept. of Division of Quality Assurance 1 W Wilson St Rm 450 PO Box 2969 Madison WI 53701-2969	(608) 266-7297 (608) 266-8481 (608) 267-0352 FAX dhs.wi.gov DHSwebmaster@wi.gov	Safety, welfare, and health of persons using provider services of health and community care. Also licensing, certification, and CLIA section.
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Health Services, WI Dept. of Home Healthcare Hotline 1 W Wilson St PO Box 2659 Madison WI 53701-2659	(608) 266-1865 dhs.wi.gov dhswebmaster@wi.gov (608) 266-7297 dhs.wi.gov/localhealth/index.htm	General DHS information. 24hr hotline: state inspection results and complaints against agencies. Can email complaint also. Licensing, certification, and CLIA section. DHS map of Wisconsin local public health departments.
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Aging & Long Term Care, WI Board on Ombudsman Program 1402 Pankratz St Ste 111 Madison WI 53704-4001	(800) 815-0015 (608) 246-7001 FAX (855) 677-2783 (800) 242-1060 longtermcare.wi.gov	Ombudsman hotline: advocates for elderly regarding long term care facilities & supplement Medigap insurance with Medicare. Medigap part D & prescription helpline. State Health Assistance Program Medigap hotline. Can file complaints online.
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H

HEALTH – FACILITIES CONTINUED

Health & Human Services, US Dept. of

Office of Civil Rights
200 Independence Ave SW
Rm 509F HHH Bldg
Washington DC 20201

hhs.gov/civil-rights/index.html
ocr@hhs.gov

HIPPA (The Health Insurance Portability and Accountability Act) defines rights & sets rules and limits on access to health information.

Office of Civil Rights
233 N Michigan Ave Ste 240
Chicago IL 60601

(800) 368-1019
(202) 619-3818 FAX

Midwest regional office.

Health & Human Services, US Dept. of

Office of Disease Prevention and Health Promotion
1101 Wootton Pkwy Ste 420
Rockville MD 20852

(240) 453-8280
(240) 453-8281 FAX
health.gov/nhic
healthfinder.gov
odphpinfo@hhs.org

National Health Information Center: helps connect consumers to national organizations. Health information guide.

HEALTH PRACTICES - FRAUDULENT

Federal Trade Commission

Bureau of Consumer Protection

Consumer Response Center
600 Pennsylvania Ave NW
Washington DC 20580

(877) 382-4357
(202) 326-2222
(202) 326-2395 (library)
ftc.gov

File complaints online or call for help.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Consumer Protection Hotline. Fact Sheet available.

HEALTH SERVICES, WI DEPT OF

Health Services, WI Dept. of

1 W Wilson St
PO Box 2659
Madison WI 53701-2659

(608) 266-1865
(800) 642-6552
dhs.wi.gov

DHSwebmaster@wi.gov

File complaints against caregivers, nursing homes, assisted living facilities, home health, and hospice agencies.
Can also email complaints

HEALTH SERVICES, WI DEPT OF CONTINUED

Health Services, WI Dept. of
Behavioral Health Certification Section
Division of Quality Assurance
1 W Wilson St
PO Box 2969
Madison WI 53701-2969

(800) 642-6552
(608) 261-0656
(608) 261-0655 FAX
dhs.wi.gov
[dhs.wisconsin.gov/regulations/
mentalhealth/contactus.html](http://dhs.wisconsin.gov/regulations/mentalhealth/contactus.html)
[DHSDQAMentalHealthAODA@dhs.
wi.gov](mailto:DHSDQAMentalHealthAODA@dhs.wi.gov)

Home Healthcare Hotline.
BHCS DQA main number.

DHS general Information.
DHS mental health regulations
“contact us” web page.
DHS mental health & AODA email
contact.

HEARING AID DEALERS AND FITTERS EXAMINING BOARD

Safety and Professional Services, WI Dept. of
4822 Madison Yards Way
PO Box 8935
Madison WI 53708-8935

(877) 617-1565
(608) 266-2112
dps.wi.gov

(M-F 7:45am – 4:30pm) Inquiries,
licensing rules, license look-up, and
number of complaints (if any).

HEARING IMPAIRED

Health Services, WI Dept. of
Office for the Deaf & Hard of Hearing
1 W Wilson St
PO Box 2659
Madison WI 53701-2659

(608) 266-1865
711 or (800) 947-3529 TTY
(855) 359-5252 ODHH
dhs.wisconsin.gov/odhh/index.htm
DHSDODHH@dhs.wisconsin.gov

Provides information and referral
services for the needs of deaf,
deafblind, or hard of hearing. Also
Board of Evaluation of Interpreters
(BEI).

HEATING

(SEE ALSO ENERGY, FUEL AND GASOLINE, OR WEATHERIZATION)

Home Energy Plus
101 E Wilson St 6th Fl
PO Box 7970
Madison WI 53707-7970

(866) 432-8947
(608) 267-3680
homeenergyplus.wi.gov
HEAT@wisconsin.gov

WI Weatherization Assistance
Program (WI WAP).
WI Home Energy Assistance
Program (WHEAP).

HEMP

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(844) 449-4367
[datcp.wi.gov/pages/programs_
services/hemplasp.htm](http://datcp.wi.gov/pages/programs_services/hemplasp.htm)
datcpindustrialhemp@wi.gov

WI Hemp program information.

H HILL-BURTON HOSPITALS

Health and Human Services, US Dept. of
 Health Resources & Services Administration (HRSA)
 5600 Fishers Ln (800) 638-0742
 Rockville, MD 20857 (877) 464-4772
hrsa.gov/get-health-care/affordable/hill-burton/index.html/
DFCRCOMM@hrsa.gov

Hill-Burton Hotline.
 Free or low-cost hospital care.
 Health center program support.
 Complaints if unfairly denied Hill-Burton free or reduced cost care.

HIPPA

(SEE ALSO HEALTH FACILITIES)

HOME CONSTRUCTION - NEW

(SEE ALSO BUILDING CODES/INSPECTORS)

Contact a private attorney.

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (608) 266-2112
 PO Box 8935 (877) 617-1565
 Madison WI 53708-8935 dsps.wi.gov

Minimum construction standards.
 Licensed contractors.
 Uniform Dwelling Code (UDC).

HOME HEALTH CARE

Health Services, WI Dept. of
 Division of Quality Assurance
 Provider Section & Quality Improvement
 1 W Wilson (800) 642-6552
 PO Box 2969 (608) 266-1865
 Madison WI 53701-2969 (608) 267-0352 FAX
dhs.wi.gov

Home Health Hotline.
 General information and complaints.
 Regulation and licensing of facilities that provide health, long-term care, mental health services and substance abuse services.
 Conducts caregiver background checks and investigations.

HOME IMPROVEMENT

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128 ATCP 110; workmanship
 PO Box 8911 datcp.wi.gov complaints.
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

National Association of Remodeling (NARI)
 700 Astor Ln (847) 298-9200 Trade association of contractors.
 Wheeling IL 60090 (847) 298-9225 FAX
nari.org
info@nari.org

NARI Madison Chapter
 5944 Seminole Centre Ct (608) 222-0670 Mon.-Thur. 8:00am – 4:30pm
 Ste 110 narimadison.org Friday 8:00am – 2:00pm
 Fitchburg WI 53711 nari@narimadison.org

HOME INSPECTORS

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565 Registration and license
 PO Box 8935 (608) 266-2112 requirements.
 Madison WI 53708-8935 dsps.wi.gov Complaints.

HOME PURCHASE

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565 Real estate licensing complaints.
 PO Box 8935 (608) 266-2112
 Madison WI 53708 dsps.wi.gov

HOME SOLICITATION

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128 ATCP 127.
 PO Box 8911 datcp.wi.gov Complaints.
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

H HOMESTEAD PROPERTY TAX CREDIT PROGRAM

(SEE ALSO TAX)

Revenue, WI Dept. of State Office Building 819 N 6th St Rm 408 Milwaukee WI 53203-1606	(414) 227-4000 (414) 227-4456 (414) 227-4907 (414) 227-4405 FAX revenue.wi.gov	General information. Milwaukee manufacturing and utility homestead credit. Tax refund info.
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Revenue, WI Dept. of PO Box 34 Madison WI 53786-0001	(608) 266-2772 (608) 266-8641 (608) 267-0834 FAX revenue.wi.gov DORHomesteadCredit@revenue.wi.gov	General information. Homestead Credit unit. Address listed is DOR Tax Return Mailing Address.
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HOSPITAL AND MEDICAL PROBLEMS

(SEE ALSO MEDICAL AND HOSPITAL PROBLEMS)

HOUSEHOLD CHEMICALS

Agriculture, Trade and Consumer Protection, WI Dept. of 2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911	(800) 422-7128 datcp.wi.gov DATCPHotline@wisconsin.gov	Cleaning products, detergents, insecticides.
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Natural Resources, WI Dept. of 101 S Webster St PO Box 7921 Madison WI 53707-7921	(608) 266-2621 (888) 936-7463 (608) 261-4380 FAX dnr.wi.gov DNRwastematerials@wi.gov	Household hazardous waste collection program. Counter hours M-F 8:30am – 4pm. Call to confirm counter is open.
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HOT TUBS

(SEE ALSO ENVIRONMENTAL SANITATION)

HOTELS – SAFETY

(SEE ALSO ENVIRONMENTAL SANITATION)

HOUSING

(SEE ALSO DISCRIMINATION OR LANDLORD/TENANT)

Wisconsin Housing & Economics Development Authority (WHEDA)

201 W Washington Ave Ste 700 (800) 334-6873
 PO Box 1728 (800) 947-3529 TTY
 Madison WI 53701-1728 (608) 266-7884
wheda.com
info@wheda.com

General information on home loans,
 CROP Economic Development
 Inventory of federally assisted rental
 housing.

Department of Housing & Urban Development (HUD)

Milwaukee Field Office (800) 669-9777
 310 W Wisconsin Ave Ste 950 (414) 297-3214
 Milwaukee WI 53203-2289 (414) 935-6775 FAX
hud.gov

Housing discrimination hotline.
 Milwaukee field office.
 General information and complaints.
 Administer federal and state grants
 to local government and nonprofit
 housing organizations. Affordable
 low income housing, housing
 discrimination. (Section 8)

Fair Housing Center of Greater Madison

600 Williamson St Ste L-4
 Madison WI 53703 (608) 257-0853
 (414) 278-1240
 (920) 560-4620
 (877) 647-3247

Madison office, Dane county only.
 Milwaukee office *[file complaint here](#)*.
 Northeast WI office.
 All other areas.

Workforce Development, WI Dept. of

Equal Rights Division (608) 266-6860
 201 E Washington Ave Rm A100 (608) 266-6860
 PO Box 8928 FAX dwd.wisconsin.gov/er
 Madison WI 53708-8928 erinfo@dwd.wisconsin.gov

Discrimination Civil Rights.

819 N 6th St Rm 723 (414) 277-4384
 Milwaukee WI 53203 (414) 277-4084 FAX

Wisconsin State Law Library

Attn: Document Delivery Service
 120 Martin Luther King Jr Blvd (608) 267-9696
 PO Box 7881 (800) 322-9755
 Madison WI 53707-7881 (608) 267-2319 FAX
wilawlibrary.gov/topics/landlord.php
wsl.ref@wicourts.org

Reference information.
 Common Landlord/Tenant forms
 available online for a fee or
 request an order form by mailing
 to the address provided.
 Ask librarian for help.

H

HOUSING CODE

(SEE ALSO LANDLORD/TENANT)

HOUSING AND URBAN DEVELOPMENT (HUD)

Housing & Urban Development (HUD)

Milwaukee Field Office

310 W Wisconsin Ave Ste 950

Milwaukee WI 53203-2289

(414) 297-3214

(414) 935-6775 FAX

hud.gov

answers@hud.gov

General information for HUD

Counseling Services. Advisor

Home Loan Information Rental

Information, foreclosures, FHA

loans, homeless services, housing

discrimination.

HOUSING CODE VIOLATIONS

(SEE ALSO LANDLORD/TENANT OR BUILDING CODES/INSPECTORS)

Contact local building inspector

through local municipality clerk.

Check local telephone directory.

IDENTITY THEFT

Agriculture, Trade and Consumer Protection, WI Dept. of
 Bureau of Consumer Protection
 2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911

(800) 422-7128
 (608) 224-5163
datcp.wi.gov
DATCPWisconsinPrivacy@wi.gov

Consumer Protection Hotline.
 ID Theft office.
 Resource center for individuals,
 businesses, law enforcement, and
 government on issues of privacy
 protection and identity theft

U.S. Secret Service
 245 Murray Ln SW Bldg T-5
 Washington DC 20223

(202) 406-5708
secretsservice.gov

Wis. Stats. § 895.80(1) Financial
 transactions.

Madison Field Office
 660 W Washington Ave #305
 Madison WI 53703

(608) 264-5191

Federal Trade Commission (FTC)

ID Theft Hotline
 600 Pennsylvania Ave NW
 Washington DC 20580

(877) 438-4338
 (202) 326-2395
ftc.gov
identitytheft.gov

Consumer response center.
 General information.
 Online ID theft reporting and
 customized recovery planning tools.

IDENTIFICATION CARDS

Transportation, WI Dept. of
 Division of Motor Vehicles
 Driver Information Section
 4822 Madison Yards Way
 PO Box 7983
 Madison WI 53707-7983

wisconsin.gov
info@wisconsindriverslicense.org

Photo I.D., driver's license, CDL's.
 Online email inquiry.

Illinois Tollway
 IL State Police District 15
 Violation Enforcement
 2700 Ogden Ave
 Downers Grove IL 60515

(630) 241-6800
illinoistollway.com

To contest violations.

I IMMIGRATION

Homeland Security, US Dept. of
 Bureau of Citizenship & Immigration Services
 20 Massachusetts Ave NW (800) 375-5283 (M-F 8am – 6pm).
 Washington DC 20529 (800) 767-1833 TTY National Customer Service Center.
uscis.gov

IMMUNIZATION RECORDS

Health Services, WI Dept. of
 Wisconsin Immunization Registry (WIR) (608) 266-9691
dhfswir.org Immunization Information and
dhswirhelp@wisconsin.gov complaints about the immunization
 registry having inaccurate records.

INCORPORATION

Financial Institutions, WI Dept. of
 Corporations Unit
 4822 Madison Yards Way N Twr (608) 261-7577
 PO Box 7846 wdfi.org Information and business
 Madison WI 53707-7846 DFICorporations@wisconsin.gov incorporation registration.

INDIAN AFFAIRS

Tribal Relations Initiative, WI State
 101 E Wilson St 9th Fl (608) 266-7043
 Madison WI 53703-0001 (608) 267-6917 FAX
witribes.wi.gov

Interior, US Dept. of the
 Bureau of Indian Affairs
 1849 C St NW (202) 208-5116
 Washington DC 20240 bia.gov National office, general information.
newsmedia@bia.gov Official website.
 National office, media inquiries.

Bureau of Indian Affairs (715) 682-4527
 Great Lakes Agency (715) 682-8897 FAX
 916 W Lakeshore Dr
 Ashland WI 54806
 Great Lakes Agency serving WI and MI.

Administration, WI Dept. of
 Office of Indian Gaming and Regulatory Compliance
 3319 W Beltline Hwy 1st Fl (608) 270-2555
 PO Box 8979 (608) 270-2564 FAX
 Madison WI 53708-8979 doa.wi.gov/gaming Indian gaming.

INDIVIDUAL RETIREMENT ACCOUNTS (IRA'S)

Financial Institutions, WI Dept. of
 Division of Securities, Registration, and Compliance Bureau
 4822 Madison Yards Way N Twr (800) 472-4325 Division information line.
 PO Box 1768 (608) 266-2139
 Madison WI 53701-1768 (608) 261-9555
wdfi.org
DFISecurities@dfi.wisconsin.gov

INFORMANT HOTLINE

(SEE ALSO FRAUD OR TAX)

Internal Revenue Service, US
 Informant Hotline
 Milwaukee District Office
 211 W Wisconsin Ave (800) 829-0433 Tax fraud hotline for reporting
 Milwaukee WI 53203-2221 (414) 231-2100 violations, fraud, and abuse.
irs.gov Criminal investigation.
 Milwaukee field office.

Federal Bureau of Investigation, US
 935 Pennsylvania Ave NW (202) 324-3000 General information.
 Washington DC 20535-0001 (800) 225-5324 Major Case Contact Center.
 (866) 720-5721 Report fraud, waste, and abuse
fbi.gov/tips involving disaster relief.
 Report threats and crime using
 online tips and public leads form.

Justice, WI Dept. of
 Inspector General
 17 W Main St (608) 266-1221 To report fraud, waste, or abuse
 PO Box 7857 doj.state.wi.us regarding a DOJ program or
 Madison WI 53707-7857 employee.

Social Security Administration, US / Office of the Inspector General
 Fraud Hotline
 PO Box 17785 (800) 269-0271 To report fraud, waste, or abuse
 Baltimore MD 21235 oig.ssa.gov with Social Security or any of its
 programs and operations.

I INSULATION (CELLULOSE, FIBERGLASS)

(SEE ALSO FORMALDEHYDE IN MOBILE HOMES)

Consumer Product Safety Commission, US
 4330 E West Hwy (800) 638-2772 Hotline.
 Bethesda MD 20814 cpsc.gov

Health Services, WI Dept. of
 Lead and Asbestos Section
 1 W Wilson St Rm 137 (608) 261-6876
 PO Box 2659 dhs.wi.gov
 Madison WI 53701-2659 DHSAsbestosLead@dhs.wisconsin.gov
dhs.wi.gov

INSULATION

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128 Foam selling practices, standards,
 PO Box 8911 datcp.wi.gov safety.
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565 Residential new home construction
 Madison WI 53705-8935 (608) 266-2112 (since 1980).
dsps.wi.gov

Health Services, WI Dept. of
 Division of Public Health
 1 W Wilson St (608) 266-1120 Formaldehyde in residential homes
 PO Box 2659 dhs.wi.gov and commercial.
 Madison WI 53703 dhsenvhealth@dhs.wisconsin.gov Chemical exposure issues.

INSURANCE

Commissioner of Insurance, WI Office of the
 Consumer Division
 125 S Webster St (608) 266-3585
 Madison WI 53703-3474 (800) 236-8517
oci.wi.gov Complaints/general info: adjusters,
ocicomplaints@wisconsin.gov auto, home, life, health, accident
 fraud & code violation, prepaid
 medical plans, pet insurance, sales
 representation, annuities, policy
 problems, HMO's.

INSURANCE CONTINUED

Financial Institutions, WI Dept. of
 4822 Madison Yards Way N Twr (800) 452-3328 Credit insurance, GAP insurance.
 Madison WI 53705 (608) 261-9555
wdfi.org

Health Services, WI Dept. of
 BadgerCare Plus
 1 W Wilson St (800) 362-3002 Program that provides health
 Madison WI 53703 (608) 266-1865 coverage for qualified low-income
dhs.wi.gov Wisconsin residents.
memberservices@wisconsin.gov

Insurance Information Institute
 National Insurance Consumer Helpline
 110 William St (212) 346-5500 Provides general information and
 New York NY 10038 iii.org referrals for: auto, business, life,
info@iii.org homeowners, etc. Brochures are
 available.

Board on Aging and Long Term Care, WI
 Medigap Helpline
 1402 Pankratz St Ste 111 (608) 246-7017 Medicare problems, supplementary
 Madison WI 53704-4001 (800) 242-1060 (medigap) insurance, long-term insurance.
 (855) 677-2783 (Part D)
longtermcare.wi.gov
boaltc@wisconsin.gov

Justice, WI Dept. of
 PO Box 7857 (608) 266-9222 Medicaid Fraud and elder abuse.
 Madison WI 53707-7857 (800) 488-3780
doj.state.wi.us

I INTELLECTUAL PROPERTY CRIMES

INTERPOL

INTERPOL General Secretariat
200 quai Charles de Gaulle
690006 Lyon France

+33 4 72 44 71 63 FAX
INTERPOL.int

International. Trademark,
counterfeiting, and copyright piracy.

Internal Revenue Service (IRS), US

Milwaukee District Office
211 W Wisconsin Ave
Milwaukee WI 53203-2221

(800) 829-1040
(844) 545-5640
(414) 231-2100
irs.gov

Schedule an appointment.

Federal Bureau of Investigation (FBI), US

3600 S Lake Dr
St Francis WI 53235

(414) 276-4684
fbi.gov/contact-us/field-offices/milwaukee

INTEREST RATES AND FINANCE CHARGES

Financial Institutions, WI Dept. of

Division of Banking
4822 Madison Yards Way N Twr
PO Box 7876
Madison WI 53707-7876

(800) 452-3328
(608) 261-7578
(608) 261-9555
wdfi.org
DFIbankingrequests@dfi.wisconsin.gov

Consumer affairs complaints.
DOB office line.
DFI general information.

INTERIOR DESIGNERS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dsps.wi.gov
dsps@wisconsin.gov

Regulate designers. License
requirements, regulation, and
complaints.

INTERNAL REVENUE SERVICE

(SEE ALSO TAX)

Internal Revenue Service (IRS), US

Milwaukee District Office

211 W Wisconsin Ave
Milwaukee WI 53203-2221

(800) 829-4477
(800) 829-1040
(414) 231-2100
(800) 829-3676
irs.gov

Federal tax information.
Tax & Account Information.
General information.
Forms only.

Informant Hotline (IRS), US

Milwaukee District Office

211 W Wisconsin Ave
Milwaukee WI 53203-2221

(800) 829-0433
irs.gov

Tax fraud hotline. Criminal investigation (for reporting violations), tax fraud/abuse.

Internal Revenue Service (IRS), US

Treasury Inspector General for Tax Administration

PO Box 589
Ben Franklin Station
Washington DC 20044-0589

(800) 366-4484
treasury.gov/tigta

Hotline; Internal Security report IRS employee misconduct, impersonations.

INTERNET CRIME

Internet Crime Complaint Center, US

FBI Milwaukee
330 E Kilbourn Ave Ste 600
Milwaukee WI 53202

(414) 276-4684
tips.fbi.gov
ic3.gov

The Internet Crime Complaint Center (IC3) is a partnership between the Federal Bureau of Investigation (FBI), the National White Collar Crime Center (NW3C), and the Bureau of Justice Assistance (BJA).

INVASIVE SPECIES

(SEE ALSO WEEDS)

I INVENTIONS/INVENTORS

(SEE ALSO PATENTS)

UW-Stout
 Center for Innovation & Development
 278 Jarvis Hall
 Menomonie WI 54751
 (715) 232-2397
cid@uwstout.edu
 Help inventor build prototype Center available to anyone in US Cost varies with project.

UW-Whitewater
 Small Business Development Center
 1260 W Main St
 Whitewater WI 53190
 (262) 472-3217
 (262) 472-1365
wisconsinsbdc.org
ask-sbdc@uww.edu
 Will evaluate new ideas. Center available to anyone in US or worldwide. Cost varies with project.

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911
 (800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov
 Fact Sheet available.

Commerce, US Dept. of
 Patent & Trademark Office, US
 600 Dulany St
 Alexandria VA 22314
 (800) 786-9199
 (571) 272-1000
uspto.gov
usptoinfo@uspto.gov
 Patents & trademark assistance/questions.

INVESTMENT AND SECURITIES

<p>Financial Institutions, WI Dept. of Division of Securities, Registration, and Compliance Bureau 4822 Madison Yards Way N Twr PO Box 1768 Madison WI 53701-1768</p>	<p>(608) 266-2139 (800) 472-4325 DFISecurities@dfi.wisconsin.gov DFIDLSecuritiesenforcement@dfi.wisconsin.gov (608) 266-0448 wdfi.org</p>	<p>Securities and securities enforcement. Franchise information. Main website, general information.</p>
<hr/>		
<p>Small Business Administration, US 740 Regent St Ste 100 Madison WI 53715</p>	<p>(608) 441-5263 (608) 441-5541 FAX sba.gov wisconsin@sba.gov</p>	<p>Madison office. Represents interests of small businesses.</p>
<p>310 W Wisconsin Ave Ste 580W Milwaukee WI 53203</p>	<p>(414) 297-3941 (414) 297-1377 FAX sba.gov wisconsin@sba.gov</p>	<p>Milwaukee office. Represents interests of small businesses.</p>

J

JAILS

(SEE ALSO CORRECTIONS, WI DEPT OF)

JEWELRY

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Advertising & selling practices.

Jewelers Vigilance Committee
 801 2nd Ave #303
 New York NY 10017

(212) 997-2002
jvclegal.org
info@jvc

Mediates consumer complaints of jewelry industry (with state Ag offices). Filing fee of \$100.

American Gem Society
 8881 W Sahara Ave
 Las Vegas NV 89117

(866) 805-6500
ags.org
info@ags.org

Complaints against its members only.

JOB SAFETY

(SEE ALSO OCCUPATIONAL SAFETY)

JOBS AND JOB TRAINING

Workforce Development, WI Dept. of
 201 E Washington Ave GEF-1 (608) 266-3131
 PO Box 7946 (608) 266-1784 FAX
 Madison WI 53707-7946 dwd.wisconsin.gov
wisconsinjobcenter.org

General info, state employment and training, and customer service.

Dane County Job Center
 1819 Aberg Ave
 Madison WI 53704

(608) 242-4900
scwijobs.com
jobcenterofwisconsin.com
jobcenterofwisconsin@dwd.wisconsin.gov

Dane county employment information and assistance.

JUDGES

Judicial Commission, WI
 110 E Main Ste 700
 Madison WI 53703

(608) 266-7637
wicourts.gov
judcmm@wicourts.gov

Complaints against judges and court commissioners regarding misconduct.

JUNK MAIL

Direct Marketing Association
225 Reinekers Ln Ste 325
Alexandria, VA 22314

(212) 768-7277
theDMA.org
info@ana.net

To remove your name from junk mail, telemarketing, and e-mail lists. Send name and address.

about.usps.com/forms/ps1500.pdf

To avoid receiving unsolicited obscene mail, fill out form PS1500 at your local post office or online.

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Fact Sheet available.

JUNK PHONE SOLICITATION

(SEE ALSO TELEPHONE OR PORNOGRAPHY)

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Pre-recorded telephone solicitation (Wis. Stats. § 134.72) and junk phone calls.

Direct Marketing Association (DMA)
Telephone Preference Service
225 Reinekers Ln Ste 325
Alexandria, VA 22314

(212) 768-7277
theDMA.org
info@ana.net

For removal of your telephone number from solicitation lists. This will not stop local telephone solicitations. Send name, address and phone number. \$5 charge if registered online for 5 years.

JUSTICE, WISCONSIN DEPT. OF

Justice, WI Dept. of
17 W Main St
PO Box 7857
Madison WI 53707-7857

(608) 266-1221
(608) 267-2779 FAX
doj.state.wi.us

K

KEROSENE HEATER

(SEE ALSO FUEL AND GASOLINE)

KNOCKOFFS

(SEE ALSO INTELLECTUAL PROPERTY CRIMES)

LABELING

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128 Hazardous substances,
 PO Box 8911 datcp.wi.gov environmental representations.
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Federal Trade Commission, US
 Bureau of Consumer Protection
 Consumer Response Center (206) 326-2222 Labeling requirements for textiles
 600 Pennsylvania Ave NW (877) FTC-HELP and wool.
 Washington DC 20580 (877) 382-4357
ftc.gov

LABOR

(SEE ALSO **WAGES**)

Wisconsin Employment Relations Commission (WERC)
 2418 Crossroads Dr Ste 1000 (608) 243-2424 Responsible for promoting collective
 Madison WI 53718-7896 (608) 243-2433 FAX bargaining and peaceful labor
werc.wi.gov relations in both public and private
werc@werc.state.wi.us sectors.

Workforce Development, WI Dept. of
 Equal Rights Division
 201 E Washington Ave Rm 100 (608) 266-6860 General labor standards information
 PO Box 8928 (608) 267-4592 FAX
 Madison WI 53703-8928 dwd.wisconsin.gov
erinfo@dwd.wisconsin.gov

Milwaukee Office (414) 227-4384
 819 N 6th St Rm 723 (414) 277-4084 FAX
 Milwaukee WI 53203 erinfo@dwd.wisconsin.gov
 PO Box 7997
 Madison WI 53707-7997

Labor, US Dept. of
 Wage & Hour Division
 Frances Perkins Bldg (866) 487-2365 National Call Center.
 200 Constitution Ave NW dol.gov Labor Laws.
 Washington DC 20210

L

LABORATORY OF HYGIENE

Laboratory of Hygiene, WI
465 Henry Mall
Madison WI 53706

(800) 862-1013
(608) 262-6386
(608) 263-3280
slh.wisc.edu

Clinical Laboratories.
Emergencies 24/7

Laboratory of Hygiene, WI
2601 Agriculture Dr
Madison WI 53718

(800) 442-4618
(800) 446-0403
(800) 462-5261
slh.wisc.edu

Environmental and forensic toxicology.
WI Occupational Health lab (Industrial hygiene)
WSLH proficiency testing.

Laboratory of Hygiene, WI
2810 Walton Commons Ln
Madison WI 53718

(608) 221-6297 FAX
slh.wisc.edu
OSHAeducationcenter.com

Information Systems; Bureau of Labor Statistics; Purchasing.

LAND SALES DEVELOPMENT

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Advertising and selling practices.

LAND SURVEYORS

Safety and Professional Services, WI Dept. of
4822 Madison Yards Way
PO Box 8366
Madison WI 53703

(877) 617-1565
(608) 266-2112
dsps.wi.gov

Licensing and information.
Number of complaints.

LANDLORD/TENANT

(SEE ALSO DISCRIMINATION)

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Call for information, Fact Sheets available and ATCP 134.

Safety and health concerns. Refer to local building inspector.

Building Code Violations (i.e.: heating) Refer to local building inspector.

Evictions: Refer to private attorney. If low-income eligible, contact Legal Action in your county. (Listed under Legal Aid and below). Eviction can only occur by court order and carried out by sheriff. Landlord cannot lock out tenant or self-evict.

Rent Increases: No state regulation on amount it can be increased.

Tenant Resource Center
 1202 Williamson St Ste 102 (608) 257-0006
 Madison WI 53703 (608) 257-0143

 (608) 257-2799
tenantresourcecenter.org
asktrc@tenantresourcecenter.org

(M-F 9am - 6pm) Serving only Dane county. Rental rights administration. Housing mediation service intake.

Madison Legal Action
 744 Williamson St Ste 200 (800) 362-3904
 Madison WI 53703 (608) 256-3304
 (855) 947-2529 (new caller/intake)
legalaction.org

Serves: Columbia, Dane, Dodge, Green, Iowa, Jefferson, Lafayette, Rock, and Sauk counties.

Milwaukee & Waukesha Legal Action
 230 W Wells St (888) 278-0633
 Milwaukee WI 53203 (414) 278-7722
 (855) 947-2529 (new caller/intake)
legalaction.org

Serves Milwaukee & Waukesha counties.

L

LANDLORD/TENANT CONTINUED

<p>La Crosse Legal Action 205 5th Ave S Ste 300 La Crosse WI 54601</p>	<p>(608) 785-2809 (855) 947-2529 (new caller/intake) legalaction.org</p>	<p>Serves: Buffalo, Crawford, Grant, Jackson, Juneau, La Crosse, Monroe, Richland, Trempealeau, and Vernon counties.</p>
<p>Oshkosh Legal Action 404 N Main St Ste 702 Oshkosh WI 54901</p>	<p>(920) 233-6521 (855) 947-2529 (new caller/intake) legalaction.org</p>	<p>Serves: Adams, Fond du Lac, Green Lake, Marquette, Ozaukee, Sheboygan, Washington, Waupaca, Waushara, and Winnebago counties.</p>
<p>Racine Legal Action 4900 Spring St Ste 100 Racine WI 53406</p>	<p>(262) 635-8836 (855) 947-2529 (new caller/intake) legalaction.org</p>	<p>Serves: Racine, Kenosha and Walworth counties.</p>
<p>Green Bay Legal Action 201 W Walnut St Ste 203 Green Bay WI 54303</p>	<p>(920) 432-4645 (855) 947-2529 (new caller/intake) legalaction.org</p>	<p>Serves: Brown, Calumet, Door, Kewaunee, Manitowoc, and Outagamie counties</p>
<p>Wisconsin Community Services Greenfield 5300 W Layton Greenfield WI 53220</p>	<p>(414) 271-5464 wiscs.org</p>	<p>Mediation & Restorative Justice Center conducts mediation (landlord/tenant) by appointment at this location.</p>
<p>Wisconsin Community Services Milwaukee 3732 W Wisconsin Ave Ste 320 Milwaukee WI 53208</p>	<p>(414) 290-0400 wiscs.org</p>	<p>Mediation & Restorative Justice Center conducts mediation (landlord/tenant) by appointment at this location</p>
<p>Wisconsin Community Services Waukesha 414 W Moreland Blvd Ste 200 Waukesha WI 53188</p>	<p>(262) 544-1647 wiscs.org</p>	<p>Mediation & Restorative Justice Center conducts mediation (landlord/tenant) by appointment at this location.</p>
<p>Community Advocates (serving Milwaukee area) 728 N James Lovell St Milwaukee WI 53233</p>	<p>(414) 449-4777 communityadvocates.net renthelp@communityadvocates.net</p>	<p>Ensuring low-income families and individuals in Milwaukee can meet their basic needs.</p>

LANDLORD/TENANT CONTINUED

Wisconsin State Law Library Attn: Document Delivery Service PO Box 7881 Madison WI 53707-7881	(800) 322-9755 wilawlibrary.gov/services/forms.html wsl.ref@wicourts.gov	Common Landlord/Tenant forms available on line for a fee or request an order form by mailing to the address provided
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LANDSCAPING RESIDENTIAL

Agriculture, Trade and Consumer Protection, WI Dept. of 2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911	(800) 422-7128 datcp.wi.gov DATCPHotline@wisconsin.gov	Considered home improvement, ATCP 110.
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LAUNDRIES

Agriculture, Trade and Consumer Protection, WI Dept. of 2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911	(800) 422-7128 datcp.wi.gov DATCPHotline@wisconsin.gov	Advertising & selling practices.
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LAW LIBRARY

Law Library, Wisconsin State PO Box 7881 Madison WI 53707-7881 120 ML King Jr Blvd 2nd Fl Madison WI 53703	(608) 267-9696 (608) 266-1600 (800) 322-9755 wsl.state.wi.us wsl.ref@wicourts.gov	Provides reference information. Circulation.
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LAWN MOWERS

Agriculture, Trade and Consumer Protection, WI Dept. of 2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911	(800) 422-7128 datcp.wi.gov DATCPHotline@wisconsin.gov	Complaints, warranties.
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LAWS

Administration, WI Dept. of Document Sales & Distribution 2310 Darwin Rd Madison, WI 53704-3108	(608) 243-2441 (800) 362-7253 docsales.wi.gov	Online ordering for state publications.
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L

LAWYER REFERRAL SERVICES

(SEE ALSO LEGAL AID & RELATED SERVICES)

Lawyer Referral & Information Service

5302 Eastpark Blvd (800) 362-9082
 PO Box 7158 (608) 257-4666
 Madison WI 53707-7158 wisbar.org

24hr/day. Will refer to private attorneys in geographic areas. Consumers must tell attorney they were referred by LRIS to ensure initial half-hour consultation fee will be waived.

State Bar of Wisconsin

5302 Eastpark Blvd (800) 728-7788
 PO Box 7158 (608) 257-3838
 Madison WI 53707-7158 wisbar.org
service@wisbar.org

Complaints about fees. Provides public services, attorney referrals, public education, and reduced fee legal assistance for low income state residents.

Legislative Reference Bureau

1 E Main St Ste 200 (608) 266-0341
 Madison WI 53703 legis.wisconsin.gov
lrb.reference@legis.state.wi.us

Information on statutes, bills, laws, and can obtain copies of the law.

Lawyer Regulation, WI Office of

110 E Main St Rm 315 (877) 315-6941
 Madison WI 53703-3383 (608) 267-7274
wicourts.gov/olr

Division of Wis. Supreme Court. Complaints about attorney's professional conduct.

Law Library, Wisconsin State

120 Martin Luther King Jr Blvd (608) 267-9696
 PO Box 7881 (800) 322-9755
 Madison WI 53707-7881 (608) 266-1600
wilawlibrary.gov
wsl@wicourts.gov

Reference. Provide reference information. Circulation.

LAWYERS

(SEE ALSO ATTORNEYS)

LAYAWAY POLICIES

Financial Institutions, WI Dept. of

4822 Madison Yards Way (800) 452-3328
 North Tower (608) 261-9555
 Madison, WI 53705 wdfi.org

Over 4 months (more than four payments).

LEAD

Health Services, WI Dept. of
 Lead and Asbestos Section (608) 261-6876
 1 W Wilson St Rm 137 dhs.wi.gov/lead
 Madison WI 53703-3445 DHSAsbestosLead@dhs.wisconsin.gov
dhs.wi.gov/lead gov

Lead Paint Program & Childhood
 Poisoning (Lead)
 Certification/Accreditation of lead &
 asbestos workers.

Environmental Protection Agency, US
 Office of Pollution Prevention & Toxics
 1200 Pennsylvania Ave NW (202) 566-0799
 Mail Code 7404T (800) 424-5323
 Washington DC 20460 epa.gov/lead

Information about lead, lead
 hazards, and prevention. Lead
 hotline.
 Regional offices listed on website.

National Lead Information Center
 422 S Clinton Ave (800) 424-5323
 Rochester NY 14620

Lead Hotline. General public &
 professional contact under contract
 with EPA & HUD.

LEASES – AUTOMOBILE

Transportation, WI Dept. of
 Dealer & Agent Section
 4822 Madison Yards Way (608) 266-1425
 PO Box 7909 dot.wi.gov
 Madison WI 53707-7909 dealerlicensingunitdot@wi.gov

Leases with option to purchase.

Financial Institutions, WI Dept. of
 4822 Madison Yards Way (800) 452-3328
 North Tower (608) 261-9555
 Madison WI 53705 wdfi.org

Questions regarding the finance
 terms or language of leases.

LEASES - CONSUMER GOODS

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Advertising & selling practices.

Financial Institutions, WI Dept. of
 4822 Madison Yards Way (800) 452-3328
 North Tower (608) 261-9555
 Madison WI 53705 wdfi.org

Collection practices. Three-day
 cooling off period.

L

LEGAL AID AND RELATED SERVICES

(SEE ALSO LAWYER REFERRAL SERVICES)

Lawyer Referral & Information Service

5302 Eastpark Blvd (800) 362-9082
 PO Box 7158 (608) 257-4666
 Madison WI 53707-7158 wisbar.org

24hr/day. Will refer to private attorneys in geographic areas. Consumers must tell attorney they were referred by LRIS to ensure initial half-hour consultation fee will be waived.

La Crosse Legal Action

205 5th Ave S Ste 300 (608) 785-2809
 La Crosse WI 54601 (855) 947-2529 (new caller/intake)
legalaction.org

Serves: Buffalo, Crawford, Grant, Jackson, Juneau, La Crosse, Monroe, Richland, Trempealeau, and Vernon counties.

Madison Legal Action

744 Williamson St. Ste 200 (608) 256-3304
 Madison WI 53703 (855) 947-2529 (new caller/intake)
legalaction.org

Serves Columbia, Dane, Dodge, Green, Iowa, Jefferson, Lafayette, Rock, and Sauk counties.

Milwaukee & Waukesha Legal Action

230 W Wells St (414) 278-7722
 Milwaukee WI 53203 (855) 947-2529 (new caller/intake)
legalaction.org

Serves Milwaukee & Waukesha counties.

Oshkosh Legal Action

404 N Main St Ste 702 (920) 233-6521
 Oshkosh WI 54901 (855) 947-2529 (new caller/intake)
legalaction.org

Serves Adams, Fond du Lac, Green Lake, Marquette, Ozaukee, Sheboygan, Washington, Waupaca, Waushara, and Winnebago counties.

Racine Legal Action

4900 Spring St Ste 100 (262) 635-8836
 Racine WI 53406 (855) 947-2529 (new caller/intake)
legalaction.org

Serves, Racine, Kenosha and Walworth counties.

Green Bay Legal Action

201 W Walnut St Ste 203 (920) 432-4645
 Green Bay WI 54303 (855) 947-2529 (new caller/intake)
legalaction.org

Serves Brown, Calumet, Door, Kewaunee, Manitowoc, and Outagamie counties.

LEGAL AID AND RELATED SERVICES CONTINUED

Wisconsin Judicare 401 N Fifth St Ste 200 PO Box 6100 Wausau WI 54402-6100	(800) 472-1638 (715) 842-1681 judicare.org	For 33 northern counties. Family law matters and others.
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LEGISLATION

Legislature, Wisconsin State Legislative Hotline Wisconsin State Capital 2 E Main St Madison WI 53703	(608) 266-0341 (608) 266-9960 (800) 362-9472 legis.wisconsin.gov	General Information. Legislature, statutes of bills in current session, bill histories, state legislation, and info/phone numbers for legislators.
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Legislative Reference Bureau, WI State 1 E Main St Ste 200 PO Box 2037 Madison WI 53701-2037	(608) 266-0341 legis.wisconsin.gov	Information on statutes, bills, laws, and can obtain copies of the law.
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LEMON LAW

Transportation, WI Dept. of Dealer & Agent Section 4822 Madison Yards Way PO Box 7909 Madison WI 53707-7909	(608) 266-1425 (608) 267-3635 dot.wi.gov dealerlicensingunit@dot.wi.gov	Lemon law on new vehicles, not used vehicles.
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LICENSE PLATES

Transportation, WI Dept. of Division of Motor Vehicles 4822 Madison Yards Way PO Box 7910 Madison WI 53707-7910	(608) 266-7447 dot.wi.gov vehiclequestions@dot.wi.gov (608) 266-3041 specialplates.dmv@dot.wi.gov	Title & vehicle registration. Personalized, disabled, special plates.
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LICENSING – PROFESSIONAL

(SEE ALSO SAFETY AND PROFESSIONAL SERVICES, WI DEPT OF)

L

LIENS

(SEE ALSO HOME IMPROVEMENT OR AUTO REPAIR)

File with county clerk of circuit court.
For advice consult private attorney.

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr (800) 422-7128
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wisconsin.gov

ATCP 110. Home Improvement
Trade Practices for mechanic liens.

LIME (AGRICULTURAL)

Agriculture, Trade and Consumer Protection, WI Dept. of
Division of Agriculture Resource Management
2811 Agriculture Dr (608) 224-4537
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911

LIQUOR LICENSES

Local government

Contact local city clerk.

LIVESTOCK ID CONSORTIUM

Wisconsin Livestock Identification Consortium
135 Enterprise Dr Ste ID (888) 808-1910
Verona WI 53593-0202 wiid.org

Protects animal health through
livestock identification and
traceability.

LIVING TRUSTS

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr (800) 422-7128
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact Sheet available.

State Bar of Wisconsin
5302 Eastpark Blvd
PO Box 7158
Madison WI 53718

(800) 728-7788
(608) 257-3838
wisbar.org
service@wisbar.org

Information and publication
regarding living trust.

LIVING WILLS

(SEE ALSO WILLS, ESTATES OR PROBATE, WILLS, ESTATES)

Health Services, WI Dept. of Division of Public Health 1 W Wilson St PO Box 2659 Madison WI 53701-2659	(608) 266-1251 dhs.wi.gov	Can send written request for living will and power of attorney forms. Include self-addressed stamped envelope.
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LOANS

(SEE ALSO ADVANCE FEE LOANS)

Financial Institutions, WI Dept. of Division of Banking 4822 Madison Yards, North Tower PO Box 7876 Madison WI 53707-7876	(608) 261-7578 wdfi.org	Licensing of loan originator solicitors and mortgage brokers.
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LOBBYING REGULATION

Government Accountability Board, WI 212 E Washington Ave 3rd Fl PO Box 7984 Madison WI 53707-7984	(608) 266-8005 elections.wi.gov gab@wi.gov	(e.g. state officials and lobbyist organizations), administer lobbying laws.
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LOGGING

Natural Resources, WI Dept. of 101 S Webster St Madison WI 53702	(888) 936-7463 (608) 266-2621 dnr.wi.gov
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Agriculture, Trade and Consumer Protection, WI Dept. of 2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911	(800) 422-7128 datcp.wi.gov DATCPHotline@wisconsin.gov	Fact sheet available.
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LONG DISTANCE SERVICES

Agriculture, Trade and Consumer Protection, WI Dept. of 2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911	(800) 422-7128 datcp.wi.gov DATCPHotline@wisconsin.gov	Telecommunication complaints and Fact Sheets.
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L

LONG TERM CARE

Health Services, WI Dept. of
 Division of Medicaid Services
 1 W Wilson St
 PO Box 7851
 Madison WI 53707-7851

(608) 266-0036
dhs.wi.gov

Supports Wisconsin's Medicaid & Foodshare programs & provides access to healthcare, long term care, & nutritional assistance to elderly, disabled, and low income.

LOTTERY - STATE OPERATED

(SEE ALSO CONTESTS OR GAMING)

Justice, WI Dept. of
 Gaming Enforcement
 PO Box 7857
 Madison WI 53707-7857

(608) 266-171
doj.state.wi.us/

Enforcement and investigation of illegal gaming or gambling statewide.

Revenue, WI Dept. of
 Lottery Division
 2135 Rimrock Rd
 PO Box 8941
 Madison WI 53708-8941

(608) 261-8800
wilottery.com

Winning numbers, money TV game show. Lottery game validation.

LP GAS

(SEE ALSO FUEL AND GASOLINE)

Agriculture, Trade and Consumer Protection, WI Dept. of
 Trade Practices Bureau
 2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911

(608) 224-4928
datcp.wi.gov

No regulations, suggest price comparison.

Weights & Measures Bureau

(608) 224-4942

Meter accuracy/testing and meter operator licensing.

LUMBER TREATED)

(SEE ALSO ENVIRONMENT)

Wisconsin Health Services, WI Dept. of
 Bureau of Environmental and Occupational Health
 1 W Wilson St Rm 150
 Madison WI 53701

(608) 266-1120
dhs.wi.gov

Treated wood products.

MACE

(SEE ALSO DEFENSE SPRAYS)

MAGAZINE SUBSCRIPTIONS

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128 Sales and Fact Sheet.
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Postal Inspector, US
 Criminal Investigations Service Ctr. (877) 876-2455 Pornography (PS Form 1500).
 Attn: Mail Fraud
 433 W Harrison St Rm 3255
 Chicago IL 60669-2201

MAIL

Postal Inspector, US
 Criminal Investigations Service Ctr. (877) 876-2455 Fraud, harassment, chain letters,
 Attn: Mail Fraud unauthorized opening, prohibited
 433 W Harrison St Rm 3255 mailing, and mail theft.
 Chicago IL 60669

MAIL ORDER SALES

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128 Fact Sheet available. WI st. stats. §
 PO Box 8911 datcp.wi.gov 100.174. Undelivered and
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov unordered merchandise, cash
 transactions.

Financial Institutions, WI Dept. of
 4822 Madison Yards Way (800) 452-3328 Credit transactions.
 North Tower (608) 261-9555 Collection practices.
 Madison WI 53705 wdfi.org

MAINTENANCE – RENTAL PROPERTY

(SEE ALSO LANDLORD/TENANT)

M MANICURISTS

Safety and Professional Services, WI Dept.
 4822 Madison Yards Way (877) 617-1565 License requirements.
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

MANUFACTURED HOME COMMUNITIES

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128 Wis. Adm. Code ch. ATCP 125.
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Safety and Professional Services, WI Dept. of
 Manufactured Home/Mobile Home Unit
 4822 Madison Yards Way (877) 617-1565 Plumbing licenses, wastewater,
 Madison WI 53705 (608) 266-2112 private sewage.
dsps.wi.gov

Natural Resources, WI Dept. of
 Bureau of Drinking Water & Groundwater
 101 S Webster St (888) 936-7463 Information on drinking (public &
 Madison WI 53703 (608) 266-1054 private), water quality, also licenses
dnr.wi.gov well drillers.

MANUFACTURED HOMES/DWELLINGS

Safety and Professional Services, WI Dept. of
 Manufactured Home/Mobile Home Unit
 4822 Madison Yards Way (877) 617-1565 Information and complaints
 Madison WI 53705 (608) 266-2112 including: dealer and salesperson
dsps.wi.gov licensing, water and sewer service,
 MHP licenses, titles of dwellings
 over 45' long, and mobile home
 structure.

Transportation, WI Dept. of
 4802 Madison Yards Way (608) 266-1466 Titles of dwellings 1975 or older &
 PO Box 7949 wisconsin.gov under 45' long, or 1976 & newer
 Madison WI 53707-7949 under 40'.

Wisconsin Housing Alliance
 258 Corporate Dr Ste 200C (608) 255-3131 Help finding manufactured home
 Madison WI 53714 wmc.org communities.

MANUFACTURERS

Wisconsin Manufacturers and Commerce
 501 E Washington Ave (608) 258-3400
 Madison WI 53701-0352 wmc.org
 Represents industry and promotes its interests. Publishes a directory of manufacturers in Wisconsin (may be available at local library).

MARIJUANA

Justice, WI Dept. of
 Division of Criminal Investigations
 Wisconsin Drug Tip line
 17 W Main St 5th Fl (800) 622-3784
 Madison WI 53702 doj.state.wi.us/
 Drug tip line to report growing of marijuana or drug sales. Also to report possible weapons in school.

MARRIAGE COUNSELORS

(SEE ALSO THERAPISTS)

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov
 Business practices or billing disputes.

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov
 Licensing.

MASSAGE THERAPISTS

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565
 Madison WI 53708-8935 (608) 266-2112
dsps.wi.gov
 Licensing.

MATTRESS LABELING

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7178
 PO Box 8911i datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov
 Wis. Stats. § 100.2095.

International Sleep Products Association (ISPA)
 501 Wythe St (703) 683-8371
 Alexandria VA 22314-1917 sleepproducts.org
info@sleepproducts.org
 Promotes bedding labeling law uniformity and disseminates bedding labeling information.

M

MEAT AND MEAT PROCESSING

Agriculture, Trade and Consumer Protection, WI Dept. of
 Division of Food and Recreational Safety
 2811 Agriculture Dr (608) 224-4700
 PO Box 8911 datcp.wi.gov
 Madison WI 53708

Meat safety inspection and labeling.

Agriculture, Trade and Consumer Protection, WI Dept. of
 Division of Agricultural Development
 2811 Agriculture Dr (608) 224-5110
 PO Box 8911 (608) 224-5111
 Madison WI 53708-8911 (608) 224-5069
 (608) 224-5107
datcp.wi.gov

Administration
 Agriculture Market Development.
 Client Assistance Program.
 Farm and Rural Services.
 Promotes Wisconsin products at
 home and abroad, and provides
 assistance to farmers.

Agriculture, US Dept. of (USDA)
 Meat and Poultry Hotline
 1400 Independence Ave SW (800) 535-4555
 Washington DC 20250 (888) 674-6854
USDA.gov

Safe food handling and questions
 about meat, poultry, or egg products.

MEDIATION

Wisconsin Community Services, Greenfield
 5300 W Layton (414) 271-5464
 Greenfield WI 53220 wiscs.org

Mediation & Restorative Justice
 Center conducts mediation (L/T,
 family, small/large claims, work
 place, community, and juvenile) by
 appointment at this location.

Wisconsin Community Services, Milwaukee
 3732 W Wisconsin Ave Ste 320 (414) 271-5464
 Milwaukee WI 53208 wiscs.org

Mediation & Restorative Justice
 Center conducts mediation (L/T,
 family, small/large claims, work
 place, community, and juvenile) by
 appointment at this location.

Wisconsin Community Services, Waukesha
 414 W Moreland Blvd Rm 204 (262) 544-1647
 Waukesha WI 53188 wiscs.org

Mediation & Restorative Justice
 Center conducts mediation (L/T,
 family, small/large claims, work
 place, community, and juvenile) by
 appointment at this location.

MEDICAID

Social Security Administration, US
 Office of Public Inquiries
 1100 West High Rise
 6401 Security Blvd
 Baltimore MD 2123

(800) 772-1213
ssa.gov

Complaints and information.

Health Services, WI Dept. of
 WI Medicaid Recipient Services
 1 W Wilson St
 Madison WI 53703

(800) 362-3002
 (608) 266-8922
dhs.wi.gov/medicaid

Benefit payments and information for Medicaid (medical assistance or Title XIX). For eligibility, contact local county office.

Justice, WI Dept. of
 Division of Legal Services
 Medicaid Fraud Control & Elder Abuse Unit
 17 W Main St 5th Fl
 Madison WI 53702

(800) 488-3780
doj.state.wi.us/

To report fraud.

MEDICAL ASSISTANCE

Health Services, WI Dept. of
 WI Medical Assistance Program
 1 W Wilson St
 Madison WI 53703

(800) 362-3002
 (608) 266-1865
dhs.wi.gov/forwardhealth

Programs & Services information.

MEDICAL BILLING

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Complaint mediation.

MEDICAL EXAMINING BOARD

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way
 Madison WI 53705

(877) 617-1565
 (608) 266-2112
dsps.wi.gov

Licenses for physicians and pharmacists. Can send SASE for info on doctor. Number of complaints and file complaint. Rules and practice issues.

M

MEDICAL AND HOSPITAL PROBLEMS

(SEE ALSO CREDIT COUNSELING)

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565
 Madison WI 53708-8935 (608) 266-2112
dsps.wi.gov

Access to medical records. Contact doctor or State Medical Society. Complaints against doctors (not billing). No billing complaints.

Health Services, WI Dept. of
 Division of Quality Assurance
 1 W Wilson St (800) 642-6552
 PO Box 2969 (608) 266-8481
 Madison WI 53707-2969 dhs.wi.gov

Hospital complaints (not billing).

Health Services, WI Dept. of
 WI Medical Assistance Program
 1 W Wilson St (800) 362-3002
 Madison WI 53703

Medical assistance program.

Health and Human Services, US Dept. of
 200 Independence Ave SW (800) 638-0742
 Washington DC 20201 (877) 696-6775
hrsa.gov

Free or low-cost hospital care at Hill-Burton facilities.

MEDICARE

Medicare Contact Center Operations
 PO Box 1270 (800) 633-4227
 Lawrence KS 66044 medicare.gov

Billing and Claims questions. People with questions on Part A and Part B.

Health & Human Service, US Dept. of
 HHS Tips Fraud Hotline
 PO Box 23489 (800) 447-8477
 Washington DC 20026 hhs.gov

To report fraud & abuse in programs administered by the Dept. of Health and Human Services. Inspector General.

Aging and Long Term Care, WI Board on
 Medigap Helpline
 1402 Pankratz St Ste 111 (800) 242-1060
 Madison WI 53704 longtermcare.wi.gov
boaltc@wi.gov

Medicare problems. Free counseling & service/questions for various health insurance topics.

MEDIGAP HELPLINE

Aging and Long Term Care, WI Board on

Medigap Helpline
1402 Pankratz St Ste 111
Madison WI 53704

(800) 242-1060
longtermcare.wi.gov
boaltc@wi.gov

Medicare problems. Free counseling & service/questions for various health insurance topics.

Aging & Long Term Care, WI Board on

Ombudsman Program
1402 Pankratz St Ste 111
Madison WI 53704-4001

(800) 815-0015
(608) 246-7001 FAX
longtermcare.wi.gov
boaltc@wi.gov

Advocate for people aged 60 and older who reside in a Nursing Home, Community Based Residential Facility, Residential Care Apartment Complex, Adult Family Home, and those who receive funding through the Community Options Program and Family Care.

MENTAL HEALTH

Health Services, WI Dept. of

Client Rights Office
1 W Wilson St
PO Box 7851
Madison WI 53707-7851

(608) 266-2717
dhs.wi.gov

Client advocacy program. Inpatient emergency grievance procedure for patients in institutions only.

National Alliance for the Mentally Ill of Dane County (NAMI)

United Way Bldg
2059 Atwood Ave 4th Fl
Madison WI 53704

(608) 249-7188
namidanecounty.org
contact@namidanecounty.org

Dane County.

MESSAGES

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Unsolicited messages by facsimile machine. Wis. Stats. § 134.72.

MIDWIVES

(SEE ALSO **NURSES**)

MIGRANT LABOR SERVICES

Workforce Development, WI Dept. of

Bureau of Migrant Refugee & Labor Services
201 E Washington Ave
Madison WI 53702

(608) 266-0487
dwd.wisconsin.gov

State monitor advocate for migrant labor laws, refugee issues.

M MILITARY

Military Affairs, WI Dept. of
2400 Wright St
Madison WI 53708

(800) 335-5147
(608) 242-3000
dma.wi.gov

Sailors/Soldiers Relief Act can help a military tenant get out of rental lease if relocated or sent to war. Military personnel & their families who are seeking help with consumer problems or financial questions should go directly to their local base's Family Support Center or Community Service Center. If you cannot locate a center, contact your respective military branch's Family Support or Community Service Center headquarters listed.

HQ, Fleet Family Support Program (FFSP)
Commander, Navy Installations Command
716 Sicard St SE Ste 1000
Washington DC 20374-5140

cnic.navy.mil

Navy Family Services serves 11 regions and 71 installations. Regional information available online.

Marine Corps Community Services (MCCS)
Headquarters & Service Battalion
HQMC Henderson Hall
National Capital Region
1550 Southgate Rd
Building 29, Rm 305
Arlington VA 22214

(703) 614-7171
mccshh.com

Intervention and Treatment Program. Family Advocacy Program.

Military One Source

(800) 342-9647
Militaryonesource.mil

Connects to programs & professional services. Referrals to all branches under Dept. of Defense.

Military Affairs, WI Dept. of
Military and Family Support
2400 Wright St
Madison WI 53708

(800) 833-6622
(800) 292-9464
wisconsinmilitary.org
dma.wi.gov

Military and family support. Assistance with all service member support branches.

Distress Calls/Suicide Prevention for Vets-24/7 Hotline
(877) 476-7734
usmc-mccs.org
dstressline@usmc.mil

MILITARY CONTINUED

Military websites:

Army	goarmy.com	(888) 550-ARMY (2769)
Air Force	airforce.com	(800) 423-USAF (8723)
Marines	marines.com	(800) MAR-INES (627-4637)
Navy	navy.com	(800) USA-NAVY (872-6289)
General military website	military.com	

MILK HAULING PERMIT

Agriculture, Trade and Consumer Protection, WI Dept. of
 Division of Food and Recreational Safety
 2811 Agriculture Dr (608) 224-4700
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911

MINIMUM MARKUP

(SEE ALSO TRADE PRACTICES, ORDERS ON UNFAIR, OR UNFAIR SALES ACT)

Agriculture, Trade and Consumer Protection, WI Dept. of
 Trade Bureau
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 (608) 224-4989
 Madison WI 53708-8911 datcp.wi.gov
DATCPHotline@wisconsin.gov Administers minimum markup law,
 DA has enforcement power.

MINING AND MINERALS

UW Ext Wisconsin Geological Survey
 3817 Mineral Point Rd (608) 262-1705
 Madison WI 53705 wgnhs.uwex.edu Information, publications, and
 geologist on staff. WI geological and
 topical maps available.

Natural Resources, WI Dept. of
 Bureau of Waste Management
 101 S Webster St (888) 936-7463
 PO Box 7921 dnr.wi.gov
 Madison WI 53703-7921 General mining questions. Metallic,
 nonmetallic, and farrow mining.

Justice, WI Dept. of
 Environmental Protection
 17 W Main St (608) 266-1221
 Madison WI 53707 doj.state.wi.us/dis/environmental-protection-unit Air, water, land protection for state
 of Wisconsin.

M

MOBILE AIR CONDITIONING

Agriculture, Trade and Consumer Protection, WI Dept. of
Weights & Measures Bureau
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4942
datcp.wi.gov
datcpweightsandmeasures@wi.gov

Information on EPA Section 609.
ATCP 136 regulates repair
practices, acceptable refrigerant
recovery and recycling.

MOBILE HOME PARKS

(SEE ALSO MANUFACTURED HOMES/DWELLING)

MOBILE HOMES

(SEE ALSO MANUFACTURED HOMES/DWELLINGS)

MODULAR HOMES

Safety and Professional Services, WI Dept. of
4822 Madison Yards Way
Madison WI 53703-8935

(877) 617-1565
(608) 266-2122
dsps.wi.gov

Chapter SPS 320 administration &
enforcement.

MOLD

Health Services, WI Dept. of
Division of Public Health
1 W Wilson St Rm 150
PO Box 2659
Madison WI 53703-2659

(608) 266-1120
(608) 266-5817
dhs.wi.gov

Information on control, cleaning of
mold, and how it affects health.
Lead program (childhood). List of
contractors.

MONEY MARKETS

Financial Institutions, WI Dept. of
Division of Securities, Registration, & Compliance Bureau
4822 Madison Yards Way N Twr
PO Box 1768
Madison WI 53701-1768

(608) 266-2139
(608) 261-9555
(800) 452-3328
wdfi.org

Investigates consumer complaints.

MONEY ORDERS

Financial Institutions, WI Dept. of
4822 Madison Yards Way N Twr
Madison WI 53705

(800) 452-3328
(608) 261-9555
wdfi.org

MORTGAGES

Consumer Financial Protection Bureau, US PO Box 2900 Clinton IA 52733-2900	(855) 411-2372 consumerfinance.gov info@consumerfinance.gov	Educate, enforce and study of Federal consumer financial protection laws. Complaints.
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MORTGAGE COMPANIES

Financial Institutions, WI Dept. of Division of Banking 4822 Madison Yards Way North Tower PO Box 7876 Madison WI 53705	(800) 452-3328 (608) 261-7578 wdfi.org	Information and complaints.
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Home Equity Info Center (AARP) 601 E St NW Washington DC 20049	(888) 687-2277	Reverse mortgage. Also HUD.
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MOTEL – SAFETY

(SEE ALSO ENVIRONMENTAL SANITATION)

MOTOR CARRIERS

Call local State Patrol District Office	To report companies that transport people (buses, vans) and may be operating unsafely.
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MOTOR HOMES

Transportation, WI Dept. of Division of Motor Vehicles Dealer & Agent Section 4822 Madison Yards Way PO Box 7909 Madison WI 53707-7909	(608) 266-1425 dot.wi.gov Dealerlicensingunit@dot.wi.gov	Licenses dealers and takes dealership related complaints.
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MOTOR VEHICLES

(SEE ALSO AUTOMOBILES)

Transportation, WI Dept. of Division of Motor Vehicles Dealer & Agent Section 4822 Madison Yards Way PO Box 7909 Madison WI 53707-7909	(608) 266-1425 dot.wi.gov Dealerlicensingunit@dot.wi.gov	Licenses dealers and takes dealership related complaints.
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MOTORCYCLES

Transportation, WI Dept. of
 Division of Motor Vehicles
 Dealer & Agent Section
 4822 Madison Yards Way
 PO Box 7910
 Madison WI 53707-7910

(608) 266-1425
dot.wi.gov
Dealerlicensingunit@dot.wi.gov

Licenses dealers and takes dealership related complaints.

MOTORIZED WHEELCHAIR LEMON LAW

Health Services, WI Dept. of
 Division of Public Health
 1 W Wilson St
 PO Box 2659
 Madison WI 53703

(608) 266-1251
 (608) 266-1865
 (888) 947-3529 TTY
dhs.wi.gov

Law applies to new three or four wheel scooters or chairs for use by people with mobility restrictions. Complaints related to new motorized mobility devices.

MOUND SYSTEMS

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way
 Madison WI 53705

(877) 617-1565
 (608) 266-2112
dsps.wi.gov

MOVING

Agriculture, Trade and Consumer Protection, WI Dept. of
 Bureau of Trade
 2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911

(800) 422-7128
 (608) 224-4989
datcp.wi.gov
DATCPHotline@wisconsin.gov

Within WI only: unfair or deceptive practices, and self-service storage. Public warehouse keepers.

American Moving & Storage Association
 Arbitration Program

2800 Eisenhower Ave Ste 200
 Alexandria VA 22314-4578

(888) 849-2672
 (703) 683-7410
promover.org

Certifier of US Professional Movers. Can only help with movers in their conference.

Federal Motor Carrier Safety Administration, US
 1200 New Jersey Ave SE
 Washington DC 20590

(800) 832-5660
fmcsa.dot.gov

Out-of-state movers.

MOVING CONTINUED

Transportation, WI Dept. of 4822 Madison Yards Way PO Box 7910 Madison WI 53707-7910	(608) 264-7447 (608) 662-2010 dot.wi.gov	Certified Driver License (CDL) or moving vehicle licensing information. Check to see if moving company is licensed. Questions regarding federal regulations for interstate movers.
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MULTI-LEVEL MARKETING

(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES)

MUSIC LICENSING

Agriculture, Trade and Consumer Protection, WI Dept. of 2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911	(800) 422-7128 datcp.wi.gov DATCPHotline@wisconsin.gov	Fact Sheet available. Copyright Laws. Trade Division has a list of music licenses.
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MUTUAL FUNDS

Financial Institutions, WI Dept. of Division of Securities 4822 Madison Yards Way North Tower PO Box 1768 Madison WI 53701-1768	(800) 472-4325 wdfi.org
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N NATIONAL ASSOCIATION OF REMODELING (NARI)

(SEE ALSO HOME IMPROVEMENT)

NARI of Madison 5944 Seminole Centre Ct Ste 110 Fitchburg WI 53711	(608) 222-0670 narimadison.org nari@narimadison.org	Trade association of remodeling contractors.
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NATIONAL CONSUMERS LEAGUE

National Consumers League 1701 K St NW Ste 1200 Washington DC 20006	(202) 835-3323 nclnet.org info@nclnet.org	Consumer education programs.
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NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION (NHTSA)

Transportation, US Dept. of National Highway Traffic Safety Administration 1200 New Jersey Ave SE W Bldg Washington DC 20590	(888) 327-4236 (800) 424-9153 TTY safecar.gov	Auto safety and recall hotline.
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NATURAL RESOURCES, WI DEPT OF

Natural Resources, WI Dept. of 101 S Webster St PO Box 7921 Madison WI 53707-7921	(888) 936-7463 dnr.wi.gov
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NEGATIVE OPTION PLANS

(SEE ALSO UNSOLICITED MERCHANDISE)

Agriculture, Trade and Consumer Protection, WI Dept. of 2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911	(800) 422-7128 datcp.wi.gov DATCPHotline@wisconsin.gov	Fact Sheet available.
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NO CALL

Agriculture, Trade and Consumer Protection, WI Dept. of 2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911	(888) 382-1222 (608) 224-4999 nocall.wisconsin.gov DATCPWInoCall@wi.gov	Consumer Sign-Up for “No Call List”. Wisconsin Telephone Solicitor registration. Wis. Stats. § 100.52 ATCP 127, subch. V.
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NO CALL CONTINUED

Federal Trade Commission, US
 Consumer Response Center
 600 Pennsylvania Ave NW
 Washington DC 20580

(888) 382-1222
 (202) 326-2395
donotcall.gov

Federal Do Not Call Registry.
 Consumer Sign-Up for No Call List..

NOISE

City Clerk or Police Department.

NONDELIVERY OF GOODS

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

NON-PROFIT CORPORATIONS

Financial Institutions, WI Dept. of
 4822 Madison Yards Way N Twr
 Madison WI 53705

(800) 452-3328
 (608) 261-7577
wdfi.org

Revenue, WI Dept. of
 2135 Rimrock Rd
 Madison WI 53713
 PO Box 8902
 Madison WI 53708-8949

(608) 266-2776
revenue.wi.gov

Tax exempt status.

NOTARY CLERK

Financial Institutions, WI Dept. of
 4822 Madison Yards Way
 North Tower
 Madison WI 53705

(608) 266-8915
wdfi.org
DFINotary@wisconsin.gov

Wis. Stats. § 137. Issues notary
 public commissions and UCC's.

NURSERY SCHOOLS

(SEE ALSO CHILD CARE)

N

NURSERY STOCK (LANDSCAPE)

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (608) 224-4572 Licensing & inspection.
 PO Box 8911 (608) 224-4500 Pesticides/Fertilizers.
 Madison WI 53708-8911 datcp.wi.gov
DATCPnursery@wi.gov

NURSES

Safety and Professional Services, WI Dept. of
 Board of Nursing
 4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dps.wi.gov Inquiries, licensing; includes
 midwives, complaints.

Health Services, WI Dept. of
 Office of Caregiver Quality (608) 261-8319
 1 W Wilson St (608) 266-1865
 PO Box 2659 dhs.wi.gov Nurse Aide Registry. Nursing
 Madison WI 53701-2659 Assistants, complaints, certification.

NURSING HOMES

(SEE ALSO ASSISTED LIVING FACILITIES)

Health Services, WI Dept. of
 Bureau of Quality Assurance
 1 W Wilson St (800) 642-6552
 PO Box 2969 (608) 266-2966
 Madison WI 53701-2969 (608) 266-8481
dhs.wi.gov Complaints. Regulates public
 facilities and quality of care.

Ageing & Long Term Care, WI Board on
 Ombudsman Program
 1402 Pankratz St Ste 111 (800) 815-0015
 Madison WI 53704-4001 (608) 246-7001 FAX
longtermcare.wi.gov Nursing home complaints. Provides
 advocacy services to persons age
 60 & older who are consumers of
 long term care programs.

NUTRITION

(SEE ALSO FOOD)

University of Wisconsin
 Nutritional Sciences
 1415 Linden Dr Ste 266 (608) 262-2727
 Madison WI 53706 nutrisci.wisc.edu Information on nutrition.

OBEDIENCE SCHOOLS - ANIMALS

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128 Advertising & selling practices.
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

OCCUPATIONAL SAFETY

Occupational Safety & Health Administration (OSHA)
 4802 E Broadway (608) 441-5388
 Madison WI 53716 osha.gov

Occupational Safety and Health Administration (OSHA)
 Henry Reuss Federal Bldg (414) 297-3315
 310 W Wisconsin Ave Ste 1180 osha.gov
 Milwaukee WI 53203

Occupational Safety and Health Administration (OSHA)
 1648 Tri Park Way (920) 734-4521
 Appleton WI 54914 osha.gov

Occupational Safety and Health Administration (OSHA)
 1310 W Clairemont Ave (715) 832-9019
 Eau Claire WI 54701 osha.gov

Labor, US Dept. of
 Occupational Safety and Health Administration
 200 Constitution Ave NW (800) 321-6742 (OSHA)
 Washington DC 20210 osha.gov

OCCUPATIONAL THERAPISTS

Safety and Professional Services, WI Dept. of
 Bureau of Health Professions
 4822 Madison Yards Way (877) 617-1565 Licensing info and complaint inquiry.
 Madison WI 53705 (608) 266-2112
dsps.wi.gov



ODOMETER TAMPERING

(SEE ALSO **AUTOMOBILES**)

Transportation, WI Dept. of
Odometer Fraud Unit
4822 Madison Yards Way
PO Box 7910
Madison WI 53705-7910

(608) 267-0482
dot.wi.gov

Investigate both dealer & private tampering.

OFFICE EQUIPMENT AND SUPPLIES

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Advertising & selling practices.
Current scams, consumer laws and publications, and how to file a complaint.

OIL

(SEE ALSO **PETROLEUM PRODUCTS**)

OPEN MEETINGS

Justice, WI Dept. of
Office of Open Government
PO Box 7857
Madison WI 53707-7857

(608) 266-2220
doj.state.wi.us

Public records and open meetings.

Agriculture, Trade and Consumer Protection, WI Dept. of
Division of Management Services
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4737
datcp.wi.gov

DATCP Notices.

OPEN RECORDS

Justice, WI Dept. of
Office of Open Government
PO Box 7857
Madison WI 53707-7857

(608) 266-2220
doj.state.wi.us

(M-F 7:45am – 4:30pm)
Public records and open meetings.

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr 4th Fl
PO Box 8911
Madison WI 53708-8911

(608) 224-5023
DATCPPublicRecords@wi.gov

(M-F 7:45am – 4:30pm)
Request for DATCP public records.

OPHTHALMOLOGISTS

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565
 PO Box 8935 (608) 266-2112
 Madison WI 53705 dsps.wi.gov Complaints, licensing rules & practice issues.

OPINIONS (ATTORNEY GENERAL)

Justice, WI Dept. of
 Division of Legal Services
 17 W Main St 6th Fl (608) 266-1221
 PO Box 7857 doj.state.wi.us
 Madison WI 53707-7857 By statute, the AG must, when asked, provide the legislature and designated Wisconsin State government officials with an opinion on legal questions.

OPTICIANS

Opticianedu.org
info@opticianedu.org Opticians in WI are regulated by the Wisconsin Optometry Board. Reference dsps.wi.gov.

American Board of Opticianry
 217 N Upper St Ste 201 (800) 296-1379
 Lexington KY 40507 (703) 719-5800
abo-ncle.org
mail@abo-ncle.org

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov Advertising.
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

OPTOMETRY

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov Complaints & Licensing.

ORGAN TRANSPLANTS

UW Organ and Tissue Donation
 H4/780 Clinical Science Center (608) 265-0356
 450 Science Dr Ste 250 (866) 894-2676
 Madison WI 53711 uwotd@uwhealth.org Organ procurement program. Organ tissue/eye referrals

O

ORGANIZED CRIME

Justice, WI Dept. of
 Division of Criminal Investigation
 17 W Main St 5th Fl (608) 266-1671
 Madison WI 53703 doj.state.wi.us

OSHA REGULATIONS

(SEE ALSO OCCUPATIONAL SAFETY)

OSTEOPATHS

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov Number of complaints, licensing.

OVERSEAS CRIME VICTIMS

State, US Dept. of
 Bureau of Consular Affairs
 Office of Overseas Citizen Services
 2201C St NW (888) 407-4747(US or Canada)
 Washington DC 20520-4800 (202) 501-4444(from Overseas)
 (202) 647-4000
travel.state.gov

Refer to embassy of that country. Passport, healthcare, crime, justice process, US resource contacts, local lawyers. (For outside of U.S.). Contact local police to report incident. Contact nearest US Embassy or Consulate. Can help replace stolen passport, contact family & friends; obtain medical care; explain local criminal justice system & address emergency needs; obtain information about your case; provide list of local lawyers who speak English.

PARDONS

Governor, WI Office of the
115 E State Capital #1
PO Box 7863
Madison WI 53707

(608) 266-1212
(414) 227-4344
evers.wi.gov
wisconsin.gov

Madison office.
Milwaukee office.
Governor Tony Evers, web site.
State of Wisconsin, web site.

PARKING METERS

Agriculture, Trade and Consumer Protection, WI Dept. of
Bureau of Weights & Measures
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4942
datcp.wi.gov
datcpweightsandmeasures@wi.gov

Complaints.

PARKS AND RECREATION AREAS

Tourism, WI Dept. of
201 W Washington Ave 2nd Fl
PO Box 8690
Madison WI 53708-8690

(608) 266-2161
(800) 432-8747
travelwisconsin.com
tourinfo@travelwisconsin.com

Wisconsin state parks & recreation.
Travel information center, ordering
brochures and trip ideas.

Natural Resources, WI Dept. of
101 S Webster St
PO Box 7921
Madison WI 53707-7921

(888) 936-7463
(608) 266-2181
dnr.wi.gov

State park information and camping
reservations.
Complaint hotline.

PASSPORT INFORMATION

Postal Service, US
Check local telephone directory.

(800) 275-8777

(877) 487-2778
usps.com
travel.state.gov

Nearest location, locator for
passport services offered.
National passport information
center.

P

PATENTS

(SEE ALSO INVENTIONS/INVENTORS)

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact Sheet available.

Commerce, US Dept. of
 Patent & Trademark Office
 Madison Bldg
 600 Dulany St
 Alexandria VA 22314

(800) 786-9199
 (571) 272-1000
uspto.gov
usptoinfo@uspto.gov

Information about patents,
 trademarks, & America Invents Acts.

PAWN SHOPS

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Posts Pawn Broker forms on
 website. Call city clerk's office for
 forms & information on city
 ordinances.

PEDDLERS

(SEE DOOR-TO-DOOR SALES)

Contact Local Municipal Authorities

PENSION PLANS - ERISA

Labor, US Dept. of
 Employee Benefit Security Administration
 Frances Perkins Bldg (866) 487-2365
 200 Constitution Ave NW (866) 444-3272
 Washington DC 20210 (877) 889-5627 TTY
dol.gov/ebsa

For information regarding the
 Employee Retirement Income
 Security Act (ERISA).

Pension Benefit Guaranty Corp
 (physical address) (202) 326-4000
 1200 K St NW Ste 9429 (800) 400-7242
 Washington DC 20005-4026 pbgc.gov
mypension@pbgc.gov

Administers the ERISA if company
 goes out-of- business, or if pension
 plan is terminated. PBGC protects
 the retirement income of nearly 40
 million American workers.

(mailing address)
 PO Box 151750
 Alexandria, VA 22315-1750

PEPPER SPRAY

(SEE ALSO DEFENSE SPRAYS)

PERMITS

Wisconsin Small Business Development Center
 Business Answer Line
 432 N Lake St Rm 423
 Madison WI 53706

(800) 940-7232
 (608) 263-7794
wisconsinsbdc.org
sbdc@uwex.edu

No cost confidential consulting and information on state required permits, state tax laws, and starting a business in Wisconsin. Should also contact local government as local permits may be required.

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way
 Madison WI 53705

(608) 266-2112
 (877) 617-1565
dps.wi.gov

Information on permits for building and professionals

PEST CONTROL OPERATORS

Agriculture, Trade and Consumer Protection, WI Dept. of
 Division of Agriculture Resource Management
 2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911

(608) 224-4548
datcp.wi.gov
DATCPpesticideinfo@wi.gov

Business license pesticide applicator certification, commercial license information; operates landscape pesticide notification registry; administers agrichemical storage and spill laws.

Wisconsin Emergency Management
 2400 Wright St
 PO Box 7865
 Madison WI 53707-7865

(800) 943-0003 (emergency hotline)
 (608) 242-3000
emergencymanagement.wi.gov
dma.wi.gov

Hazardous materials and information about Wisconsin Regional Response Teams and federal reporting.

PESTICIDES

Agriculture, Trade and Consumer Protection, WI Dept. of
 Division of Agrichemical Management
 2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911

(608) 224-5012
 (800) 943-0003
 (608) 224-5296
 (608) 224-4548
 (608) 224-4529
datcp.wi.gov
DATCPpesticideinfo@wi.gov

(M-F 7:45am - 4:30pm) Pesticide spill reporting.
 (After hours) Pesticide Spill reporting.
 Landscape pesticide advance notice registry.
 Lawn care services.
 Pesticide misuse complaints.

P

PESTICIDES CONTINUED

Military Affairs, WI Dept. of
 Wisconsin Emergency Management
 2400 Wright St (800) 943-0003 24-Hr Hotline
 PO Box 7865 (608) 242-3000 Emergency-hazardous materials.
 Madison WI 53707-7865 emergencymanagement.wi.gov
dma.gov

PET OWNERSHIP

Agriculture, Trade and Consumer Protection, WI Dept. of
 Division of Animal Health
 2811 Agriculture Dr (608) 224-4872 Shopping & caring for pets, rabies,
 PO Box 8911 datcp.wi.gov prevention, diseases, & kennel
 Madison WI 53708-8911 problems. Dog breeders & seller
 program, backyard chickens
 information.

Local Sheriff, Humane Officer or Police
 Wisconsin Sheriffs and Deputy Sheriffs Association
 6737 W Washington St Ste 4210 (414) 488-3906 Directory of all Sheriffs, Deputy
 Milwaukee WI 53214 FAX: (414) 246-7704 Sheriffs and local county District
wsdsa.org Attorney's. Humane issues, animals
info@wsdsa.org starving, mistreated.

PET STORES

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128 Advertising & selling practices.
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Agriculture, Trade and Consumer Protection, WI Dept. of
 Division of Animal Health
 2811 Agriculture Dr (608) 224-4889 Dog Seller Program.
 PO Box 8911 (608) 224-4872 Licensing and complaint information.
 Madison WI 53708-8911 datcp.wi.gov

PETROLEUM PRODUCTS

(SEE ALSO FUEL AND GASOLINE)

Agriculture, Trade and Consumer Protection, WI Dept. of
 Weights and Measures Bureau
 Storage Tank Regulations/Petroleum Tank Inspections
 2811 Agriculture Dr (608) 224-4942 Adulterated gasoline, fuel oil,
 PO Box 8911 datcp.wi.gov unlabeled pumps, or contact local
 Madison WI 53708-8911 datcpweightsandmeasures@wi.gov office. Must be reported within 24
 hrs. Measurement problems.

PETROLEUM PRODUCTS CONTINUED

Military Affairs, WI Dept. of
 Wisconsin Emergency Management
 2400 Wright St (800) 943-0003 Emergency hazardous materials.
 PO Box 7865 (608) 242-3232
 Madison WI 53707-7865 emergencymanagement.wi.gov
dma.wi.gov

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (608) 224-4942
 PO Box 8911 datcp.wi.gov LP gas company selling practices
 Madison WI 53708-8911 datcpweightsandmeasures@wi.gov and meter training.

PHARMACY

Safety and Professional Services, WI Dept. of
 Pharmacy Examining Board
 48822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112 Licensing; including pharmacies,
dsps.wi.gov distributors and manufacturers.
 Pharmacists licensed.
 Complaint information.

PHONEBUSTERS

The Canadian Anti-fraud Call Center
 PO Box 686 (888) 495-8501 (10am – 4:45pm, ET)
 North Bay Ontario P1B 8J8 phonebusters.com Educates public about fraudulent
info@antifraudcentre.ca telemarketing, advance fee fraud,
 internet fraud, and ID theft
 companies.

PHOTOGRAPHY AND PHOTOGRAPHIC EQUIPMENT

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov Advertising and selling practices.
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

PHYSICAL THERAPISTS

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112 Licensing.
dsps.wi.gov Complaint information.

P PHYSICIANS, SURGEONS, PHYSICIAN ASSISTANT

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565 Licensing.
 Madison WI 53705 (608) 266-2112 Complaint information.
dsps.wi.gov

PLANTS

Agriculture, Trade and Consumer Protection, WI Dept. of
 Division of Agricultural Resource Management
 2811 Agriculture Dr (608) 224-4500 Regulatory issues, licensing,
 PO Box 8911 datcp.wi.gov shipping/export, nurseries, seed
 Madison WI 53708-8911 DATCPagriculture@wi.gov labelers, ginseng, Christmas Trees
 and other crops.

PLAT REVIEW

Administration, WI Dept. of
 101 E Wilson St 9th Fl (608) 266-3200
 PO Box 1645 doa.wi.gov
 Madison WI 53701 plat.review@wi.gov

PLUMBING

Safety and Professional Services, WI Dept. of
 Division of Industry Services
 4822 Madison Yards Way (877) 617-1565 Code compliance & licensing only. If
 Madison WI 53705 (608) 266-2112 workmanship complaint, should
dsps.wi.gov contact local building inspector
 Credentialing Unfair trade practices.

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128 Home Improvement, ATCP 110.
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

PODIATRIST

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565 Licensed. Number of complaints,
 Madison WI 53705 (608) 266-2112 rules & practice questions for
dsps.wi.gov applicants.

POISON – CALL 911

Call 9-1-1

American Association of Poison Control Centers
 4601 N Fairfax Dr Ste 630 (800) 222-1222
 Alexandria VA 22203 (703) 894-1858
aapcc.org
PoisonHelp.org
info@aapcc.org

Supports the nation's 55 poison centers in their efforts to prevent and treat poison exposure. Provides a primary resource for poisoning information and helps reduce costly emergency department visits through in-home treatment.

Wisconsin Poison Center
 PO Box 1997 Ste C660 (800) 222-1222
 Milwaukee WI 53201-1997 wisconsinpoison.org

Goes to caller's state general poison information and emergencies. 24hr. poison information for all individuals in Wisconsin.

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Packaging & labeling.

POLICE/SHERIFF DEPARTMENT

Wisconsin Sheriffs and Deputy Sheriffs Association
 6737 W Washington St (414) 488-3906
 Ste 4210 wsdsa.org
 Milwaukee, WI 53214 wsdsa.org/resources/directories/
info@wsdsa.org

Information and resources.
 Directory of all Sheriffs and Deputy Sheriffs.

Justice, WI Dept. of
 Division of Criminal Investigation
 PO Box 7857 (608) 266-1671
 Madison WI 53707-7857 doj.state.wi.us

Complaints regarding misconduct in office. Also should contact local Police & Fire Commission.

POLLUTION

(SEE ALSO WASTE CONTROL)

Natural Resources, WI Dept. of
 Air Program
 101 S Webster St (888) 936-7463
 PO Box 7921 (608) 266-2856
 Madison WI 53703 dnr.wi.gov

(7am – 10pm) Air pollution complaints.
 Regional offices handle complaints.

P

POLLUTION CONTINUED

Natural Resources, WI Dept. of
Bureau of Waste Management
PO Box 7921
Madison WI 53707-7921

(262) 884-2342
(800) 943-0003
dnr.wi.gov

Hazardous material/waste spills,
information.

Natural Resources, WI Dept. of
Water Resource Management
101 South Webster St
PO BOX 7921
Madison WI 53707-7921

(608) 266-7768
(888) 936-7463
(800) 847-9367
dnr.wi.gov

General information about water,
streams, rivers, but not drinking
water.
Violation hotline.

PORNOGRAPHY

Local Postal Service

about.usps.com/forms/ps1500.pdf

To avoid receiving unsolicited
obscene mail, fill out Form 1500,
which is available at individual's
local post office or online.

Local City Clerk

Check local telephone directory for
address and telephone number. City
ordinance.

Justice, WI Dept. of
Division of Criminal Investigation
PO Box 7857
Madison WI 53707-7857

(608) 266-1221
(608) 266-1671
doj.state.wi.us

POSTAL INSPECTORS

Postal Inspection Service, US
Criminal Investigations Service Center
Attn: Mail Fraud
433 W Harrison St Rm 3255
Chicago IL 60699-3255

(877) 876-2455
(800) 275-8777
postalinspectors.uspis.gov
uspis.gov/report/

Mail service issues, mail theft or ID
theft, mail fraud & customer support.
To report crime.

POSTAL INSPECTORS CONTINWUED

Postal Crime Hotline
 Attn: Hotline USPS OIG (877) 876-2455 Fraud, waste, misconduct within the
 1735 North Lynn St usps.oig.gov Postal Service.
 Arlington, VA 22209-2020

Postal Zip Code Information (800) 275-8777 General information.
 usps.com

POULTRY

(SEE ALSO FOOD)

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison, WI 53708-8911

POWER OF ATTORNEY

(SEE ALSO LAWYER REFERRAL SERVICES)

Health Services, WI Dept. of
 Division of Public Health
 Attn: POA (608) 266-2536 Advanced directive forms available
 1 W Wilson St dhs.wi.gov online or upon written request. Send
 PO Box 2659 SASE with request.
 Madison WI 53701-2659

POWER TOOLS

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128 Tool safety.
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

PRENEED SELLERS

(SEE CEMETERIES)

PREPAID MAINTENANCE LIEN

Financial Institutions, WI Dept. of
 4822 Madison Yards Way (800) 452-3328 (M-F 7:45am – 4:30pm)
 North Tower (608) 261-9555 Escrow/bond requirements, Wis.
 Madison WI 53705 wdfi.org Stats. § 779.87(3).

P

PRE-RECORDED MESSAGES

(SEE ALSO TELEPHONE)

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact Sheet available. Robocalls.

PRESCRIPTIONS

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

Prescription Drug Monitoring Program (PDMP).

PRICE COMPARISON ADVERTISING

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

For specific information regarding DATCP Wis. Adm. Code ch. ATCP 124. Fact Sheet available.

PRICE DISCREPANCIES

Agriculture, Trade and Consumer Protection, WI Dept. of
 Weights and Measures Bureau
 2811 Agriculture Dr (608) 224-4942
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 datcpweightsandmeasures@wi.gov

Wis. Stats. ch. 98, §§ 98.08 & 98.26 Weights & Measures.

PRICE FIXING

Justice, WI Dept. of
 17 W Main St 5th Fl (608) 266-1221
 PO Box 7857 doj.state.wi.us
 Madison WI 53707-7857

Consumer protection and antitrust unit. Chapter 133 antitrust laws.

PRICE MARKUP

(SEE ALSO MINIMUM MARKUP, TRADE PRACTICES, ORDERS ON UNFAIR, OR UNFAIR SALES ACT)

PRICE SCANNING

Agriculture, Trade and Consumer Protection, WI Dept. of
 Weights and Measures Bureau
 2811 Agriculture Dr (608) 224-4942
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 datcpweightsandmeasures@wi.gov

Scanned pricing errors.

PRISONER APPEALS

Corrections, WI Dept. of
 3099 E Washington Ave (608) 240-5000
 PO Box 7925 doc.wi.gov
 Madison WI 53707-7925

PRISONS

(SEE ALSO CORRECTIONS, WI DEPT OF)

PRIVACY

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (608) 224-4976 Information available online.
 PO Box 8911 (800) 422-7128
 Madison WI 53708-8911 datcp.wi.gov
DATCPHotline@wisconsin.gov

Privacy Rights Clearinghouse
 3033 Fifth Ave Ste 223 (619) 298-3396 Non-profit that empowers individuals
 San Diego CA 92103 privacyrights.org to protect their privacy by providing
 one-to-one assistance, creating
 educational publications, and
 advocating for consumer friendly
 policy.

PRIVATE DETECTIVES AND AGENCIES

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565 Licensing. Number of complaints.
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

PRIVATE FOUNDATIONS

Justice, WI Dept. of
 17 W Main St 5th Fl (608) 266-1221 Original tax form 990 filed with
 PO Box 7857 doj.state.wi.us Revenue. Copies are filed in WI
 Madison WI 53707-7857 Dept. of Justice. IRS requirement.

PRIZE OFFERS

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128 Fact Sheet available.
 PO Box 8911 (608) 224-4976
 Madison WI 53708-8911 datcp.wi.gov
DATCPHotline@wisconsin.gov

P PROBATE, WILLS, ESTATES

(SEE ALSO LIVING WILLS OR WILLS, ESTATES)

State Bar of Wisconsin
 5302 Eastpark Blvd (800) 362-9082
 PO Box 7158 (800) 728-7788
 Madison WI 53707-7158 (608) 257-3838
wisbar.org/forpublic/inneedinformation
service@wisbar.org

Health Services, WI Dept. of
 Division of Public Health (608) 266-2536
 Attn: POA dhs.wi.gov
 1 W Wilson St
 PO Box 2659
 Madison WI 53701

Advanced directive forms available online or by sending in self-addressed stamped envelope. Identify which forms are needed.

PRODUCT SAFETY

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Complaints.
 Advertising and packaging.

Consumer Product Safety Commission, US
 4330 E West Hwy (800) 638-2772
 Bethesda MD 20814 (301) 504-0124 FAX
cpsc.gov

(M-F 8am – 5:30pm)
 Mission is to protect the public against unreasonable risks of injury or death from consumer products through education, safety standard activities, regulation, and enforcement.

Public Interest Research Group, US (PIRG)
 The Federation of State PIRGS (303) 801-0582
 1543 Wazee St Ste 460
 Denver, CO 80202 (800) 838-6554
uspirg.org

US PIRG is an advocate for the public interest.
 Members.

Safe Kids Worldwide
 1255 23rd St NW Ste 400 (202) 662-0600
 Washington DC 20037-1151 safekids.org

Help prevent accidental childhood injury.

PRODUCT SAFETY CONTINUED

recalls.gov	(800) 638-2772 recalls.gov info@cpsc.gov	A one stop shop for US Government recalls.
Transportation, WI Dept. of 4822 Madison Yards Way PO Box 7910 Madison WI 53707-7910	(608) 266-1425 dot.state.wi.us	Child safety seats.
Transportation, US Dept. of National Highway Traffic Safety Administration 1200 New Jersey Ave SE West Bldg Washington DC 20590	(800) 327-4236 (888) 424-9153 TTY safercar.gov	Auto Safety Hotline: recalls, safety, crash ratings, car seat laws and guidelines, defects, and complaints.
US Food & Drug Administration - Madison 700 Regent St Ste 202 Madison WI 53715	(608) 264-5332 fda.gov	
Food & Drug Administration - Milwaukee 2675 N Mayfair Rd Ste 480 Milwaukee WI 53226	(414) 326-3960 fda.gov	
Food & Drug Administration - Green Bay 211 N Broadway #202 Green Bay WI 54303	(920) 433-3924 fda.gov	
Food & Drug Administration - National 10903 New Hampshire Ave Silver Spring MD 20903-0002	(888) 463-6332 fda.gov	

PROFIT-SHARING PLANS

(SEE ALSO PENSION PLANS)

P

PROPANE GAS

(SEE ALSO FUEL AND GASOLINE)

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (608) 224-4942
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPWeightsAndMeasures@wi.gov

For weights and measures price accuracy.

PROPERTY ASSESSMENTS

Local city clerk

Disputes handled through local government appeal process. Contact clerk of municipality for procedure for filing an appeal. The Dept. of Revenue publishes the name of each municipality's assessor and contact information at: revenue.wi.gov/DORPublications/assrlist.pdf

PROPERTY TAX RELIEF

Revenue, WI Dept. of
 2135 Rimrock Rd (608) 266-2772
 PO Box 8971 revenue.wi.gov
 Madison WI 53708-8971

Tax relief credits.

PSYCHOLOGISTS/PSYCHOLOGY EXAMINING BOARD

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

Licensing of psychiatrists. Complaint information.

PUBLIC ACCOUNTANTS

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565
 PO Box 7190 (608) 266-2112
 Madison WI 53707-7190 (608) 266-2264 FAX
dsps.wi.gov
dsps@wisconsin.gov

Certified Public Accountants. Complaint information.

PUBLIC DEFENDER – ADMINISTRATION DIVISION

Wisconsin State Public Defender
 Administration Division (608) 266-9150
 17 S Fairchild St 2nd Fl (608) 266-0087
 Madison WI 53703 wisspd.org

Trial & appellate work, only criminal offices. This office will refer people to the correct office by county.

PUBLIC INSTRUCTION

Public Instruction, WI Dept. of
 Public Education (800) 441-4563 State education agency for
 125 S Webster St (608) 266-3390 Wisconsin.
 PO Box 7841 dpi.wi.gov
 Madison WI 53707-7841

PUBLIC RECORDS (ACCESS TO)

Justice, WI Dept. of
 Office of Open Government
 PO Box 7857 (608) 267-2220 Wis. Stats. §§ 19.31 to 19.39,
 Madison WI 53707-7857 doj.state.wi.us Wisconsin Public Records Law.

PUBLIC SERVICE COMMISSION

(SEE ALSO UTILITIES)

Public Service Commission, WI
 4822 Madison Yards Way (888) 816-3831 Utility complaint mediation and
 N Twr 6th Fl (608) 266-5481 information.
 PO Box 7854 psc.wi.gov
 Madison WI 53705-7854

PUBLIC WAREHOUSE KEEPERS

Agriculture, Trade and Consumer Protection, WI Dept. of
 Trade Bureau
 2811 Agriculture Dr (608) 224-4989
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911

PUBLISHING

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128 Fact Sheet available.
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

PURCHASE MADE OVERSEAS

(SEE ALSO OVERSEAS CRIME VICTIMS)

PYRAMID SCHEMES

(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES OR CHAIN DISTRIBUTORSHIPS)

Q

QUACKERY - MEDICAL

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr (800) 422-7128
PO Box 8911 datcp.wi.gov
Madison, WI 53708-8911

Fact Sheet available.

RADIATION ISSUES

Health Services, WI Dept. of
1 W Wilson St
Madison WI 53703

(608) 266-1865
dhs.wi.gov
dhswebmaster@dhs.wisconsin.gov

RADON

Health Services, WI Dept. of
1 W Wilson St
PO Box 2659
Madison WI 53703

(888) 569-7236
dhs.wi.gov

State wide radon information. Radon test kits.

RAFFLES

(SEE ALSO **CONTESTS**)

Administration, WI Dept. of
Division of Gaming
3319 W Beltline Hwy 1st Fl
PO Box 8979
Madison WI 53708-8979

(608) 270-2552
doa.wi.gov
DOADOGcharitablegaming@wi.gov

Charitable raffles.

RAILROADS

Commissioner of Railroads, Office of
Railroad Safety
4822 Madison Yards Way Ste 5633
Madison WI 53705

(608) 261-8221
(608) 261-8220 FAX
ocr.wi.gov

General railroad regulations, crossing conditions, repair, and safety.

Transportation, WI Dept. of
Bureau of Railroads and Harbors
4822 Madison Yards Way
PO Box 7910
Madison WI 53707-7910

(608) 266-0189
dot.wi.gov

Wis. Stats. § 85

R

REAL ESTATE

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

Licensing of salespersons and brokers. Real estate disclosure law, whether sold by realtors or owners. Complaint information.

Wisconsin Realtor's Association
 4801 Forest Run Rd Ste 201 (608) 241-2047
 Madison WI 53704-7337 (608) 241-2901
 (800) 279-1972
wra.org
wra@wra.org

(M-F 8:30am – 5pm)
 Sells standard landlord/tenant lease and other property management forms.

REBATES

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact Sheet available.

RECALLS

(SEE ALSO PRODUCT SAFETY OR AUTO SAFETY)

National Highway Traffic Safety Administration (NHTSA)
 1200 New Jersey Ave SE W Bldg (888) 327-4236
 Washington DC 20590 (800) 424-9153 TTY
safercar.gov

Auto recalls.

Consumer Product Safety Commission, US
 4330 E West Hwy (800) 638-2772
 Bethesda MD 20814 (301) 504-0025 FAX
 (301) 504-0124 FAX
cspc.gov
recalls.gov

Regulations, laws and standards and list of safety household products on recall.

RECREATION

Natural Resources, WI Dept. of
 101 S Webster St (888) 936-7463 Information: general, fishing,
 PO Box 7921 (608) 266-2621 hunting, camping, parks, boating, ski
 Madison WI 53707-7921 dnr.wi.gov trails, snowmobiling, and ATV/UTV.

Tourism, WI Dept. of
 201 W Washington Ave (800) 432-8747 Wisconsin State Parks, vacation
 Madison WI 53703 (608) 266-2161 destinations, event listing, and trip
travelwisconsin.com planning.

RECREATIONAL VEHICLES

Transportation, WI Dept. of
 Motor Vehicle Division
 4822 Madison Yards Way (608) 266-1425 Dealers license.
 PO Box 7910 dot.wi.gov
 Madison WI 53707-7910 DealerLicensingUnit@dot.wi.gov

RECYCLERS

Associated Recyclers of Wisconsin (AROW)
 1100 Main St Ste 120 (715) 343-0722 AROW is a non-profit association
 PO Box 54 recyclemorewisconsin.org/arow that provides statewide proactive
 Stevens Point WI 54481-0054 leadership on waste reduction and
 recycling through education,
 advocacy, collaboration, programs,
 and services.

Natural Resources, WI Dept. of
 Waste and Materials Management Program
 101 S Webster St (888) 936-7463
 PO Box 7921 (608) 267-7550
 Madison WI 53707-7921 (608) 381-0960 (office mobile)
dnr.wi.gov/topic/recycling
jennifer.semrau@wi.gov

REFINANCING COMPANIES

(SEE ALSO MORTGAGE COMPANIES)

REFERRAL SELLING

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128 ATCP 121.
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

R

REFRIGERANT

(SEE ALSO MOBILE AIR CONDITIONING)

REFUND POLICIES

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact Sheet available.

REMODELING

(SEE ALSO HOME IMPROVEMENT)

RENT ABATEMENT

(SEE ALSO BUILDING CODES/INSPECTORS OR LANDLORD/TENANT)

Fitchburg (608) 270-4200
 Madison Building Inspection (608) 266-4551
 Kenosha (262) 653-4263
 Milwaukee Building Inspection (414) 286-2268
 Wausau (715) 261-6500

RENT-TO-OWN

Financial Institutions, WI Dept. of
 4822 Madison Yards Way N Twr (800) 452-3328
 Madison WI 53705 (608) 261-9555
wdfi.org

(M-F 7:45am – 4:30pm)

RENTING

(SEE ALSO LANDLORD/TENANT)

Commercial
 Residential

Portions of Chapter 704.
 Contact an attorney.
 See LANDLORD/TENANT.

REPOSSESSION OF FINANCED GOODS

(SEE ALSO FINANCIAL INSTITUTIONS)

Financial Institutions, WI Dept. of
 4822 Madison Yards Way N Twr (608) 261-9555
 Madison WI 53705 (800) 452-3328
wdfi.org

Wisconsin Consumer Act.

RESPIRATORY CARE PRACTITIONERS

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565
 PO Box 8935 (608) 266-2112
 Madison WI 53708-8935 dsps.wi.gov

Licensing. Can also file complaint.

RESTAURANT

(SEE ALSO BEVERAGE LICENSING)

Agriculture, Trade and Consumer Protection, WI Dept. of
 Division of Food and Recreational Safety
 2811 Agriculture Dr (608) 224-4700
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911

Licensing of restaurants, mobile
 restaurants, temporary restaurants.
 Restaurant permit, vending
 machines, sanitation and
 certification of food managers.

RESTROOMS

(SEE ALSO SANITARY FACILITIES)

RETIREMENT PLANS

(SEE ALSO PENSION PLANS)

RETIREMENT HOMES

(SEE ALSO **ELDERLY**)

Board on Aging & Long Term Care
 1402 Pankratz St. Ste 111 (800) 815-0015
 Madison WI 53704 (800) 242-1060
longtermcare.wi.gov

Ombudsman Help Line.
 MEDIGAP Help Line

Health Services, WI Dept. of
 Division of Quality Assurance (800) 642-6552
 1 W Wilson St (608) 266-8481
 Madison, WI 53703

RETURN POLICIES

(SEE ALSO PRODUCT SAFETY)

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact Sheet available.

REVENUE, WISCONSIN DEPT. OF

(SEE ALSO **TAX**)

Revenue, WI Dept. of
 2135 Rimrock Rd (608) 266-2772
 Madison WI 53713 (608) 267-0834 FAX
 PO Box 8949 revenue.wi.gov
 Madison WI 53708-8949 DORincome@wi.gov

(M-F 7:45am – 4:30pm)
 Individuals and businesses.

R

REVERSE MORTGAGES

(SEE ALSO **MORTGAGES**)

ROAD CONDITIONS

(SEE ALSO **TOURISM**)

RUNAWAY HOTLINE

National Runaway Safeline
3141 B N Lincoln Ave
Chicago IL 60657

(773) 880-9860
(800) 786-2929 [800-RUN-AWAY]
1800runaway.org

Assistance and support for youth in crisis.

RUSTPROOFING

(SEE ALSO **AUTOMOBILES**)

SAFETY AND PROFESSIONAL SERVICES, WI DEPT OF

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565
 PO Box 8935 (608) 266-2112
 Madison WI 53708-8935 dsps.wi.gov

Licensing and complaints for business, health and trade professions. Also Boxing/MMA, Manufactured Homes, and Division of Industry Services Programs.

SALES TAX

(SEE ALSO TAX)

SALVAGE DEALERS

Transportation, WI Dept. of
 Dealer Section
 4822 Madison Yards Way
 Madison WI 53705

(608) 266-1425
dot.wi.gov
dealerlicensingunit@dot.wi.gov

(M-F 7:45am – 4:30pm)
 License required.

SAVINGS AND LOAN COMMISSION

(SEE ALSO BANKS)

Financial Institutions, WI Dept. of
 Division of Banking
 4822 Madison Yards Way N Twr
 Madison, WI 53707-7876

(800) 452-3328
 (608) 261-7578
wdfi.org

(M-F 7:45am – 4:30pm)
 Inquiries regarding state chartered saving & loan institutions only. Regulates practices of savings and loans.

Comptroller of the Currency, Office of
 Customer Assistance Group
 1301 McKinney St, Ste 3450
 Houston, TX 77010

(800) 613-6743
 (800) 877-8339 TTY
 (713) 336-4301 FAX
helpwithmybank.gov

Federal Institution. Questions regarding national banks and federal savings associations. File a complaint against your financial institution.

SCALPING

(SEE ALSO TICKET SCALPING)

SCANNING

(SEE ALSO PRICE SCANNING)

S

SCHOOLS

(SEE ALSO BUSING - SCHOOL)

DSPS Educational Approval Program (formerly the Educational Approval Board)
 4822 Madison Yards Way (608) 266-2122 Inspects & approves schools and
 PO Box 7920 dsps.wi.gov courses of instruction of continuing
 Madison WI 53707-7920 DSPSEAP@wi.gov education. (Doesn't answer
 questions for K-12).

Transportation, WI Dept. of
 Motor Vehicle Division
 4822 Madison Yards Way (608) 264-7495 Commercial driving schools
 PO Box 7920 (608) 264-7049 Complaints. Licensing – CDL.
 Madison WI 53707-7920 dot.wisconsin.gov
dotdrvtrnschool@dot.wi.gov

Local School Board
 Check blue pages of local telephone directory. Public K through 12. Contact local
 school administrative offices or
 search on internet for local phone
 number and names of school board
 members.

Workforce Development, WI Dept. of
 Bureau of Apprenticeship Standards
 201 E Washington Ave Rm E100 (608) 266-3332 Inquiries relating to apprenticeship/
 PO Box 7972 dwd.wisconsin.gov/apprenticeship indenture in construction, service or
 Madison WI 53707 industrial trades. NOT a placement
 agency; employer must sponsor
 employee in this training.

Public Instruction, WI Dept. of
 Bureau of School Mgmt Services Team Federal Aid & Audit Section
 125 S Webster St (608) 266-3390 School busing Initial contact.
 Madison WI 53703 (800) 441-4563 Local school district federal aid.
dpi.wi.gov/sms

SCHOOLS CONTINUED

Wisconsin Technical College System 4622 University Ave PO Box 7874 Madison WI 53707-7874	(608) 266-1207 (608) 267-2483 TTY wtcsystem.edu	General number. Information about Wisconsin's 16 technical colleges, apprenticeship, financial aid, and college contacts.
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Higher Educational Aids Board 4822 Madison Yards Way PO Box 7885 Madison WI 53707-7885	(608) 267-2206 (608) 267-2808 FAX heab.wi.gov heabmail@wisconsin.gov	State agency responsible for financial aid system, grant management and oversight of Wisconsin's scholarship and loan programs.
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SECOND-HAND SHOPS

(SEE ALSO PAWN SHOPS)

SECRET SERVICE

Secret Service, Madison 660 W Washington Ave Ste 305 Madison WI 53703	(608) 264-5191 secretservice.gov	US Secret Service is a federal law enforcement agency with headquarters in Washington DC and more than 150 offices throughout the US and abroad.
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Secret Service, Milwaukee 517 E Wisconsin Ave Rm 572 Milwaukee WI 53202	(414) 297-3587	
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SECRET WARRANTIES

(SEE ALSO WARRANTIES)

SECRETARY OF STATE, WI OFFICE OF

Secretary of State, WI Office of B41 West State Capitol Madison WI 53702	(608) 266-8888 (608) 266-5503 (608) 266-3159 FAX sos.wi.gov statesc@wi.gov	Main number & public records. Budget & personnel. Apostilles & Authentications. Publication of State laws.
PO Box 7848 Madison WI 53707-7848		

S

SECURITIES

Financial Institutions, WI Dept. of

Division of Securities

4822 Madison Yards Way N Twr

Madison WI 53705

(608) 266-2139

(608) 261-9555

(800) 472-4325

wdfi.org

For persons seeking investor protection regarding legitimacy or legality of securities or franchise investment. Oversees fraud or misrepresentation in securities and franchise transactions. Licenses all dealers, agents, and advisors. Makes appropriate rules and regulations in public interest. DFI must approve all advertising of securities before they can be circulated.

Securities Exchange Commission, US

175 W Jackson Blvd Ste 900

Chicago IL 60604

(800) 732-0330

(312) 353-7390

sec.gov

chicago@sec.gov

Federal toll free.

Chicago field office.

SECURITY DEPOSIT

(SEE ALSO LANDLORD/TENANT)

SELF DEFENSE

(SEE ALSO DEFENSE SPRAYS)

SEMI-TRACTOR TRAILERS

Contact an attorney
Auto repair law does not apply.

SENIORS

(SEE ALSO ELDERLY)

SEPTIC SYSTEM COMPLAINTS

Safety and Professional Services, WI Dept. of
 Division of Industry Services -Plumbing Products
 4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov Complaints involving septic system
 installation. Approval of septic
 additives.

Natural Resources, WI Dept. of
 101 S Webster St (888) 936-7463
 Madison WI 53703 (800) 943-0003
dnr.wi.gov Spills and violations reporting.

SEXUAL OFFENDER REGISTRY

Justice, US Dept. of
 950 Pennsylvania Ave NW (202) 514-2000
 Washington DC 20530-0001 nsopw.gov National general information line.
 National sex offender public
 website.

SHERIFF DEPARTMENTS

Wisconsin Sheriffs and Deputy Sheriffs Association
 6737 W Washington St (414) 488-3906
 Suite 4210 wsdsa.org
 Milwaukee, WI 53214 wsdsa.org/resources/directories/ Directory of Sheriffs and Deputy
 Sheriffs.

Justice, WI Dept. of
 Division of Criminal Investigation
 17 W Main St 5th Fl (608) 266-1671
 PO Box 7857 doj.state.wi.us
 Madison WI 53707-78577 Complaints regarding misconduct in
 office only.

Secret Service, US
 Milwaukee Field Office (414) 297-3587
 517 E Wisconsin Ave Rm 572
 Milwaukee WI 53202

Secret Service, US (608) 264-5191
 Madison Field Office
 660 W Washington Ave Ste 305
 Madison, WI 53703

S

SILVER

Financial Institutions, WI Dept. of
Securities

4822 Madison Yards Way
Madison WI 53705

(800) 472-4325
(608) 266-1064
(608) 266-2139
wdfi.org

Licensing.
Examiner of the day.

Commodities Futures Trading Commission, US

Three Lafayette Center
1155 21st St NW
Washington DC 20581

(866) 366-2382
(202) 418-5000
(202) 418-5521 FAX
cftc.gov

SLAMMING

(SEE ALSO TELECOMMUNICATIONS)

Unauthorized switching of long
distance telephone service.

SMALL BUSINESS

(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES, DISTRIBUTORSHIPS, OR FRANCHISE)

Small Business Administration, WI

740 Regent St Ste 100
Madison WI 53715

(608) 441-5263
sba.gov
wisconsin@sba.gov

Small Business Administration, WI

310 W Wisconsin Ave Ste 580W
Milwaukee WI 53203

(414) 297-3941
sba.gov
wisconsin@sba.gov

Small Business Administration, US

409 3rd St SW
Washington DC 20416

(800) 827-5722
(800) 659-2955 (Disaster Loans)
sba.gov
wisconsin@sba.gov

Administration, WI Dept. of

Minority, Woman-Owned and Disabled Veteran-Owned Business Enterprise Program

101 E Wilson St 9th Floor
PO Box 7970
Madison WI 53707

(608) 267-9550
(608) 267-0600 (Fax)
wisdp.wi.gov

SMALL BUSINESS CONTINUED

Natural Resources, WI Dept. of
 Small Business Environmental Assistance Program
 (855) 889-3021
 (608) 266-2621
 (608) 267-6817
dnr.wi.gov

SMALL CLAIMS

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128 Fact Sheet available.
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Judicial Commission, WI
 110 E Main St Rm 700 (608) 266-7637 General information line.
 Madison WI 53703 wicourts.gov/services/public/complaint.htm To file a complaint/grievance against
 judges/court commissioners,
 interpreters, or attorneys.

Small Claims Court Numbers
wicourts.gov Check blue pages in local telephone
 directory.

SMOKE ALARMS

(SEE ALSO FIRE AND BURGLARY ALARMS & SMOKE DETECTORS)

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565 Smoke and carbon monoxide
 Madison, WI 53705 (608) 266-2112 alarm requirements.
dsps.wi.gov

SMOKING

Wisconsin Department of Health Services
 1 W Wilson St (608) 266-1865 Smoking data. Tobacco quit
 Madison, WI 53703 (800) Quit Now line 24/7.

S

SNOWMOBILES

(SEE ALSO RECREATIONAL VEHICLES)

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Manufacturer defect.

Natural Resources, WI Dept. of
 101 S Webster St (888) 936-7463
 Madison WI 53703 (608) 266-2621
dnr.wi.gov

Snowmobile safety programs, ATV and snowmobile registration.

SOCIAL SECURITY

(SEE ALSO ELDERLY)

Social Security Administration, US
 Office of Public Inquiries
 1100 West High Rise (800) 269-0271
 6401 Security Blvd (800) 772-1213
 Baltimore MD 21235 ssa.gov

Fraud line.
 Nationwide service. If caller needs to be seen in person, they will be referred to the correct area office, or visit website. Many free publications available.

SOCIAL WORKERS

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

Licensing.
 Complaint information.

SODA WATER BEVERAGE

Agriculture, Trade and Consumer Protection, WI Dept. of
 Trade Practices Bureau
 2811 Agriculture Dr (608) 224-4925
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911

Price discrimination.

SOLAR ENERGY

Focus on Energy, WI
 Focus on Energy
 1 S Pinckney St Ste 340 (800) 762-7077
 Madison WI 53703 focusonenergy.com
focusinfo@focusonenergy.com

Solar info packet available.

SOLAR ENERGY CONTINUED

Housing and Economic Development Authority (WHEDA), WI
 201 W Washington Ave Ste 700 (608) 266-7884
 Madison WI 53703 (800) 334-6873
 PO Box 1728 wheda.com
 Madison WI 53701-1728

Low interest home improvement loans.

611 W National Ave Ste 110 (800) 628-4833
 Milwaukee WI 53204 (414) 227-4039

SOLICITATIONS

(SEE ALSO CHARITABLE GAMES, ORGANIZATIONS & SOLICITATIONS)

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Brochures available: Door to door home solicitation, sales in hotel rooms, fairs, telephone sales, and mailings.

SPEECH PATHOLOGISTS

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

Licensed.
 Complaint information.

SPACE HEATERS/STOVES

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

SPAM

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Unauthorized e-mail messages.

Federal Trade Commission (FTC), US
 Consumer Response Center
 600 Pennsylvania Ave NW (877) 382-4357
 Washington DC 20580 (202) 326-3300
ftc.gov
spam@uce.gov

S

SPAM CONTINUED

North American Securities Administrators Association Inc (NASAA)
 750 First St NE Ste 1140 (202) 737-0900 Investments.
 Washington DC 20002 nasaa.org

Securities & Exchange Commission, US
 100 F St NE (888) 732-6585 Stock scams.
 Washington DC 20549-0213 (800) 732-0330
 (202) 551-8808 Washington DC office line.
sec.gov
enforcement@sec.gov

Postal Inspection Service, US
 Criminal Investigations Service Center
 ATTN: Mail Fraud (877) 876-2455 Online complaint form on website
 433 W Harrison St Rm 3255 postalinspectors.uspis.gov Mail fraud.
 Chicago IL 60699-3255

Food and Drug Administration (FDA), US
 10903 New Hampshire Ave (888) 463-6332 Info about prescription drugs and
 Silver Spring MD 20993 (866) 300-4374 other health care products. Can also
 report online pharmacy problems.
 Tips for online pharmacy use.
fda.gov/drugs/quick-tips-buying-medicines-over-internet/besaferx-your-source-online-pharmacy-information
webcomplaints@ora.fda.gov Report online pharmacy problems.

STATE AGENCIES – WISCONSIN

Wisconsin Statewide Agency Directory
wisconsin.gov/Pages/AllAgencies.aspx For list of Wisconsin state agencies.

STATE BAR OF WISCONSIN

State Bar of Wisconsin
 5302 Eastpark Blvd (800) 728-7788 Nationwide.
 Madison WI 53718 (608) 257-3838 Madison office.
 PO Box 7158 (800) 444-9404 Auto Attendant.
 Madison WI 53707-7158 wisbar.org Verification of attorney license.
service@wisbar.org

STATE BILLS

(SEE ALSO LEGISLATION)

STATE EMPLOYEES DIRECTORY

State of Wisconsin Employee Directory

(608) 266-2211
stateempdir.wi.gov

Automated – voice activated.
 Online search by name, phone number, or email address.

STATE LABS

Laboratory of Hygiene, WI
 465 Henry Mall
 Madison WI 53706

(800) 862-1013
 (608) 262-6386
 (608) 263-3280
slh.wisc.edu

Toll Free clinical laboratories.
 Clinical laboratories.
 Emergencies 24/7.

Laboratory of Hygiene, WI
 2601 Agriculture Dr
 Madison WI 53718

(800) 442-4618
 (608) 224-6202
 (800) 446-0403

 (800) 462-5261
slh.wisc.edu

Environmental testing, forensic toxicology, and water testing/kits.
 WI Occupational Health lab (Industrial hygiene).
 WSLH Proficiency Testing.

Laboratory of Hygiene, WI
 2810 Walton Commons Ln
 Madison WI 53718

(608) 226-5240
 (800) 947-0553
slh.wisc.edu

Wiscon Health.
 Wiscon Safety.

STATE PATROL

Transportation, WI Dept. of State Patrol
 4822 Madison Yards Way
 9th Floor South
 Madison WI 53705

(844) 847-1234
wisconsindot.gov/statepatrol

Promotes highway safety, law enforcement

STATUE OF LIMITATIONS

6 yrs. – property damage, medical bills.
 3 yrs. – personal injury.

STATUTES (COPIES OF)

Administration, WI Dept. of Document Sales and Distribution
 PO Box 7840
 Madison WI 53707-7840

(608) 266-0341
legis.state.wi.us/rsb/statutes
docsales@doa.state.wi.us

STOCKS AND BONDS

(SEE ALSO SECURITIES)

S

STORAGE

(SEE ALSO MOVING)

STORAGE TANKS

Agriculture, Trade and Consumer Protection, WI Dept. of

Weights and Measures Bureau

2811 Agriculture Dr

PO Box 8911

Madison WI 53708-8911

(608) 224-4942

datcp.wi.gov

datcpweightsandmeasures@wi.gov

Storage tank regulations, storage tanks both under and above ground: non-leaks and non-spills.

Natural Resources, WI Dept. of

101 S Webster St

PO Box 7921

Madison WI 53707-7921

(888) 936-7463

(608) 266-2621

dnr.wi.gov

STRAY VOLTAGE

Safety and Professional Services, WI Dept. of

Division of Industry Services

4822 Madison Yards Way

Madison WI 53705

(877) 617-1565

(608) 266-2112

dsps.wi.gov

Public Service Commission, WI

4822 Madison Yards Way

North Tower 6th Floor

Madison WI 53705

(888) 816-3831

(608) 266-5481

psc.wi.gov

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Agriculture Development

Rural Electrical Power Services

2811 Agriculture Dr

PO Box 8911

Madison WI 53708

(608) 224-5095

datcp.wi.gov/Pages/Growing_WI/RuralElectricPowerServices.aspx

farmcenter@wisconsin.gov

Wisconsin Farm Center Farmer Assistance Hotline: stray voltage assessment application.

STUDENT LOANS

Wisconsin Technical College Systems

4622 University Ave

PO Box 7874

Madison WI 53705-7874

(608) 266-1207

(800) 947-6644 TTY

wistechcolleges.org

Complaints regarding technical colleges.

Grant information to expand/assist education, not student grants/loans.

SUICIDE PREVENTION

National Suicide Prevention Lifeline

(800) 273-TALK (8255)
suicidepreventionlifeline.org

24-hr toll free. Serving everyone including veterans and military.

SURPLUS

General Service Administration, US

2200 Crystal Dr Ste 706
 Arlington VA 22202
 (800) 488-3111
 (202) 357-5844
 (844) 472-4111
 (866) 333-7472
usa.gov/buy-from-governmentgsaauctions.gov
gsa.gov
govsales@gsa.gov

Used government equipment and property seized by US Dept. of Justice.
 Listing of items for sale.

US Marshal's Service
 Asset Forfeiture Program

(703) 740-9880
 (202-307-9100
usmarshals.gov/assets
us.marshals@usdoj.gov

Surplus/confiscated goods sales info.
 General information.

US Marshal Eastern District of Wisconsin (E/WI)

US Courthouse
 517 E Wisconsin Ave Ste 38
 Milwaukee WI 53202
 (414) 297-3707
usmarshals.gov/district/wi-e

US Marshal Western District of Wisconsin (W/WI)

120 N Henry St Rm 440
 Madison WI 53703
 (608) 661-8300
usmarshals.gov/district/wi-w

Public Instruction, WI Dept. of

Surplus Food
 School Nutrition Team
 125 S Webster St
 PO Box 7841
 Madison WI 53707-7841
 (800) 441-4563 x4
dpi.wi.gov

Surplus food application for qualified organizations/distributors. Not for individuals.

S

SURVEYING

(SEE ALSO LAND SURVEYORS)

SWEEPSTAKES

(SEE ALSO CONTESTS)

SWIMMING POOLS

(SEE ALSO ENVIRONMENTAL SANITATION)

TANNING BOOTHS AND DEVICES/SUNLAMPS

Food & Drug Administration, US
 Center for Devices & Radiological Health
 10903 New Hampshire Ave (888) 463-6332 FDA – labels on devices/sun- lamps.
 Silver Spring MD 20993 fda.gov

Federal Trade Commission (FTC)
 Bureau of Consumer Protection
 Consumer Response Center (877) 382-4357 FTC Information Line – false,
 600 Pennsylvania Ave NW ftc.gov misleading, deceptive advertising
 Washington DC 20580 claims.

Consumer Product Safety Commission, US
 4330 East West Hwy (800) 638-2772 Obtain product safety information or
 Bethesda MD 20814 (301) 504-7923 report unsafe products.
cpsc.gov

Health Services, WI Dept. of
 1 W Wilson St (608) 266-1865 Hygiene/sanitation issues.
 Madison WI 53703 dhs.wi.gov

TATTOO REGULATION

Tattoos –local governments Check local municipality for
 ordinances.

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (608) 266-2112 Tattoos, Wis. Stats. §463.10
 Madison WI 53705 (877) 617-1565 Body Piercing, Wis. Stats. §463.14.
dps.wi.gov

T

TAX

(SEE ALSO HOMESTEAD PROPERTY TAX CREDIT PROGRAM)

Internal Revenue Service (IRS), US

Department of the Treasury

Internal Revenue Service (877) 829-5500
 Kansas City MO 64999 (800) 829-1040

Federal tax information
 (personalized help for individuals).

(844) 545-5640

Taxpayer advocate service help line.

Federal tax forms (free
 downloads online).

irs.gov

Internal Revenue Service (IRS), US

Milwaukee District Office

211 W Wisconsin Ave (800) 829-0433
 Milwaukee WI 53203-2221 (414) 231-2100

Tax fraud hotline. To report tax
 fraud.

irs.gov

Revenue, WI Dept. of

2135 Rimrock Rd (608) 266-2486
 Madison WI 53713 (608) 266-2772
 PO Box 8906 (608) 266-2772
 Madison WI 53708-8906 (608) 266-8641

Customer Service.
 WI income tax.
 Inheritance, gift & fiduciary tax.
 Homestead Credit.
 WI refunds.
 Sales & withholding tax.
 WI tax forms.
 Corporation tax.
 Sellers permit (business).
 Tax forms/copies of returns.
 Manufacturing Property Tax.

(608) 266-8100
 (608) 266-2776
 (608) 266-1961
 (608) 266-2776
 (608) 266-2776
 (608) 266-2772
 (608) 266-2890
revenue.wi.gov

Revenue, WI Dept. of

819 N 6th St Rm 408 (414) 227-4907
 Milwaukee WI 53203-1606 (414) 227-4000
 (414) 227-4147 TTY
revenue.wi.gov

Refunds.
 General information.

AARP

222 W Washington Ave Ste 600 (866) 448-3611
 Madison WI 53703 aarp.org
wistate@aarp.org

Tax service for AARP; older people,
 middle to low income. (Membership
 not required) Visit website.

TAX CONTINUED

Safety and Professional Services, WI Dept. of 4822 Madison Yards Way Madison WI 53705	(877) 617-1565 (608) 266-2112 dsps.wi.gov	Complaints against tax preparation services that hold a CPA certification.
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TAXICABS

Local Governments Check blue pages in local telephone directory.	Contracted and licensed by transportation divisions of local municipalities. Taxi meters are regulated by DATCP Weights & Measures.
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TAXIDERMISTS

Natural Resources, WI Dept. of 101 S Webster St Madison WI 53703	(888) 933-7463 dnr.wi.gov	Licensing.
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Agriculture, US Dept. of (USDA) Animal & Plant Health Inspection Service 1400 Independence Ave Washington DC 20250	(301) 851-3300 aphis.usda.gov askNIES.Products@aphis.usda.gov	Inspection of services that have imported skins from other countries only.
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TEAR GAS

(SEE ALSO DEFENSE SPRAYS)

TECHNICAL COLLEGES

Wisconsin Technical College System 4622 University Ave PO Box 7874 Madison WI 53707-7874	(608) 266-1207 wtcssystem.edu	Complaints against technical colleges.
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T

TELECOMMUNICATIONS

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Unauthorized switching of long distance telephone service (called slamming & cramming).
 Fact Sheet available.

Federal Communication Commission, US
 Consumer & Government Affairs Bureau
 445 12th St SW (888) 225-5322
 Washington DC 20554 fcc.gov

Slamming, cramming, truth in billing, truth-in-advertising.

Small Business Development Centers, UW
 UW Extension Offices (608) 263-7680
 975 University Ave #3260 wisconsinsbdc.org
 Madison WI 53706

For small business counseling and management education. Some U.W. Extensions evaluate new product ideas and inventions.

TELEMARKETING

(SEE ALSO PHONEBUSTERS)

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact Sheet available.

TELEPHONE

(SEE ALSO JUNK PHONE SOLICATION OR TELECOMMUNICATIONS)

Public Service Commission, WI
 4822 Madison Yards Way (888) 816-3831
 North Tower 6th Floor (608) 266-5481
 Madison WI 53705 psc.wi.gov

Links to websites that compare calling plans, cards and cell phones.

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Prerecorded solicitations, Wis. Stats. § 100.52, FCC prohibits solicitations prior to 8:00am or after 9:00pm.

Justice, WI Dept. of
 17 W Main St 5th Fl (608) 266-1221
 PO Box 7857 doj.state.wi.us
 Madison WI 53707-78577

Taping phone conversations.

TENANT

(SEE ALSO LANDLORD/TENANT)

TERM PAPER MILLS/DIPLOMA PAPER MILLS

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 (608) 224-5012
 Madison WI 53708-8911 datcp.wi.gov
DATCPHotline@wisconsin.gov

Toll free and local phone numbers for the DATCP Consumer Protection Hotline. Can also file complaint online or email complaint.

THERAPISTS

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (608) 266-2112
 Madison WI 53705 (877) 617-1565
dsps.wi.gov

License requirements. Complaint information.

THREE DAY RIGHT TO CANCEL

(SEE ALSO DOOR-TO-DOOR SALES)

Purchase for personal use, not business-to-business. Fact Sheet available.

TICKET REFUNDS

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 (608) 224-5012
 Madison WI 53708-8911 datcp.wi.gov
DATCPHotline@wisconsin.gov

Toll free and local phone numbers for the DATCP Consumer Protection Hotline. Can also file complaint online or email complaint. Statute 100.73 requires promoters to refund purchase price under certain circumstances.

TICKET SCALPING

State Fair Park Board, WI
 640 S 84th St (414) 266-7000
 West Allis WI 53214 wistatefair.com
wsp@wistatefair.gov

Wis. Stats. § 42.07 – State Fair. Otherwise municipality regulates.

National Association of Ticket Brokers (NATB)
 214 N Hale St (630) 510-4594
 Wheaton IL 60187 natb.org
info@natb.org

Bonded ticket brokers.

T

TIMESHARES

(SEE ALSO CONDOMINIUMS)

Safety and Professional Services, WI Dept. of
 4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

Main reception number, find number of complaints (if any) regarding timeshare company or salesperson.

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 (608) 224-5012
 Madison WI 53708-8911 datcp.wi.gov
DATCPHotline@wisconsin.gov

Toll free and local number for Consumer Protection Hotline. Fact Sheet available.

TIRES

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Advertising & selling practices.

National Highway Traffic Safety Administration (NHTSA)
 1200 New Jersey Ave SE (888)327-4236
 West Building nhtsa.gov
 Washington DC 20590 nhtsa.webmaster@dot.gov

Safety-NHTSA Auto Safety Hotline
 NHTSA, Office of Vehicle Safety Compliance.

TOBACCO

(SEE ALSO CIGARETTE SALES)

TOLL-FREE NUMBERS

Toll-Free Directory Assistance

411
411.com

Toll free assistance, fee to connect to phone number searched. Online phone directory assistance.

TOURISM

Tourism, WI Dept. of
 201 W Washington Ave 2nd Fl (608) 266-2161
 PO Box 8690 (800) 432-8747
 Madison WI 53708-8690 travelwisconsin.com

TOURISM CONTINUED

Transportation, WI Dept. of
 Division of Motor Vehicles
 4822 Madison Yards Way
 Madison WI 53705

511
 (866) 511-9472
511wi.gov

Road conditions in Wisconsin.

TOWING

Transportation, WI Dept. of
 State Patrol
 4822 Madison Yards Way
 9th Floor South
 Madison WI 53705

(844) 847-1234
wisconsin.gov/statepatrol

Tow truck equipment violations only

TOXIC SUBSTANCES

Natural Resources, WI Dept. of
 101 S Webster St
 Madison WI 53703

(888) 936-7463
 (608) 266-2621
dnr.wi.gov

Environmental protection.

Military Affairs, WI Dept. of
 Wisconsin Emergency Management
 2400 Wright St
 PO Box 7865
 Madison WI 53707-7865

(800) 943-0003
 (608) 242-3000
emergencymanagement.wi.gov

24 hour spill reporting hotline.

TOYS

(SEE ALSO PRODUCT SAFETY)

TRADE NAMES/TRADEMARKS

(SEE ALSO COPYRIGHTS OR PATENTS)

Financial Institutions, WI Dept. of
 Trademarks & Tradenames
 4822 Madison Yards Way
 North Tower
 Madison WI 53705

(608) 266-8915
wdfi.org

Trademarks/tradenames notary public.

Commerce, US Dept. of
 Patent & Trademark Office
 Trademark Assistance Center
 Madison East Concourse Level
 600 Dulany St
 Alexandria VA 22314-5796

(800) 786-9199
 (571) 272-1000
uspto.gov

Recording that gives telephone number regarding how to file for patent protection, general info regarding patents, copyright info, or federal registration of trademark.

T TRADE PRACTICES, ORDERS ON UNFAIR

Agriculture, Trade and Consumer Protection, WI Dept. of
 Trade Bureau
 2811 Agriculture Dr (608) 224-4970
 PO Box 8911 (608) 224-4928
 Madison WI 53708-8911 (608) 224-4992

Dairy.
 Drug.
 Unfair Sales Act.

datcp.wi.gov/Pages/Programs_Services/UnfairSalesAct.aspx

Unfair Sales Act. DATCP general orders prohibiting unfair or deceptive trade practices. Soda water, malt beverages, motor fuel, tobacco, music royalties

TRADEMARKS

(SEE ALSO TRADE NAMES/TRADEMARKS)

TRADING STAMPS

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

TRAILERS

Transportation, WI Dept. of
 Division of Motor Vehicles
 4822 Madison Yards Way
 PO Box 7949
 Madison WI 53707-7949

(608) 266-1425
wisconsin.gov

Licenses dealer – dealership license plates.

TRANSIENT MERCHANTS

(SEE ALSO DOOR-TO-DOOR SALES)

TRANSPORTERS

Transportation, WI Dept. of
 Division of Motor Vehicle
 4822 Madison Yards Way
 Madison WI 53705

(608) 266-1425
wisconsin.gov

Licenses transporters.

TRANSPORTATION

Transportation, WI Dept. of
 Division of Motor Vehicles
 4822 Madison Yards Way
 Madison WI 53705

(608) 266-1425
 (608) 266-3666
wisconsin.gov

Dealer Licensing Vehicle
 Registration drivers' licenses, state patrol, highway conditions, truck & motor carriers info.

TRAVEL

(SEE ALSO VACATION OFFERS)

T

TRAVELING SALES JOBS

(SEE ALSO JOBS & JOB TRAINING)

TREASURER'S OFFICE

State Treasurer, WI Office of the
 B41 West State Capitol (608) 266-1714
 Madison WI 53701 statetreasury.wi.gov

TRESPASSING

Wisconsin Sheriffs and Deputy Sheriffs Association 6737 W Washington St Ste 4210 Milwaukee WI 53214	(414) 488-3906 wsdsa.org wsdsa.org/resources/directories/	Directory of all Sheriffs, Deputy Sheriffs and local county District Attorney.
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TRIAD OF WISCONSIN

Triad of Wisconsin 517 N Segoe Rd Ste 300 Madison WI 53705	(608) 441-7897 triadofwisconsin.org	Seniors, sheriffs and DATCP combat elderly fraud.
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TRUTH-IN-LENDING

(SEE ALSO CONSUMER ACT, WISCONSIN)

Financial Institutions, WI Dept. of Office of Consumer Affairs 4822 Madison Yards Way N Twr Madison WI 53705	(800) 452-3328 (608) 261-9555 (608) 264-7969 wdfi.org	Toll free inquiries. Madison office. Consumer Affairs.
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Federal Trade Commission (FTC), US Bureau of Consumer Protection Consumer Response Center 600 Pennsylvania Ave Washington DC 20580	(877) FTC-HELP (877) 382-4357 (202) 326-2395 ftc.gov	FTC Information Line.
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U

UNCLAIMED PROPERTY

Revenue, WI Dept. of
2135 Rimrock Rd
Madison WI 53713

(608) 264-4594 Individuals
(608) 266-2776 Businesses
[revenue.wi.gov/Pages/
UnclaimedProperty/Home.aspx](http://revenue.wi.gov/Pages/UnclaimedProperty/Home.aspx)

Unclaimed property questions,
forms.

UNDERGROUND STORAGE TANKS

(SEE ALSO STORAGE TANKS)

UNDERWRITERS LABORATORIES

Underwriters Laboratories
333 Pflingsten Rd
Northbrook IL 60062

(877) 854-3577
(847) 272-8800
ul.com
customerexperiencecenter@ul.com

Toll-free problem reporting. Write for
Directory of Research Bulletins,
Attn: Publications Dept. Test
products for safety.

UNEMPLOYMENT COMPENSATION

Workforce Development, WI Dept. of
Unemployment Compensation Division
201 E Washington Ave
Madison WI 53703

(888) 258-9966
(414) 435-7069
dwd.wisconsin.gov/uiben
My.unemployment.wisconsin.gov

Job Center.
Filing must be done online.
If the person truly cannot file online.

UNFAIR SALES ACT

Agriculture, Trade and Consumer Protection, WI Dept. of
Trade Practices Bureau
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4925
(608) 224-4989
[datcp.wi.gov/Pages/Programs_
Services/UnfairSalesAct.aspx](http://datcp.wi.gov/Pages/Programs_Services/UnfairSalesAct.aspx)

datcp.wi.gov

Unfair Sales Act (Minimum Markup
Law) information.
DATCP general orders prohibiting
unfair or deceptive trade practices.
Soda water, malt beverages, motor
fuel, tobacco, music royalties.
DATCP website.

UNFAIR TRADE PRACTICE ORDERS

(SEE ALSO TRADE PRACTICES, ORDERS ON UNFAIR OR UNFAIR SALES ACT)

UNIFORM COMMERCIAL CODE (UCC)

Financial Institutions, WI Dept. of Office of Consumer Affairs 4822 Madison Yards Way North Tower Madison WI 53705	(608) 261-9555 (800) 452-3328 (608) 266-8915 (608) 261-7578 wdfi.org	General General UCC Lien Release on Motor Vehicle title
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UNIONS

National Labor Relations Board Regional Office 310 W Wisconsin Ave Ste 700W Milwaukee WI 53203-2211	(414) 297-3861 (414) 297-3880 FAX (844) 762-6572 nrlb.gov	Sub regional office, Milwaukee. Consumer complaints regarding unions.
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UNIVERSAL PRODUCT CODE (UPC)

GS1, The Global Language of Business Princeton Pike Corporate Center 1009 Lenox Dr Ste 202 Lawrenceville NJ 08648	(609) 620-0200 (937) 435-3870 gs1us.org	Bar code identification set up of brand and products for online and retail settings.
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UNSOLICITED MERCHANDISE

(SEE ALSO NEGATIVE OPTION PLANS)

Wis. Stats. § 241.28 Facts: Wis. law provides that unordered merchandise can be taken as a gift, and can be used without any obligation to sender, but does not apply to merchandise which may have been ordered orally, in writing, or which has been sent under a negative option plan.

UPC

(SEE ALSO UNIVERSAL PRODUCT CODE)

US ATTORNEY GENERAL

Justice, US Dept. of Attorney General 950 Pennsylvania Ave NW Washington DC 20530-0001	(202) 514-2000 (202) 353-1555 justice.gov	Department of Justice switchboard. Comment Line.
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U USURY LAW

Financial Institutions, WI Dept. of
Office of Consumer Affairs
4822 Madison Yards Way
North Tower
Madison WI 53705

(608) 261-9555
(800) 452-3328
(608) 264-7969
wdfi.org

General number.
Toll-free number.

UTILITIES

Public Service Commission, WI
4822 Madison Yards Way
North Tower 6th Floor
Madison WI 53705

(608) 266-5481
(888) 816-3831
psc.wi.gov

Complaint mediation. Utility rates,
billings and disconnects.

Citizen's Utility Board
640 Odana Rd Ste 24
Madison WI 537196

(608) 251-3322
cubwi.org
staff@cubwi.org

Consumer oriented lobbying group
supported by donations from public.

Wisconsin Electric Cooperative Association
222 W Washington Ave Ste 680
Madison WI 53703-2719

(608) 467-4650
weca.coop

Electric cooperatives.

UTILITY SHUT-OFF RULES (PSC RULES)

(SEE ALSO ENERGY OR ENERGY ASSISTANCE)

Public Service Commission, WI
4822 Madison Yards Way
North Tower 6th Floor
Madison WI 53707-7854

(608) 266-5481
(888) 816-3831
psc.wi.gov

Requires utilities to give a
disconnect notice, either by first-
class mail or in person of a
proposed disconnect.
Customers must be informed of their
right to dispute the shut-off through
appeal procedures established by
both the utility and tourism decision
to disconnect if health is
endangered.

VACATION OFFERS

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128 Fact Sheet available.
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

American Society of Travel Agents
 Consumer Affairs Department
 675 N Washington St Ste 490 (800) 275-2782
 Alexandria VA 22314 asta.org
consumeraffairs@asta.org

VANITY PUBLICATIONS

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128 Fact Sheet available.
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

VENDING MACHINES

Agriculture, Trade and Consumer Protection, WI Dept. of
 Division of Food and Recreational Safety
 2811 Agriculture Dr (608) 224-4700 Licensing of vending machines.
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911

VETERANS AFFAIRS

Veteran Affairs, US Dept. of
 810 Vermont Ave NW (800) 273-8255 [Veterans Crisis Line.](#)
 Washington DC 20420 (844) 698-2411 Menu of Options.
 (877) 294-6380 Beneficiaries in receipt of pensions.
 (800) 827-1000 General info and assistance.
va.gov Visit website for specified contact need.

Veteran Affairs, US Dept. of
 5400 W National Ave (414) 434-1311 Milwaukee office.
 Milwaukee WI 53214 (414) 434-0128 Appointments.
 (800) 273-8255 Veterans Crisis Line
milwaukee.va.gov

V

VETERANS AFFAIRS CONTINUED

Veteran Affairs, WI Dept. of
 2135 Rimrock Rd (800) 947-8387 Benefits, programs, and services
 PO Box 7843 inquiries.
 Madison WI 53707-7843 (800) 273-8255 Veterans Crisis Line
dva.wi.gov

Veteran Affairs, US Dept. of
 Madison Vets Center (608) 264-5342 Counseling, job assistance,
 1291 Sherman Ave (608) 240-9573 FAX resources, and referrals.
 Madison WI 53704 (877) 927-8387 After hours, weekends, and
 holidays.
 (800) 273-8255 Veterans Crisis Line.
[va.gov/directory/guide/facility.
 asp?ID=5479](http://va.gov/directory/guide/facility.asp?ID=5479)

VETERINARIANS

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (608) 224-4353 Licensing; including animal
 PO Box 8911 datcp.wi.gov technicians. Rules and practice
 Madison WI 53708-8911 datcpVEB@wi.gov questions. Complaints and
 enforcement.

VICTIMS RIGHTS

Justice, WI Dept. of
 Office of Crime Victim Services (OCVS)
 PO Box 7857 (800) 446-6564
 Madison WI 53707-7857 (608) 264-9497
doj.state.wi.us

VIDEO GAMES

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128 Fact Sheet available.
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Entertainment Software Ratings Board
 317 Madison Ave 22nd Fl esrb.org
 New York NY 10017

VIDEO POKER

(SEE ALOS **GAMBLING**)

VITAMINS AND FOOD SUPPLEMENTS

Food & Drug Administration, US
 Center for Food Safety & Nutrition
 5001 Campus Dr (888) 723-3366
 Collage Park MD 20740 fda.gov

VOCATIONAL REHABILITATION

Workforce Development, WI Dept. of
 Division of Vocational Rehabilitation
 201 E Washington Ave (608) 261-0050
 PO Box 7852 (800) 442-3477
 Madison WI 53703-7852 dwd.wisconsin.gov/dvr

Provide vocational rehabilitation services for all adults with disabilities.

VOLATILE ORGANIC COMPOUNDS (VOC)

Environmental Protection Agency, US
 William Jefferson Clinton Bldg (800) 621-8431
 1200 Pennsylvania Ave NW epa.gov
 Washington DC 20460

Federal rules control emissions of VOC's which help make up ground-level ozone.

VOTING RIGHTS

Wisconsin Elections Commission
 212 E Washington Ave 3rd Fl (866) 868-3947
 PO Box 7984 (608) 266-8005
 Madison WI 53707-7984 (800) 947-3529 TTY
 (608) 267-0500 FAX
elections.wi.gov
elections@wi.gov

Voter Helpline, legal requirements and information, and voter registration questions.

W

WAGES

(SEE ALSO EMPLOYMENT)

Workforce Development, WI Dept. of

Equal Rights Division

201 E Washington Ave

PO Box 8928

Madison WI 53703-8928

(608) 266-6860

(414) 227-4384

dwd.wisconsin.gov

Madison.

Milwaukee.

Labor, US Dept. of

Wage & Hour Division

310 W Wisconsin Ave Ste 1170

Milwaukee WI 53203

(414) 297-1590

dol.gov

Fair Labor Standards Act Family
Medical Leave Migrant & Seasonal
Garnishment limit 5.

Labor, US Dept. of

Wage & Hour Division

Frances Perkins Bldg

200 Constitution Ave NW

Washington DC 20210

(866) 487-9243

dol.gov

Federal.

WAREHOUSE

(SEE ALSO MOVING)

Agriculture, Trade and Consumer Protection, WI Dept. of

Trade Practices Bureau

2811 Agriculture Dr

PO Box 8911

Madison WI 53708-8911

(608) 224-4933

datcp.wi.gov

Warehouse storage.

WARRANTIES

Wis. Stats. §§ 402.314-402.316
Federal: Magnuson-Moss Warranty Act.

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr (800) 422-7128
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact Sheet available.

Transportation, WI Dept. of
Dealers Division
4822 Madison Yards Way (608) 266-1425
Madison WI 53705 wisconsin.gov
Dealerlicensingunit@dot.wi.gov

Secret warranties on automobiles.
Extended warranties through
manufacturers only.

Safety and Professional Services, WI Dept. of
Division of Professional Credential Processing
4822 Madison Yards Way (877) 617-1565
Madison WI 53705 (608) 266-2112
dps.wi.gov

Manufactured homes.

Federal Trade Commission, US
Consumer Response Center (877) 382-4357
600 Pennsylvania Ave NW (202) 326-2222
Washington DC 20580 ftc.gov

M-F 9am to 5pm Enforces
Magnuson-Moss Warranty Act,
deceptive advertising, etc.

WARRANTIES - EXTENDED

Commissioner of Insurance, Office of the
125 S Webster St
Madison WI 53703 (800) 236-8517
(608) 266-3585
oci.wi.gov

Toll-free number.
General number.

W

WASTE CONTROL

(SEE ALSO POLLUTION)

Natural Resources, WI Dept. of

101 S Webster St

PO Box 7921

Madison WI 53707-7921

(800) 943-0003

(608) 266-2621

(888) 936-7463

(608) 266-1054

(608) 267-7602

(608) 267-7694

dnr.wi.gov

24hr spill reporting hotline.

Madison office general line.

Toll free general information line.

Bureau of Drinking Water &
Groundwater

Bureau of Watershed Management.

Non-emergency law enforcement.

WATER

(SEE ALSO ENVIRONMENT, POLLUTION, OR WASTE CONTROL)

Public Service Commission, WI

4822 Madison Yards Way

Madison WI 53705

(608) 266-5481

(888) 816-3831

psc.wi.gov

Complaints.

State Lab of Hygiene

2601 Agriculture Dr

Madison WI 53718

(800) 442-4618

(608) 224-6202

slh.wisc.edu

Water testing/kits.

Environmental laboratories and
forensic toxicology.

WATER PARKS

(SEE ALSO ENVIRONMENTAL SANITATION)

WATER TREATMENT DEVICES

Safety and Professional Services, WI Dept. of

Division of Industry Services

4822 Madison Yards Way

Madison WI 53705

(877) 617-1565

(608) 266-2112

dsps.wi.gov

Devices (including softeners and
purifiers) approved.

Review includes:

1. Materials that contact water.
2. Product labeling performance claims.
3. Reproducible scientific evidence to support claim.

WATERPROOFING (BASEMENT)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr

PO Box 8911

Madison WI 53708-8911

(800) 422-7128

datcp.wi.gov

DATCPHotline@wisconsin.gov

Chapter ATCP 133.

WEATHERIZATION

(SEE ALSO ENERGY ASSISTANCE OR ENERGY)

(866) 432-8947
Homeenergyplus.wi.gov

For list of Wisconsin weatherization providers.

WEEDS – NOXIOUS

Natural Resources, WI Dept. of
 101 S Webster St
 Madison WI 53703

(608) 843-5475
 (888) 937-7463
dnr.wi.gov

Forestry.
 Field office location information.

WEIGHT LOSS CENTERS

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911

(800) 422-7128
 (608) 224-5012
datcp.wi.gov
DATCPHotline@wisconsin.gov

Consumer Protection Hotline.
 General information line.
 Requirements for proof of financial responsibility.

WEIGHTS AND MEASURES

(SEE ALSO AGRICULTURE, TRADE AND CONSUMER PROTECTION, WI DEPT OF)

WELFARE PROBLEMS

Refer to county Health & Human Services office

WELL DRILLERS

Natural Resources, WI Dept. of
 101 S Webster St
 Madison WI 53703

(888) 936-7463
 (608) 266-0153
dnr.wi.gov
dnrdglicensing@wisconsin.gov
dnropcert@wisconsin.gov

Serving all aspects from well to dwelling. Quality of work and code violation complaints only.
 Water well and heat exchange drilling license.
 Pump installer license, drilling rig operator registration, and business registration

WHEELER REPORT

Wheeler Reports Inc
 111 W Wilson St #501
 Madison WI 53703

(608) 287-0130
thewheelerreport.com

Daily summary of statewide news concerning state government.

W

WHISTLE BLOWER

Government Accountability Office, US

GAO Fraud Net

441 G St NW Rm 4T21

Washington DC 20548

(800) 424-5454

(202) 512-3086 FAX

gao.gov

fraudnet@gao.gov

To report misspent federal dollars.
Automated system.

WILLS, ESTATES

(SEE ALSO LIVING WILLS OR PROBATE)

Health Services, WI Dept. of

Living Wills

1 W Wilson St

Madison WI 53703

(608) 266-2536

dhs.wisconsin.gov

General information line.
Living Will: WI adults may authorize life sustaining medical procedures be withheld or withdrawn in terminal cases, signing "Declaration to Physicians." Copies can be obtained from doctors, nursing homes, hospitals, county clerks, lawyers, or send a self-addressed stamped envelope to DHS address listed. Also advise to contact private attorney and accountant

WINDOW CORDS/BLINDS

Window Covering Safety Council

355 Lexington Ave 15th Fl

New York NY 10017

(212) 297-2100

windowcoverings.org

Safety & design tips. Order retrofit cord kits (currently remain free, up to 5).

Consumer Product Safety Commission, US

4330 E West Hwy

Bethesda MD 20814

(800) 638-2772

cpsc.gov

info@cpsc.gov

WINDOWS AND PATIO DOORS

W

(SEE ALSO HOME IMPROVEMENT)

Safety and Professional Services, WI Dept. of
 Division of Industry Services
 4822 Madison Yards Way (877) 617-1565
 Madison WI 53708-8935 (608) 266-2112

Code information for home improvement available from both toll free and main office general phone lines.
 Contact county or municipality building inspection units for additional rules, regulations, and inspection service information.

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Home improvement questions.
 Fact Sheet available.

WIRELESS CABLE

Financial Institutions, WI Dept. of
 Division of Securities
 4822 Madison Yards Way (800) 452-3328
 North Tower (608) 266-2139
 Madison WI 53701-1768 (608) 261-9555
wdfi.org

Investment questions.
 General main information line.

WISCONSIN CONSUMER ACT

(SEE ALSO CONSUMER ACT, WISCONSIN)

WISCONSIN STATE AGENCIES

wisconsin.gov

For addresses and phone numbers of Wisconsin state agencies.

WISCONSIN WEB PORTAL

(608) 250-4606
wisconsin.gov
WI_helpdesk@egov.com

Wisconsin Portal.

WORK-AT-HOME SCHEMES

(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES)

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact Sheet available.

W

WORKER'S COMPENSATION

Workforce Development, WI Dept. of
 Worker's Compensation Division
 201 E Washington Ave Rm C100 (608) 266-1340
 PO Box 7901 (608) 267-0394
 Madison WI 53707-7901 dwd.wisconsin.gov/wc

Claims information, forms, publications, equal rights, worker's comp, and unemployment insurance. Serving workers, employers, insurers, and medical providers.

WORKFORCE DEVELOPMENT, WI DEPT OF

Workforce Development, WI Dept. of
 201 E Washington Ave (888) 258-9966
 Madison WI 53707-7901 dwd.wisconsin.gov

Unemployment insurance, equal rights, veterans employment services, disability employment services, worker's compensation, and apprenticeship.

WORLD DAIRY EXPO

World Dairy Expo
 3310 Latham Dr (608) 224-6455
 Madison WI 53713 (608) 224-0300 FAX
worlddairyexpo.com
wde@wdexpo.com

Show grounds address:
 Alliant Energy Center
 1919 Alliant Energy Center Way
 Madison WI 53713

WORTHLESS CHECKS

(SEE BAD CHECKS)

X

Y

Z